

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 10 November 2022 3:17 PM
To: info; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D208041/C02/CB5646H/LEWLC & YOUR REF: CL/221125/T/L7W, SLM7378D, D.O.A. 08.11.2022 TO CONDUCT PRS
Attachments: PRI FOR SLM 7378D ACCIDENT INVOLVING CB 5646H ON 8.11.2022 OUR REF: CL/221125/T/L7W

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: info <info@catherinelimllc.com>
Sent: Thursday, 10 November 2022 3:07 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D208041/C02/CB5646H/LEWLC & YOUR REF: CL/221125/T/L7W, SLM7378D, D.O.A. 08.11.2022 TO CONDUCT PRS

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Dear Mdm (Without Prejudice)

We refer to your email appended below.

Our client is not agreeable to your list of surveyors and will appoint Constant Appraiser. Thank you.

Regards
Sally Goh
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
12 Eu Tong Sen Street
#05-172 The Central (SOHO 2)
Singapore 059819
Tel: 6438 5500
(UEN No. 201310922K & GST Registration No: 201310922K)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 10 November 2022 2:56 pm
To: info <info@catherinelimllc.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D208041/C02/CB5646H/LEWLC & YOUR REF: CL/221125/T/L7W, SLM7378D, D.O.A. 08.11.2022 TO CONDUCT PRS

Without Prejudice

Our reference: SNM22D208041/C02/CB5646H/lewlc
Your reference: SLM7378D

Dear Sirs / Madam,

ACCIDENT INVOLVING CB5646H & SLM7378D on 08/11/2022

We refer to your email of 10/11/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 10 November 2022 2:48 pm

To: 'info' <info@catherinelimllc.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: OUR REF: SNM22D208041/C02/CB5646H/LEWLC & YOUR REF: CL/221125/T/L7W, SLM7378D, D.O.A. 08.11.2022 TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jenny,

Please refer to the above subject

Kindly **conduct PRS SLM7378D** soonest possible.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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