

Rajes (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 11 November 2022 2:21 PM
To: JL Perfect Autowork; assignments
Subject: RE: OUR REF: SNM22D208112/GBL3178P/CHNGPW - RE: GBE3880G (Pre-Inspection) / Your Vehicle : GBL3178P | DOA : 10/11/2022

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>
Sent: Friday, November 11, 2022 1:08 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D208112/GBL3178P/CHNGPW - RE: GBE3880G (Pre-Inspection) / Your Vehicle : GBL3178P | DOA : 10/11/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

Please arrange **Adrain Ling (LKK)** to come and conduct the survey for vehicle GBE3880G.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Fri, Nov 11, 2022 at 12:40 PM Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:

Without Prejudice, Save as to Costs

Our reference: SNM22D208112 C02/ GBL3178P /Chngpw

Your reference: GBE3880G

Dear Sirs

ACCIDENT INVOLVING GBL3178P & GBE3880G ON 10/11/2022

We refer to your email of 10/11/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, November 11, 2022 10:28 AM
To: JL Perfect Autowork <jlperfectautowork@gmail.com>; Adeline Chng
<adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SNM22D208112/GBL3178P/CHNGPW – RE: GBE3880G (Pre-Inspection) / Your
Vehicle : GBL3178P | DOA : 10/11/2022

Dear Adeline,

Please conduct PRS for GBE3880G.

Note : OIC - Adeline 63896151

*** Kindly quote our reference number for future correspondences.*

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>
Sent: Thursday, 10 November 2022 2:00 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: GBE3880G (Pre-Inspection) / Your Vehicle : GBL3178P | DOA : 10/11/2022

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Dear Sir / Madam,

We are instructed by **Chen Leong Trading** to notify you of a road traffic accident on **10/11/2022** at about **09:35 hours** at/along **Bedok North Avenue 2 (Infront Block 516)** involving our client's/customer's vehicle registration number **GBE3880G** and vehicle registration number **GBL3178P** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Kindly note the vehicle **GBE3880G is not at the workshop yet**, hence please register the case first and we will inform you in advance once the vehicle is ready for the pre-inspection.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875