

## Meng Yan (LKK Auto)

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**From:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)  
<BeeGan.Lee@strides.com.sg>  
**Sent:** Thursday, 10 November 2022 11:56 AM  
**To:** assignments; admin-d  
**Cc:** Karen Tan; Shiao Chan (LKKAuto)  
**Subject:** REQUEST FOR SURVEY REPORT OF FBJ3822Z- Notice of LOD to SHF283Z - Our Ref: D22001796MFSH/Strides/KT/TPD-1 Your Ref: TAX/06/22/2031  
**Attachments:** 519072\_SURVEY REPORT.pdf; Repair Bill (LOU 220622 - 220719).pdf

REF: TAX/06/22/2031

Dear Meng Yan /Shiao Chan

Kindly let us have Third Party vehicle report.  
Thank you.

Regards,

*ashlene*

Ashlene Lee  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2615 | Fax: 6368 7421 | Email: [BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg) | [www.stridesmobility.com.sg](http://www.stridesmobility.com.sg)  
<https://www.smrt.com.sg/Compliment>



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**From:** Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>  
**Sent:** Thursday, 10 November 2022 9:33 am  
**To:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>  
**Cc:** Chong Fei Yuan (Strides Automotive Services Pte Ltd) <FeiYuan.Chong@strides.com.sg>; Balqish Binte Abdul Halil (Strides Automotive Services Pte Ltd) <Balqish.Halil@strides.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>  
**Subject:** Notice of LOD to SHF283Z - Our Ref: D22001796MFSH/Strides/KT/TPD-1 Your Ref: TAX/06/22/2031

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Dear Sir/Madam,

In connection with the above accident, we have now received a claim in which the **owner of FBJ3822Z** is making a demand for compensation for loss/damage/injury they have sustained arising from the accident. Please find the attached LOD for your information/record purpose.

To enable us to process the TP claim, we would appreciate it if you could submit to us the following documents and information, if available.

1. Pre repair inspection report / survey report.
2. Please request LKK for paper Re-assessment if the TPPD COR amount is less than \$10K for which the survey was not carried out by LKK (FCIL will arrange for Re-inspection if COR is more than \$10K).
3. Identity of Witnesses and their Statements
4. Video depicting the account of the accident.
5. Photos showing the position of the vehicles at the scene of the accident.

6. Result of Police Investigation.
7. Notices of Traffic Offences or Charges to the driver of your vehicle.
8. Status or Outcome of your claim against any of the parties involved in the accident.

If the above documents are already submitted, kindly ignore our request.

We will make the necessary investigation and proceed to assess the third party's claim based on the evidence available and negotiate a settlement as appropriate. If you have any further evidence to the contrary, please furnish us with the information/documents within next 7 working days.

You may reply by email to the officer in charge, [KarenTan@msfirstcapital.com.sg](mailto:KarenTan@msfirstcapital.com.sg)

Thank you and Regards,  
Joanne Tan  
Motor Claims

### MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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**From:** Jialin <[riaz@justice.com.sg](mailto:riaz@justice.com.sg)>

**Sent:** Wednesday, November 9, 2022 5:22 PM

**To:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>; Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

**Cc:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>; Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>

**Subject:** RE: OUR REF: D22001796MFSH/Strides/KT/TPI-2 ; YOUR REF: RA.519072.L (K)

### WITHOUT PREJUDICE

Dear Sirs / Madam,

### ACCIDENT INVOLVING MOTOR VEHICLE FBJ 3822Z AND SHF 283Z ON 9 JUNE 2022 ALONG TAMPINES EXPRESSWAY

Further to our letter of demand dated 1 November 2022.

We have our client's instruction to quantify his property damage claim as follows:-

- |                                 |            |
|---------------------------------|------------|
| 1. Cost of Repair               | \$4,650.00 |
| 2. Loss of use (\$50 x 28 days) | \$1,400.00 |
| 3. Survey Report fee            | \$ 523.00  |

We enclosed herewith the Repairer bill and Survey Report for your kind attention.

Kindly let us have your early reply.

Thank you.

Regards,

Jialin

**RIAZ LLC**

133 New Bridge Road  
#09-09 Chinatown Point  
Singapore 059413  
Tel: 6534 0110  
Fax: 6534 0220

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