Meng Yan (LKK Auto)

From: Teo, Grace < grace.teo@sompo.com.sg>
Sent: Friday, 11 November 2022 8:58 AM

To: admin-d; assignments; SUR
Cc: Chua, Gek Tiang Ruth

Subject: FW: LKK \ CMTD2204061/RUC - TP CLAIMS - SLK9725H AGAINST SLG5045J DOA

08/11/2022

Attachments: WinZip Compressed Attachments.zip

Hi LKK,

Attached herewith both reports.

EARLY CLOSURE OF BUSINESS HOURS NOTICE

We will be **closing at 3.00 p.m. on November 11, 2022 (Friday)** for our Company event. Business will resume on November 14, 2022 (Monday).

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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Sompo Insurance Singapore Pte. Ltd.

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From: Teo, Grace

Sent: Friday, November 11, 2022 8:53 AM

To: nitha@mova.com.sg; Chua, Gek Tiang Ruth < ruth.chua@sompo.com.sg>; Admin-D (LKKAuto) < admin-

d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Billy' <billy@mova.com.sg>; keesiokkiang@mova.com.sg

Subject: LKK \ CMTD2204061/RUC - TP CLAIMS - SLK9725H AGAINST SLG5045J DOA 08/11/2022

Without Prejudice

Our Reference: CMTD2204061/RUC

Your Reference: SLK9725H

Dear Nitha,

We acknowledged receipt of your claim documents and have appointed LKK AUTO to conduct the survey.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/ruth.chua@sompo.com.sg

Hi LKK AUTO,

Please arrange the named surveyors to conduct the survey for **SLK9725H** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Ms. Ruth

Thank you.

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From: nitha@mova.com.sg Sent: Thursday, November 10, 2022 4:51 PM

To: Claims - Motor Survey < <u>MotorSurvey@sompo.com.sg</u>> **Cc:** 'Billy' < <u>billy@mova.com.sg</u>>; <u>keesiokkiang@mova.com.sg</u>

Subject: [Possible Phish Fraud]TP CLAIMS - SLK9725H AGAINST SLG5045J DOA 08/11/2022

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Dear All,

Kindly assign surveyor to survey SLK9725H tomorrow 11/11/2022 Friday at Bukit Merah And advise on the liability.

Thank you, Best Regards,

Nitha

Claims Officer Mova Automotive Pte Ltd Tel: 6272 3892 Fax: 6270 8314



