

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 11 November 2022 11:04 AM
To: admin-d; assignments; SUR
Cc: Gnoh, Pau Loong
Subject: FW: LKK - LIST \ CMTD2204077/GPL - Our Client : SLV 6509 C Your Insured : SE 9339 M, D.O.A : 08/11/2022
Attachments: WinZip Compressed Attachments.zip

Hi LKK,

Attached herewith both reports.

EARLY CLOSURE OF BUSINESS HOURS NOTICE

We will be **closing at 3.00 p.m. on November 11, 2022 (Friday)** for our Company event.
Business will resume on November 14, 2022 (Monday).

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Teo, Grace

Sent: Friday, November 11, 2022 10:56 AM

To: 'venus' <venus@ltm.sg>; admin@ltm.sg; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Mandy Lim' <Mandy@ltm.sg>

Subject: LKK - LIST \ CMTD2204077/GPL - Our Client : SLV 6509 C Your Insured : SE 9339 M, D.O.A : 08/11/2022

Without Prejudice

Our Reference : CMTD2204077/GPL
Your Reference: SLV6509C

Dear Venus,

We refer to your email reply and agreed to appoint **LKK AUTO** to survey the above vehicle.

Hi **LKK Auto**,

Please arrange the named surveyors to conduct the survey for **SLV6509C** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

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From: venus <venus@ltm.sg>

Sent: Friday, November 11, 2022 10:23 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; admin@ltm.sg; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: 'Mandy Lim' <Mandy@ltm.sg>

Subject: RE: LIST \ CMTD2204077/GPL - Our Client : SLV 6509 C Your Insured : SE 9339 M, D.O.A : 08/11/2022

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Without Prejudice

Dear Grace,

Our client selected LKK Auto Consultants.

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 9792 1329 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs Helpline: +65 64520893

BRANCH

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SIN MING AUTO CITY #01-13
SINGAPORE 575722

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From: Claims - Motor Survey [<mailto:MotorSurvey@sompo.com.sg>]
Sent: 11 November 2022 09:44
To: admin@ltm.sg; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Cc: 'Mandy Lim' <Mandy@ltm.sg>; 'venus' <venus@ltm.sg>
Subject: LIST \ CMTD2204077/GPL - Our Client : SLV 6509 C Your Insured : SE 9339 M, D.O.A : 08/11/2022

Without Prejudice

Our Reference : CMTD2204077/GPL
Your Reference: SLV6509C

Dear ZiXiang,

We refer to your email of 10/11/2022.

As requested, please let us have your choice of appointed surveyor from the below list.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow Boxiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
		Steve Chen (West)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong
	*In-house surveyor	Teo See Ling

*Please be informed that for direct settlement case, we will arrange our in-house Mr. Teo to conduct the survey.

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

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Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: admin@ltm.sg <admin@ltm.sg>**Sent:** Thursday, November 10, 2022 5:54 PM**To:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>**Cc:** 'Mandy Lim' <Mandy@ltm.sg>; 'venus' <venus@ltm.sg>; Claims - Motor Survey
<MotorSurvey@sompo.com.sg>**Subject:** RE: LIA \ CMTD2204077/GPL - Our Client : SLV 6509 C Your Insured : SE 9339 M, D.O.A : 08/11/2022

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Hi Pau Loong,

Apart from liability request.

Kindly pls assist to provide list of surveyors.

Thank you

Regards,

Quek Zixiang

Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

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LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

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SINGAPORE 575721

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SINGAPORE 575644

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Sat 9am – 5pm

WWW.LTM.SG



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From: Claims - Motor Survey [<mailto:MotorSurvey@sompo.com.sg>]

Sent: Thursday, November 10, 2022 12:43 PM

To: admin@ltm.sg; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: 'Mandy Lim' <Mandy@ltm.sg>; 'venus' <venus@ltm.sg>

Subject: LIA \ CMTD2204077/GPL - Our Client : SLV 6509 C Your Insured : SE 9339 M, D.O.A : 08/11/2022

Without Prejudice

Our Reference : CMTD2204077/GPL

Your Reference: SLV6509C

Dear ZiXiang,

We acknowledged receipt of your claim documents.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg

Aside to Pau Loong,

Please assist on the liability request from Lim Tan Motor Pte Ltd.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: admin@ltm.sg <admin@ltm.sg>**Sent:** Thursday, November 10, 2022 11:39 AM**To:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>**Cc:** 'Mandy Lim' <Mandy@ltm.sg>; 'venus' <venus@ltm.sg>**Subject:** Our Client : SLV 6509 C Your Insured : SE 9339 M, D.O.A : 08/11/2022

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WITHOUT PREJUDICE

We are assisting our client, **SLV 6509 C** to file a claim against your insured, **SE 9339 M**, in connection to the above accident.

We hereby now enclosed the GIA report, Estimate and accident video for your necessary action.

Please advised liability before we arrange survey as instructed by our client

Thank you

Regards,

Regards,

Regards,

Quek Zixiang

Lim Tan Motor Pte Ltd

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