

## Rajes (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Thursday, 17 November 2022 9:43 AM  
**To:** Meng Yan (LKK Auto)  
**Cc:** SUR; assignments  
**Subject:** RE: SNM22D207995/C02/ SJQ2288R/TANKL & YOUR REF: SLC5385D TO CONDUCT PRS D.O.A: 05.11.2022

Dear Yan,

We refer to the below assignment.

Please advise if any survey has been conducted as third party workshop inform withdraw TP claim.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>  
**Sent:** Thursday, 10 November 2022 2:18 pm  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Subject:** RE: SNM22D207995/C02/ SJQ2288R/TANKL & YOUR REF: SLC5385D TO CONDUCT PRS D.O.A: 05.11.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Thursday, 10 November 2022 2:03 PM

**To:** [nancy@casgarage.sg](mailto:nancy@casgarage.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Subject:** RE: SNM22D207995/C02/ SJQ2288R/TANKL & YOUR REF: SLC5385D TO CONDUCT PRS D.O.A: 05.11.2022

**WITHOUT PREJUDICE**

Dear Nancy,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

At the same time, please assist to provide us your estimate before we revert with liability.

Dear LKK,

Please arrange Mr. Adrian to conduct the PRS.

Please note that OIC is Kah Leong who is copied in this email.

Thank you.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** [nancy@casgarage.sg](mailto:nancy@casgarage.sg) <[nancy@casgarage.sg](mailto:nancy@casgarage.sg)>

**Sent:** Thursday, 10 November 2022 12:07 pm

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** SNM22D207995/C02/ SJQ2288R/TANKL & YOUR REF: SLC5385D TO CONDUCT PRS D.O.A: 05.11.2022

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Dear Jacqueline

Please help!

Thank you and regards,

Nancy Lam

Hp: +65 8782 7171

Email: [nancy@casgarage.sg](mailto:nancy@casgarage.sg)



Website: [www.casgarage.sg](http://www.casgarage.sg)

CAS Garage Pte Ltd

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20 AutoBay Block D

Singapore 417883

Servicing Hotline: 9090 1222

UEN: 201828067M

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**From:** Nancy Lam <[nancy@casgarage.sg](mailto:nancy@casgarage.sg)>

**Sent:** Thursday, 10 November 2022 10:21 am

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Chong <[chongliu@casgarage.sg](mailto:chongliu@casgarage.sg)>; [aldrin@casgarage.sg](mailto:aldrin@casgarage.sg); [catherine@casgarage.sg](mailto:catherine@casgarage.sg)

**Subject:** Re: SNM22D207995/C02/ SJQ2288R/TANKL & YOUR REF: SLC5385D TO CONDUCT PRS D.O.A: 05.11.2022

Dear Kah Leong

We refer to your email as below.

Kindly arrange for Adrian Ling (LKK) to conduct the survey.

**Before we arrange the vehicle into our workshop** for your surveyor to conduct the Pre-repair Inspection, **please confirm your liability as soon as possible**. Otherwise, kindly advise if your insured has lodged the accident report.

Please take note of our insured vehicle should be SLC5383D. Sorry for the typo error.

Thank you and regards,  
Nancy Lam  
Hp: +65 8782 7171  
Email: [gerine@casgarage.sg](mailto:gerine@casgarage.sg)



Website: [www.casgarage.sg](http://www.casgarage.sg)  
CAS Garage Pte Ltd  
Address: 1 Kaki Bukit Avenue 6  
#02-22/21/20 AutoBay Block D  
Singapore 417883  
Servicing Hotline: 9090 1222  
UEN: 201828067M

On Wed, 9 Nov 2022 at 11:47, Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)> wrote:

Without Prejudice

Dear Nancy,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

### **NOTICE :**

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Regards

**Tan Kah Leong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 9 November 2022 11:25 am

**To:** [gerine@casgarage.sg](mailto:gerine@casgarage.sg); Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** 'Chong' <[chongliu@casgarage.sg](mailto:chongliu@casgarage.sg)>; [aldrin@casgarage.sg](mailto:aldrin@casgarage.sg); [catherine@casgarage.sg](mailto:catherine@casgarage.sg)

**Subject:** SNM22D207995/C02/ SJQ2288R/TANKL & YOUR REF: SLC5385D TO CONDUCT PRS D.O.A: 05.11.2022

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Kah Leong,

Please refer to the above matter.

Kindly **conduct PRS SLC5385D** soonest possible.

Please contact our claims department Tan Kah Leong **6389 6193** the officer in charge.

\*Kindly quote our claim reference number when replying.\*

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** [gerine@casgarage.sg](mailto:gerine@casgarage.sg) <[gerine@casgarage.sg](mailto:gerine@casgarage.sg)>

**Sent:** Tuesday, 8 November 2022 2:09 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** 'Chong' <[chongliau@casgarage.sg](mailto:chongliau@casgarage.sg)>; [aldrin@casgarage.sg](mailto:aldrin@casgarage.sg); [catherine@casgarage.sg](mailto:catherine@casgarage.sg)

**Subject:** Liability - Accident Involving SLC5385D & SJQ2288R (CHINA TAIPING) on 05/11/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**WITHOUT PREJUDICE**

We have been appointed by KANAPATHIPILLAI, the registered owner of vehicle no. **SLC5383D** to claim damages against you in connection with a road traffic accident involving SLC5383D & SJQ2288R ON 05/11/2022 at around 1045hrs

**Before we arrange the vehicle into our workshop** for your surveyor to conduct the Pre-repair Inspection, **please confirm your liability as soon as possible**. Otherwise, kindly advise if your insured has lodged the accident report.

Thank you and regards,  
Nancy Lam

Hp: +65 8782 7171

Email: [gerine@casgarage.sg](mailto:gerine@casgarage.sg)



Website: [www.casgarage.sg](http://www.casgarage.sg)

CAS Garage Pte Ltd

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20 AutoBay Block D

Singapore 417883

Servicing Hotline: 9090 1222

UEN: 201828067M