

Our Ref: CT1122/SHC1889K/KS(st)
Date: 06.01.2023



INDIA INTERNATIONAL INSURANCE P/L
64 CECIL STREET #04-00/06-00
Singapore 049711

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 08.11.2022 INVOLVING SHC1889K & PC 8841G ALONG JLN BUKIT MERAH

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC1889K, which was involved in the captioned accident with your insured vehicle No PC 8841G.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,016.50
2. Loss of Rental	3 days x S\$ 98.44	S\$	295.32
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **1,559.31**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC1889K , PC8841G
JLN BUKIT MERAH****ON 08-Nov-22 10:35**

I / We

LIAN CHIN HOCK(Hirer) NRIC No.: **SXXXX791F**

and/or

(Relief) NRIC No.: **SXXXX791F**

Taxi Number

SHC1889K

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

08-Nov-2022

Name of Hirer

LIAN CHIN HOCK

Hirer NRIC

SXXXX791F

Signature :



Address

**122 BUKIT MERAH LANE 1 #04-52
150122**

Contact No.

96528619

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2022D0008842
Claimant Ref: SHC1889K

We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,016.50 (repair cost), S\$ 415.32 (loss of ^{income} ~~use~~/rental), S\$ 7.45 (search fee), vehicle no. SHC1889K that was damaged pursuant to the accident which occurred on 08/11/2022 (date) at JALAN BUKIT MERAH (location) involving vehicle no. PC8841G (insured vehicle). This is pursuant to the inspection conducted on 09/11/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC1889K to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHC1889K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,439.27 to COMFORTDELGRO ENGINEERING PTE LTD

Dated this 14 day of February 20 23

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

KAZALI

NRIC:

Address:

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010032

INDIA INTERNATIONAL INSURANCE PTE LTD
IOB Building

64 CECIL STREET #04-00/06-00
SINGAPORE 049/11

CONTACT NO: 62238122

VEHICLE NO
SHC1889K

**MAKE
HYUNDAI**

MODEL
IONIO EV

DATE OF REG
19.07.2018

CHASSIS CODE
KMHC851HUJU024/44

NO/DATE
929/2051 28.12.2022

JOB NO.
305535894

ODOMETER READING

JOB TYPE

Description : 3P 08.11.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	950.00
Add GST @ 7.000 %	66.50

Total Invoice amount	1,016.50
----------------------	----------

Issued by : CHEWBEELENG 28.12.2022 10:56:35
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

```

Issued by      : CHEWDESSER
Repair Type    : CLSO/5///5//

```

Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

[illegible]

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 Nov 2022 / 14:32:23

Receipt Date/Time : 08 Nov 2022 / 14:32:23

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221108-002207

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - PC8841G				
As at 08 Nov 2022/10:35:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - PC8841G Enquiry Fee 20221108143052791074	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
542089XXXXXX5908		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Our Ref: CT22110117

Date: 27 December 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 08/11/2022 @ 10:35 hrs
ALONG JLN BUKIT MERAH
INVOLVING PC8841G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1889K** (the "Taxi"). The Taxi was hired to **LIAN CHIN HOCK IC NO SXXXX791F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.44** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.





Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Nov 2022 14:47	Clm Veh Model Changed	(206965) HYUNDAI IONIQ EV FL SR 1.6 (A).	[R] Chiang Liat Choon
2	08 Nov 2022 14:47	Clm Created	Reg No: SHC1889K. Acct Date: 2022/11/08. Claim Type: TP. Insurer: Indisa International Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[R] Chiang Liat Choon
3	08 Nov 2022 14:50	Clm Submitted	2226.56.	[R] Chiang Liat Choon
4	09 Nov 2022 08:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Krishnan Bhuvaneswari
5	09 Nov 2022 08:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/18	[I] Krishnan Bhuvaneswari
6	09 Nov 2022 08:59	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Krishnan Bhuvaneswari
7	09 Nov 2022 11:12	Assignment 1st Accessed		[A] NA MENG YAN
8	10 Nov 2022 18:19	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
9	10 Nov 2022 18:19	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	10 Nov 2022 18:26	Clm Dtl Modified	Insured Name: CTPL -> COMFORTDELGRO BUS PTE LTD. Insured ID: 199303821R -> 199607256W. Claimant's Name: CTPL -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
11	16 Nov 2022 16:20	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remark: BOLA 27 applicable. OI Rear Ended TP.	[A] Ezlyna
12	17 Nov 2022 10:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/18	[I] Zuhaidah Bte Samsuri
13	17 Nov 2022 10:26	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
14	09 Jan 2023 22:47	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	09 Jan 2023 22:47	Clm Dtl Modified	JPJ Reg. Date: 2018/07/09 -> 2018/07/19.	[A] JOANNE LEE KHANG MIN
16	07 Feb 2023 14:07	Adj Mandate Request	Cur.Req:1469.31:PODS Liability: 100% BOLA 27 *Quantum: \$1,469.31. Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
17	08 Feb 2023 17:54	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/11/18. Mandate Remarks: LOI \$40/- per day	[I] Sundari Nagarajan
18	08 Feb 2023 17:54	Adj Mandate Set	Approved:1439.31:LOI \$40/- per day	[I] Sundari Nagarajan

Date From    Date To    Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2866126	08 Nov 2022 14:47:08	OD/TP Case (Repairer)	Motor	ComfortDelg ro Engineering Pte Ltd	ComfortDelG ro Engineering Pte Ltd (Loyang)	SHC1889K		xx.xx
2866416	09 Nov 2022 08:59:20	TP Case (Insurer)	Motor	ComfortDelg ro Engineering Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC1889K		xx.xx
2895672	09 Jan 2023 22:47:56	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC1889K	PC8841G	11.00