

Shiau Chan (LKKAuto)

**From:** Shiau Chan (LKKAuto)  
**Sent:** Thursday, 26 January 2023 2:23 PM  
**To:** Teo, Grace; SUR; Gnoh, Pau Loong  
**Subject:** RE: LKK/AL \ CMTD2204087/GPL(nr) | GZ377T RE: (Pre-Inspection) / Your Vehicle : GBK5886X | DOA : 09/11/2022  
**Attachments:** GZ377T IA.pdf; GZ377T ESTIMATE.pdf; GZ337T LTA.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of GZ 377T.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>  
**Sent:** Friday, 11 November 2022 2:12 PM  
**To:** Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Subject:** RE: LKK/AL \ CMTD2204087/GPL(nr) | GZ377T RE: (Pre-Inspection) / Your Vehicle : GBK5886X | DOA : 09/11/2022

Dear Grace,

Thank you for the assignment.

Best Regards,  
**Yan** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Friday, 11 November 2022 1:01 PM  
**To:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>  
**Subject:** LKK/AL \ CMTD2204087/GPL(nr) | GZ377T RE: (Pre-Inspection) / Your Vehicle : GBK5886X | DOA : 09/11/2022

Without Prejudice

Our Reference : CMTD2204087/GPL  
Your Reference: GZ377T

Dear Irene,

We refer to your email reply and agreed to appoint **Mr. Adrian** of **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Mr Adrian** to conduct the survey for **GZ377T** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured’s accident report.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

**EARLY CLOSURE OF BUSINESS HOURS NOTICE**  
We will be **closing at 3.00 p.m. on November 11, 2022 (Friday)** for our Company event.  
Business will resume on November 14, 2022 (Monday).

**[Working From Home with effect from 06 April 2020]**

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555  
For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**  
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623  
Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>  
**Sent:** Friday, November 11, 2022 12:55 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>  
**Subject:** Re: PRI \ CMTD2204087/GPL(nr) | GZ377T RE: (Pre-Inspection) / Your Vehicle : GBK5886X | DOA : 09/11/2022

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Grace,

Please arrange **Adrian Ling (LKK Auto Consultants)** to come and conduct the survey for vehicle GZ377T.

Thank You.

Regards,

**Irene**

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Fri, Nov 11, 2022 at 9:19 AM Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)> wrote:

Our Reference : CMTD2204087/GPL

Your Reference: GZ377T

Date: 11/11/2022

**Without Prejudice**  
**EMAIL ONLY**  
OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S HD PERFECT AUTOWORK PTE LTD**

Dear Shanelle,

**ACCIDENT INVOLVING GBK5886X & GZ377T ON 09.11.22**

We refer to your Notice of Accident dated 10/11/2022

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ [PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow Boxiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
		Steve Chen (West)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

#### **EARLY CLOSURE OF BUSINESS HOURS NOTICE**

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Business will resume on November 14, 2022 (Monday).

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>  
**Sent:** Thursday, November 10, 2022 3:36 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Subject:** GZ377T (Pre-Inspection) / Your Vehicle : GBK5886X | DOA : 09/11/2022

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Dear Sir / Madam,

We are instructed by **Tong Shing Contractors Private Limited** to notify you of a road traffic accident on **09/11/2022** at about **15:45 hours** at/along **Yishun Avenue 1 (Near LP 268)** involving our client's/customer's vehicle registration number **GZ377T** and vehicle registration number **GBK5886X** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Shanelle Lim*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875