### Mei Kwan (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 11 November 2022 2:16 PM

**To:** Mei Kwan (LKKAuto); Admin A

Cc: Claims Dept of CTI; Alfred Toh; Hsiao Tong (LKKAuto)

OUR REF: SNM22D207890/C02/SMM8375T/TOHHS - Direct Settlement - Accident Involving SMM8375T and GW5219A (TP: LKK REF - CC6/CTI22011310/Upa3) on

01/11/2022

Attachments: SMM8374T.pdf

Follow Up Flag: Follow up Flag Status: Flagged

Categories: HMK

LKK REF - CC6/CTI22011310/Upa3

CTI REF - SNM22D207890/C02/SMM8375T/TOHHS

**Dear Sirs** 

Subject:

Attach herewith Insured's SAS report for your attention and necessary action.

### **Best Regards**

**Alfred Toh** 

**Assistant Manager** 

**Claims Department** 

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>
<a href="mailto:alfred.toh@sg.cntaiping.com">alfred.toh@sg.cntaiping.com</a>

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 11 November 2022 11:02 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM22D207890/SMM8375T/TOHHS - Direct Settlement - Accident Involving SMM8375T (OI: CTI -

TBA) and GW5219A (TP: LKK REF - CC6/CTI22011310/Upa3) on 01/11/2022

Dear Alfred,

Please assist LKK.

Note: OIC - Alfred

\*\* Kindly quote our reference number for future correspondences.

Thank you

#### Lim Shu Min

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 10 November 2022 7:05 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMM8375T (OI: CTI - TBA) and GW5219A (TP: LKK REF -

CC6/CTI22011310/Upa3) on 01/11/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Speedwerkz Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note: no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

# **Mei Kwan** | Admin

# LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)