



SPEEDWERKZ PTE LTD

ROC: 202127390C

Email: info@speedwerkz.biz

Add: 1 Kaki Bukit Avenue 6 #01-73 Autobay@Kaki Bukit Singapore 417883
+65 96195936

Letter Of Demand

Date : 24.11.2022

Ref No.: **SMM 8375T**

To : **CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Thru : **LKK AUTO CONSULTANTS PTE LTD**

Attention: Motor-Claims Dept

Dear Officer-in-Charge

Case: Accident claim for vehicle GW 5219A & SMM 8375T on 01.11.2022

With reference to above case.

Please find attached copies.

Invoice Reference – INVOICE 1416	S\$ 2,500.00
Loss of Rental – 02 days x \$150.00	S\$ 321.00
Authorization Letter	
Towing Fee	S\$
LTA Search Fee	S\$ 7.45
Total Cost	S\$ 2,828.45

Your Faithfully,

Julie

E-mail: info@speedwerkz.biz



LETTER OF AUTHORISATION

To: SPEEDWERKZ PRIVATE LIMITED

RE: ACCIDENT INVOLVING VEHICLE NOS. 6W5219A & shh 9375T
ALONG South Bianca Vista Rd ON
01.11.2022

I/We Tap Rang Kim Yeceble
& Fruits Supplier NRIC / Passport No.: 53155425B
the owner of vehicle no 6W5219A hereby authorise you to commence repair to the
said vehicle forthwith. In consideration of you repairing my/our vehicle at my / our request:

1. I/We hereby irrevocably authorise you to demand, claim, settle (in any manner you deem fit), receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc and to appoint any solicitor to act for me/us in respect of the claim and all or any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third-party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated directly to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.
2. If the third-party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim directly from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf.

3. If the own insurers' claim is not applicable and/or the third-party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.
4. I undertake to pay you the cost of repair of my vehicle and all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf, in the event the contents of my accident report is untrue or inaccurate or not believed by the court.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocably authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third-party/own insurer's claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third-party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third-party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third-party claim and in case the settlement monies is sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repair settled and related expenses, costs and disbursement incurred.

My/Our insurer is/are

Policy No. D18MCV0001899 04 Expiry Date: _____

Date: _____

Excess: _____

Owner's Signature/Co's Stamp (if applicable)

Witness Signature/Name

Date: 11/11/2022



TAN SIANG KIM VEGETABLE & FRUITS SUPPLIER
UEN 53155425B
BLK 10 WHOLESALE CENTRE #01-561/2
SINGAPORE 110010
HP: 9873 8354 FAX: 6255 2752
Email: skan0418@gmail.com



Type text here

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00162332201 Claim No : SNM22D207890/SMM8375T/TOHHS

Claimant : TAN SIANG KIM VEGETABLE & FRUITS SUPPLIER

Amount : S\$2,785.65
SINGAPORE DOLLARS TWO THOUSAND SEVEN HUNDRED EIGHTY FIVE AND CENTS SIXTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GW5219A
Insured Vehicle No. : SMM8375T

Date of Loss : 01/11/2022
Place of Accident : PORTSDOWN FLYOVER (ENTRANCE TO AYE (TUAS)) DIRECTION

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PHUI JUN QIANG
Driver Name : IDA DIANA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	2,500.00
(3) Loss of Use/Rental/Earning	S\$	278.20
(4) GIA/Police Reports/- Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	2,785.65
		=====

Claimant Name : Tan Siang Kim

NRIC No : 8XXXX 7786

Signature : [Signature]

Date : 27/2/23



TAN SIANG KIM VEGETABLE & FRUITS SUPPLIER

UEN 53155425B

BLK 10 WHOLESALE CENTRE #01-561/2

SINGAPORE 110010

HP: 9873 8354 FAX: 6255 2752

Email: skan0418@gmail.com

**Speedwerkz Pte Ltd**

1 Kaki Bukit Avenue 6 #01-73 Autobay @

Kaki Bukit

Singapore

Singapore 417883

+65 96195936

info@speedwerkz.biz

BILL TO

CHINA TAIPING

INSURANC (SINGAPORE)

PTE LTD

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

INVOICE 1416**DATE** 24/11/2022 **TERMS** Net 60**DUE DATE** 23/01/2023

DATE	ACTIVITY	DESCRIPTION	QTY	RATE	AMOUNT
	LUMP SUM REPAIR AS RECOMMENDED & AGREED WITH SURVEYOR	FOR GW5219A	1	2,500.00	2,500.00

THANKS

TOTAL DUE**S\$2,500.00**

Company Registration No.202127390C

Bank Account Details: UOB 3883226028

PAYNOW:202127390C

All Payments are transacted in Singapore Dollars only.

All Payments are non-refundable or exchangeable.

Thanks for your patronage

CARS FOR RENT (2016) PTE LTD

Mailing Address:

10 Kaki Bukit Ave 4 #09-60 Premier@Kaki Bukit, Singapore 415874

Tel Nos.: +65 6970 9119 / 6789 5155

Co. Reg'n No.: 201609732N

GST Reg'n No.: 201609732N

Tax Invoice #: E2211181

Date: 18-11-22

Bill To:

SpeedWerkz Pte Ltd

For the account of:

Tan Siang Kim

S1656778G

APT Blk 217 Lorong 8 Toa Payoh

#14-615

Ship To:

1

SpeedWerkz Pte Ltd

For the account of:

Tan Siang Kim

S1656778G

APT Blk 217 Lorong 8 Toa Payoh

#14-615

Description**Amount****Job No.**

Vehicle Rental for Period 10.11.2022 to 12.11.2022

(Billing for days 2 X \$150.00/per day)

(Vehicle No.: GW5219A)

\$321.00 GBG6804Y SR

Your Order #: 21161

Terms: Net 30th after

GST:

\$21.00

COMMENT

CODE

RATE

GST

SALE AMOUNT

Total Inv Amt:

\$321.00

SR

7%

\$21.00

\$300.00

Amount Applied:

\$0.00

Balance Due:

\$321.00



CARS FOR RENT (2016) PTE LTD

10 Kaki Bukit Ave 4 #09-60 Premier @ Kaki Bukit Singapore 415874

Tel: 6970 9119 Fax: 6970 9961

Website: www.carsforrent2016.com

No: 21161

Speedwerkz

ROC/GST No: 201609732N

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		Vehicle No: <u>GBG 6804Y</u>		Replace Veh No: <u>GW 5219A</u>	
Name: (as in I/C) <u>Tan Siang Kim</u>		Mileage out:			
Email:		Make & Model: <u>Nissan Cabstar</u>		Auto / Manual	
NRIC/PASSPORT No: <u>S1656778G</u>		OUT : Date <u>10/11/2022</u> Time: <u>1010hrs</u>			
Date of Birth: <u>18/4/1964</u>		HIRE PERIOD			
Address (Res): <u>APT BLK 217 Lorong 8 Tan payoh</u> <u>#14-615 S(310217)</u>		OWN DAMAGE CLAIM Excess S\$ <u>2,000</u>			
Driving Licence No: <u>S1656778G</u> D/L Type: <u>Local / International</u>		THIRD PARTY CLAIM Excess S\$ <u>1,500</u>			
Issue Date: <u>1 Mar 2004</u>		CHARGES			
Tel: (O) _____ HP _____		Daily <u>2</u> @ \$ <u>150.00</u> per day		<u>300</u> <u>00</u>	
Company Name:		Weekly @ \$ _____ per week			
Company UEN:		Monthly @ \$ _____ per month			
Company Address:		Others @ \$ _____			
ADDITIONAL DRIVER'S PARTICULARS		Delivery Service			
Name: (as in I/C) _____		GST			
NRIC/PASSPORT No: _____		SUB-TOTAL \$			
Date of Birth: _____		PETROL LEVEL			
Address (Res): _____		Out E 1/4 1/2 3/4 F			
Driving Licence No: _____ D/L Type: <u>Local / International</u>		In E 1/4 1/2 3/4 F			
Issue Date: _____		EXTENSION			
Tel: (O) _____ HP _____		Misc.			
VEHICLE CHECK LIST		GST <u>177.65</u>		<u>21</u> <u>00</u>	
INDICATE : J - DENTS S - SCRATCHES A - ACCIDENTS 		TOTAL CHARGES		<u>321</u> <u>00</u>	
		Rented out by :			
		Hirer's Signature TAN SIANG KIM VEGETABLE & FRUITS SUPPLIER UEN: 53155425B BLK 10 WHOLESALE CENTRE #01-561/2 SINGAPORE 110010 HP: 9873 8354 FAX: 6255 2752 Email: skan0418@gmail.com			
		Addition Driver's Signature _____			

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

* IMPORTANT

- ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY AND BE RESPONSIBLE FOR THE INSURANCE EXCESS. IF THERE IS BODILY INJURIES, POLICE REPORT MUST BE MADE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVE" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARDS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMAINDER
<u>12/11/22</u>	<u>1502hrs</u>			TAN SIANG KIM VEGETABLE & FRUITS SUPPLIER UEN: 53155425B BLK 10 WHOLESALE CENTRE #01-561/2 SINGAPORE 110010 HP: 9873 8354 FAX: 6255 2752 Email: skan0418@gmail.com HIRER'S SIGNATURE



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 Nov 2022 / 14:40:55

Receipt Date/Time : 08 Nov 2022 / 14:40:31

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221108-002256

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SMM8375T

As at 01 Nov 2022/14:45:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - SMM8375T

Enquiry Fee	7.00	0.49	7.49
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20221108143950975985

Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

20221108143958241	Direct Debit: eNETS Debit (Internet Banking)	7.45
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Total	7.45
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Cash Change	0.00
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Tendered Amount	7.45
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Excess Refundable Amount	0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Wednesday, 16 November 2022 5:47 PM
To: junqiang02@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMM8375T (CHINA TAIPING) AND GW5219A AT/ALONG PORTSDOWN FLYOVER (ENTRANCE TO AYE (TUAS)) DIRECTION ON 01/11/2022

Our Ref: CC6/CTI22011310/Upa3

Insured Name : Phui Jun Qiang
Insured Driver : Ida Diana

Dear Sir/Madam,

ACCIDENT INVOLVING SMM8375T (CHINA TAIPING) AND GW5219A AT/ALONG PORTSDOWN FLYOVER (ENTRANCE TO AYE (TUAS)) DIRECTION ON 01/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GW5219A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Saturday, 18 February 2023 11:37 PM
To: EzLyna (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Chee So Chow; Alfred Toh
Subject: RE: {SEEK MANDATE} / OUR REF: SNM22D207890/C02/SMM8375T/TOHHS - Direct Settlement - Accident Involving SMM8375T and GW5219A (TP : LKK REF - CC6/CTI22011310/Upa3) on 01/11/2022

LKK REF: : CC6/CTI22011310/Upa3
CTI REF: SNM22D207890/C02/SMM8375T/TOHHS

We refer to the above matter.

Please proceed to resolve the property damage claim up to \$2,785.65. (all in)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Alfred Toh
Sent: Monday, February 13, 2023 5:44 PM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: {SEEK MANDATE} / OUR REF: SNM22D207890/C02/SMM8375T/TOHHS - Direct Settlement - Accident Involving SMM8375T and GW5219A (TP : LKK REF - CC6/CTI22011310/Upa3) on 01/11/2022

Hi Ezlyna

We thank you for your email of even date pertaining to the above matter.

Please be advised that we shall revert once mandate has been obtained.

Best Regards

Alfred Toh
Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Monday, 13 February 2023 5:26 pm

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:{SEEK MANDATE} / OUR REF: SNM22D207890/C02/SMM8375T/TOHHS - Direct Settlement - Accident Involving SMM8375T and GW5219A (TP : LKK REF - CC6/CTI22011310/Upa3) on 01/11/2022

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Your ref: OUR REF: SNM22D207890/C02/SMM8375T/TOHHS

LKK ref : CC6/CTI22011310/Upa3

Dear Alfred,

ACCIDENT INVOLVING SMM8375T (CHINA TAIPING) AND GW5219A (TP) ON 01.11.2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "SPEEDWERKZ Pte Ltd" at \$2,785.65 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 9,787.55	\$ 2,500.00
2. Loss of Rental (2 days x \$150) with GST	\$ 321.00	\$ 278.20 (2 days x \$130) with GST
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$10,116.00	\$ 2,785.65

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 11 November 2022 2:16 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: OUR REF: SNM22D207890/C02/SMM8375T/TOHHS - Direct Settlement - Accident Involving SMM8375T and GW5219A (TP : LKK REF - CC6/CTI22011310/Upa3) on 01/11/2022

LKK REF - CC6/CTI22011310/Upa3
CTI REF - SNM22D207890/C02/SMM8375T/TOHHS

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 11 November 2022 11:02 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SNM22D207890/SMM8375T/TOHHS - Direct Settlement - Accident Involving SMM8375T (OI : CTI - TBA) and GW5219A (TP : LKK REF - CC6/CTI22011310/Upa3) on 01/11/2022

Dear Alfred,

Please assist LKK.

Note : OIC – Alfred

*** Kindly quote our reference number for future correspondences.*

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 10 November 2022 7:05 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMM8375T (OI : CTI - TBA) and GW5219A (TP : LKK REF - CC6/CTI22011310/Upa3) on 01/11/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Speedwerkz Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,