

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 25 November 2022 10:06 AM
To: SUR; Irene Tay
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D208049/C02/CB8231B/TAYHP & YOUR REF: SKJ1107L, TO CONDUCT PRS & REVERT ON LIABILITY
Attachments: SKJ1107L IA.pdf

Dear Irene,

Enclosed herewith preliminary advice of SKJ 1107L.

Kindly assist to create claim in Merimen System.

The make & model is AUDI Q3 SPORTBACK 1.4 TFSI S TRONIC (17")

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Thursday, 10 November 2022 2:32 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208049/C02/CB8231B/TAYHP & YOUR REF: SKJ1107L, TO CONDUCT PRS & REVERT ON LIABILITY

Dear Jacqueline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 10 November 2022 2:09 PM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208049/C02/CB8231B/TAYHP & YOUR REF: SKJ1107L, TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

Dear Tony,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange mr. Adrian to conduct the PRS.

Kindly note that PIC is Ms. Irene who is copied in this email.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Thursday, 10 November 2022 2:00 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OUR REF: SNM22D208049/C02/CB8231B/TAYHP & YOUR REF: SKJ1107L, TO CONDUCT PRS & REVERT ON LIABILITY

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Dear Jacqueline,

Kindly assign to Adrian Ling (LKK) to survey this vehicle and advise direct settlement for this case.

Thank you.

Best Regards,

Tony Foong

Senior Claims Advisor

• **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Thursday, 10 November 2022 12:00 PM

To: 'claims@premiumauto.com.sg'; Jacqueline Tan; Irene Tay

Subject: OUR REF: SNM22D208049/C02/CB8231B/TAYHP & YOUR REF: SKJ1107L, TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jacqueline,

Please refer to the below email.

Kindly assist to **conduct PRS SKJ1107L & revert on liability** soonest possible on behalf of Irene Tay.

Please contact our claims department **Irene Tay 6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, November 9, 2022 1:15 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: claims@premiumauto.com.sg
Subject: ACCIDENT INVOLVING VEHICLE SKJ 1107 L & YOUR INSURED CB 8231 B ON 7/11/2022 - TF

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear all,

Kindly assist in the liability clearance for above mentioned case. We are in the opinion that our client is not the proximate cause of the accident.

Therefore, we propose for direct settlement at 100% liability clearance in our clients favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Survey TBC.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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