

EzLyna (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Saturday, 18 February 2023 11:37 PM
To: EzLyna (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Chee So Chow; Alfred Toh
Subject: RE: {SEEK MANDATE} / OUR REF: SNM22D207890/C02/SMM8375T/TOHHS - Direct Settlement - Accident Involving SMM8375T and GW5219A (TP : LKK REF - CC6/CTI22011310/Upa3) on 01/11/2022

LKK REF: : CC6/CTI22011310/Upa3
CTI REF: SNM22D207890/C02/SMM8375T/TOHHS

We refer to the above matter.

Please proceed to resolve the property damage claim up to \$2,785.65. (all in)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Alfred Toh
Sent: Monday, February 13, 2023 5:44 PM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: {SEEK MANDATE} / OUR REF: SNM22D207890/C02/SMM8375T/TOHHS - Direct Settlement - Accident Involving SMM8375T and GW5219A (TP : LKK REF - CC6/CTI22011310/Upa3) on 01/11/2022

Hi Ezlyna

We thank you for your email of even date pertaining to the above matter.

Please be advised that we shall revert once mandate has been obtained.

Best Regards

Alfred Toh
Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Monday, 13 February 2023 5:26 pm

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:{SEEK MANDATE} / OUR REF: SNM22D207890/C02/SMM8375T/TOHHS - Direct Settlement - Accident Involving SMM8375T and GW5219A (TP : LKK REF - CC6/CTI22011310/Upa3) on 01/11/2022

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Your ref: OUR REF: SNM22D207890/C02/SMM8375T/TOHHS

LKK ref : CC6/CTI22011310/Upa3

Dear Alfred,

ACCIDENT INVOLVING SMM8375T (CHINA TAIPING) AND GW5219A (TP) ON 01.11.2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "SPEEDWERKZ Pte Ltd" at \$2,785.65 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 9,787.55	\$ 2,500.00
2. Loss of Rental (2 days x \$150) with GST	\$ 321.00	\$ 278.20 (2 days x \$130) with GST
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$10,116.00	\$ 2,785.65

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 11 November 2022 2:16 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: OUR REF: SNM22D207890/C02/SMM8375T/TOHHS - Direct Settlement - Accident Involving SMM8375T and GW5219A (TP : LKK REF - CC6/CTI22011310/Upa3) on 01/11/2022

LKK REF - CC6/CTI22011310/Upa3
CTI REF - SNM22D207890/C02/SMM8375T/TOHHS

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 11 November 2022 11:02 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SNM22D207890/SMM8375T/TOHHS - Direct Settlement - Accident Involving SMM8375T (OI : CTI - TBA) and GW5219A (TP : LKK REF - CC6/CTI22011310/Upa3) on 01/11/2022

Dear Alfred,

Please assist LKK.

Note : OIC – Alfred

*** Kindly quote our reference number for future correspondences.*

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Thursday, 10 November 2022 7:05 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMM8375T (OI : CTI - TBA) and GW5219A (TP : LKK REF - CC6/CTI22011310/Upa3) on 01/11/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Speedwerkz Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,