

Rajes (LKK Auto)

From: service@kkimhin.com.sg
Sent: Friday, 11 November 2022 10:45 AM
To: 'Cecilia Lee'; assignments; SUR
Cc: 'Sandra (Gmail)'; service@kkimhin.com.sg; 'simon'; survey@kkimhin.com.sg
Subject: RE: OUR REF: SNM22D208099/C02/SJY9095S/LEEPG & YOUR REF: SLR7368G, D.O.A. 8 Nov 2022, TO CONDUCT PRS & REVERT ON LIABILITY

Hi Jas (LKK)

As spoken, vehicle is not in. we will arrange with you once vehicle is in. Thank you.
Meanwhile, we are waiting for confirmation of liability from officer and also advise on how to claim for the loss of income when his car is in. client is very specific about this.

Best Regards
Sandra
6452 7018
9622 2116
K. Kim Hin Auto Pte Ltd

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 11 November 2022 10:06 am
To: service@kkimhin.com.sg; assignments@lkkauto.com; sur@lkkauto.com
Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>
Subject: RE: OUR REF: SNM22D208099/C02/SJY9095S/LEEPG & YOUR REF: SLR7368G, D.O.A. 8 Nov 2022, TO CONDUCT PRS & REVERT ON LIABILITY

Without Prejudice
Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Kenneth to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive

Claims Department

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From: service@kkinhinh.com.sg <service@kkinhinh.com.sg>

Sent: Friday, 11 November 2022 9:35 am

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>; service@kkinhinh.com.sg

Subject: RE: OUR REF: SNM22D208099/C02/SJY9095S/LEEPG & YOUR REF: SLR7368G, D.O.A. 8 Nov 2022, TO CONDUCT PRS & REVERT ON LIABILITY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia

Thank you for your reply. We would like to choose LKK Kenneth.

Can you advise liability of this case?

Also client want to know how to claim for his loss of income (in additional to loss of use). What documents must he show? Thank you.

Best Regards

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 11 November 2022 1:16 am

To: 'service@kkinhinh.com.sg' <service@kkinhinh.com.sg>

Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>

Subject: RE: OUR REF: SNM22D208099/C02/SJY9095S/LEEPG & YOUR REF: SLR7368G, D.O.A. 8 Nov 2022, TO CONDUCT PRS & REVERT ON LIABILITY

Without Prejudice

Save As To Costs

Our reference: SNM22D208099/C02/SJY9095S/LEEPG

Your reference: SLR7368G

Dear Sirs,

We refer to your email of 10/11/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

NOTICE :

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Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 10 November 2022 3:06 pm

To: 'service@kkimhin.com.sg' <service@kkimhin.com.sg>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>

Subject: OUR REF: SNM22D208099/C02/SJY9095S/LEEPG & YOUR REF: SLR7368G, D.O.A. 8 Nov 2022, TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Cecilia,

Please refer to the below email.

Kindly **conduct PRS SLR7368G & revert on liability** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: service@kkimhin.com.sg <service@kkimhin.com.sg>
Sent: Thursday, November 10, 2022 9:27 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: service@kkimhin.com.sg; 'Sandra (Gmail)' <sandrakhong@gmail.com>
Subject: Accident Involving SLR 7368 G and SJY 9095 S on 8 Nov 2022

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Your Ref: SJY 9095 S (China Taiping)
Our Ref: SLR 7368 G

Dear officer

Enclosed the GIA report of our client SLR 7368 G (Private Hire) and your insured SJY 9095 S on 8 Nov 2022.

Please appoint surveyor (vehicle not in) and advise liability.

Please also advise if client is able to claim for loss of earnings (in addition to loss of use) when his private hire car is in the workshop for repairs. What documents do you need?

He wants to know this before he decides. Thank you.

Best Regards
Sandra
6452 7018
9622 2116
K. Kim Hin Auto Pte Ltd