

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 23 December 2022 2:12 PM
To: Josephine Wong; SUR
Subject: RE: Accident involving SMY405E and your insured GBH704L on 8-11-2022.
Attachments: SMY405E IA.pdf

Dear Josephine,

Enclosed herewith preliminary advice of SMY 405E.

No audatex adjusted provided as the vehicle repair at agent workshop.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
 Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Thursday, 10 November 2022 1:37 PM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Accident involving SMY405E and your insured GBH704L on 8-11-2022.

Dear Josephine,

Thank you for the assignment.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
 Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Thursday, 10 November 2022 1:19 PM
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'hamzah_saad@tanchong.com' <hamzah_saad@tanchong.com>
Subject: FW: Accident involving SMY405E and your insured GBH704L on 8-11-2022.

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

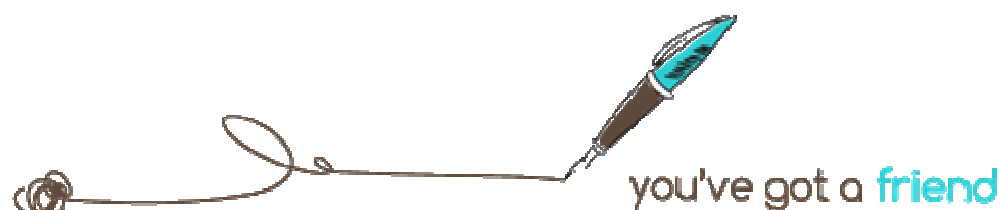
 Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong
 Senior Executive | Claims



EQ Insurance Company Limited
 5 Maxwell Road #17-00 Tower
 Block MND Complex Singapore 069110



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Hamzah <hamzah_saad@tanchong.com>
Sent: Thursday, November 10, 2022 12:05 PM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Subject: Re: Accident involving SMY405E and your insured GBH704L on 8-11-2022.

Dear Josephine,

You may send LKK Auto Consultants Pte Ltd.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079

Email: hamzah_saad@tanchong.com

Website: www.nissan.com.sg

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Thursday, November 10, 2022 11:30 AM
To: Hamzah <hamzah_saad@tanchong.com>
Subject: FW: Accident involving SMY405E and your insured GBH704L on 8-11-2022.

Without Prejudice

Dear Hamzah

Liability is clear without prejudice to third party's injury claim

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
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3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.
Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

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Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower
Block MND Complex Singapore 069110
did 65 6496 9032 | fax 65 62243903 |
www.eqinsurance.com.sg



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From: Hamzah <hamzah_saad@tanchong.com>
Sent: Thursday, 10 November 2022 10:02 am
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Elmer Alfonso <elmer@tanchong.com>
Subject: Accident involving SMY405E and your insured GBH704L on 8-11-2022.

Dear Motor Claim Team,

Prior to the above, our customer wishes to make TP claim against your insured, direct settlement with claiming for LOU/vehicle rental.

Kindly check your insured liability and revert and you may arrange for survey.

Vehicle is in our workshop.

Our customer accident report and workshop estimate in the attachment.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079

Email: hamzah_saad@tanchong.com

Website: www.nissan.com.sg

