

## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Tuesday, 29 November 2022 12:13 PM  
**To:** Teo, Grace; Chua, Gek Tiang Ruth; SUR  
**Subject:** RE: LKK \ CMTD2204061/RUC - TP CLAIMS - SLK9725H AGAINST SLG5045J DOA 08/11/2022  
**Attachments:** SLK9725H IA.pdf; SLK9725H estimate.pdf; SLK9725 LTA.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of SLK 9725H.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Friday, 11 November 2022 9:28 AM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: LKK \ CMTD2204061/RUC - TP CLAIMS - SLK9725H AGAINST SLG5045J DOA 08/11/2022

Dear Grace,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Friday, 11 November 2022 8:53 AM

**To:** [nitha@nova.com.sg](mailto:nitha@nova.com.sg); Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Billy' <[billy@nova.com.sg](mailto:billy@nova.com.sg)>; [keesiokkiang@nova.com.sg](mailto:keesiokkiang@nova.com.sg)

**Subject:** LKK \ CMTD2204061/RUC - TP CLAIMS - SLK9725H AGAINST SLG5045J DOA 08/11/2022

Without Prejudice

Our Reference: CMTD2204061/RUC

Your Reference: SLK9725H

Dear Nitha,

We acknowledged receipt of your claim documents and have appointed **LKK AUTO** to conduct the survey.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/  
[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)

Hi LKK AUTO,

Please arrange the named surveyors to conduct the survey for **SLK9725H** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Ruth**

Thank you.

**EARLY CLOSURE OF BUSINESS HOURS NOTICE**

We will be **closing at 3.00 p.m. on November 11, 2022 (Friday)** for our Company event.  
Business will resume on November 14, 2022 (Monday).

**[Working From Home with effect from 06 April 2020]**

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Innovation for Wellbeing**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:** [nitha@mova.com.sg](mailto:nitha@mova.com.sg) <[nitha@mova.com.sg](mailto:nitha@mova.com.sg)>

**Sent:** Thursday, November 10, 2022 4:51 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** 'Billy' <[billy@mova.com.sg](mailto:billy@mova.com.sg)>; [keesiokkiang@mova.com.sg](mailto:keesiokkiang@mova.com.sg)

**Subject:** [Possible Phish Fraud]TP CLAIMS - SLK9725H AGAINST SLG5045J DOA 08/11/2022

---

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear All,

Kindly assign surveyor to survey SLK9725H tomorrow 11/11/2022 Friday at Bukit Merah  
And advise on the liability.

Thank you,  
Best Regards,

*Nitha*

Claims Officer  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314

