

Meng Yan (LKK Auto)

From: Hui Ting Tang <huiting@crossbordersllc.com>
Sent: Thursday, 10 November 2022 2:21 PM
To: Jenny Lew; SUR; assignments
Cc: Corene Chong; Claims Dept of CTI; Tan Kah Leong
Subject: RE: OUR REF: SNM22D208007/C02/PC9919K & YOUR REF: AJ.TK.TB(GBF672E)
D.O.A. 05/11/2022, TO CONDUCT PRS -GBF672E

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs/Madam

1. We refer to your email attached below.
2. Please liaise with the workshop below:
Venue: Transport Battery
Address: 1 Kaki Bukit Avenue 6
#01-110 Autobay @ Kaki Bukit
Singapore 417883
Contact: Ah Kong (9460 5656)

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006
CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

* IMPORTANT - CROSSBORDERS LLC COVID 19 ADVISORY *

Please be informed that masks are encouraged to be on at all times during appointments.

CONFIDENTIALITY NOTICE

This e-mail from CrossBorders LLC (including any attachment(s) to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 10 November 2022 2:18 pm
To: Hui Ting Tang <huiting@crossbordersllc.com>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Corene Chong <corene@crossbordersllc.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D208007/C02/PC9919K & YOUR REF: AJ.TK.TB(GBF672E) D.O.A. 05/11/2022, TO CONDUCT PRS -GBF672E

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hui Ting Tang <huiting@crossbordersllc.com>

Sent: Thursday, 10 November 2022 2:12 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Corene Chong <corene@crossbordersllc.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208007/C02/PC9919K & YOUR REF: AJ.TK.TB(GBF672E) D.O.A. 05/11/2022, TO CONDUCT PRS -GBF672E

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs/Madam

1. We refer to your email attached below.
2. Our client objects appointing your surveyors as a single joint expert.

3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

a. Dennis Yap	PAL'S Appraiser Pte Ltd
b. Marc Ananda	United Appraisal and Management Pte Ltd
c. Yap Teck Lee	LCW Appraiser Pte Ltd
d. Yap Teck Chye	MC-Coy Appraiser Pte Ltd
e. Dixon Yeo	Treasure Appraiser Pte Ltd
f. Andrew How	Prominent Appraiser Services
g. Alan Cheong K.H.	C L Appraiser Pte Ltd
h. T.T. Rajan	Appraisal Services
i. Sebastian Lim	Constant Appraiser Services
j. Aeon Auto Consultants LLP	

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413

Tel: (65) 6438 1323

Fax: (65) 6438 2313

* IMPORTANT - CROSSBORDERS LLC COVID 19 ADVISORY *

Please be informed that masks are encouraged to be on at all times during appointments.

CONFIDENTIALITY NOTICE

This e-mail from CrossBorders LLC (including any attachment(s) to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, 10 November 2022 2:08 pm

To: 'Hui Ting Tang' <huiting@crossbordersllc.com>

Cc: Corene Chong <corene@crossbordersllc.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208007/C02/PC9919K & YOUR REF: AJ.TK.TB(GBF672E) D.O.A. 05/11/2022, TO CONDUCT PRS -GBF672E

Without Prejudice

Our reference: **SNM22D208007/C02/PC9919K /tankl**

Your reference: **GBF672E**

Dear Sirs / Madam,

ACCIDENT INVOLVING PC9919K & GBF672E on 05/11/2022

We refer to your email of 09/11/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 10 November 2022 1:01 pm
To: 'Hui Ting Tang' <huiting@crossbordersllc.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Corene Chong <corene@crossbordersllc.com>
Subject: OUR REF: SNM22D208007/C02/PC9919K & YOUR REF: AJ.TK.TB(GBF672E) D.O.A. 05/11/2022, TO CONDUCT PRS -GBF672E

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jenny,

Please refer to the below email.

Kindly assist to **conduct PRS GBF672E** soonest possible on behalf of Tan Kah Leong,

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. **All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.**

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hui Ting Tang <huiting@crossbordersllc.com>

Sent: Wednesday, November 9, 2022 3:52 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Corene Chong <corene@crossbordersllc.com>

Subject: Our client's vehicle no. GBF672E(TB); Your insured's vehicle no. PC9919K(CHINA); DOA: 05/11/2022 - PRI Notice

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs/Madam

Please find attached our PRI notice dated 7 November 2022 for your kind attention.

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006
CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

* IMPORTANT - CROSSBORDERS LLC COVID 19 ADVISORY *

Please be informed that masks are encouraged to be on at all times during appointments.

CONFIDENTIALITY NOTICE

This e-mail from CrossBorders LLC (including any attachment(s) to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL