

EzLyna (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 8 May 2023 8:53 am
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / SNM22D208002/SJN8603R/LEEPG / Direct Settlement - Accident Involving SJN8603R (OI : CTI - TBA) and SMP5953D (TP : LKK REF - CC6/CTI22011276/Kpa3) on 05/11/2022

Dear Sir/Madam

Please proceed to settle the claim up to \$6,260.00.

Thanks & Best Regards,

Cecilia Lee

Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Monday, May 8, 2023 8:27 AM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / SNM22D208002/SJN8603R/LEEPG / Direct Settlement - Accident Involving SJN8603R (OI : CTI - TBA) and SMP5953D (TP : LKK REF - CC6/CTI22011276/Kpa3) on 05/11/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

We refer to your email below.

I have called OI Mr Mohamed Afdhal (hp:85715723) to verify the brake system which was mentioned on accident statement. According to OI, he told me it only happened once on the day of accident, and it is ok after that till today. We requested proof on how often he service his vehicle. He told me his car was just service on 11.10.22 (pls find enclosed service invoice).

Kindly revert with your approval as third party workshop is chasing for settlement. Thank you.

With warmest regards,
Ezlyna

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Saturday, March 11, 2023 12:10 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: {SEEK MANDATE} / SNM22D208002/SJN8603R/LEEPG / Direct Settlement - Accident Involving SJN8603R (OI : CTI - TBA) and SMP5953D (TP : LKK REF - CC6/CTI22011276/Kpa3) on 05/11/2022

Hi Lyna

Please refer to email below and revert.

Thanks & Best Regards,

Cecilia Lee

Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Cecilia Lee

Sent: Sunday, 5 February 2023 7:50 pm

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>


Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>






Subject: RE: {SEEK MANDATE} / SNM22D208002/SJN8603R/LEEPG / Direct Settlement - Accident Involving SJN8603R (OI : CTI - TBA) and SMP5953D (TP : LKK REF - CC6/CTI22011276/Kpa3) on 05/11/2022


Hi EzLyna


Please refer to our email dated 11/11/2022 and advise what's the finding on insured's brake system?

RE: OUR REF: SNM22D208002/SJN8603R/LEEPG - Direct Settlement - Accident Involving...

 Cecilia Lee
To: Mei Kwan (LKKAuto); Hsiao Tong (LKKAuto)
Fri 11/11/2022 11:46 am

 Reply  Reply All  Forward  

 You replied to this message on 11/11/2022 11:47 am.
This message was sent with High importance.

 bill - 2022-11-11T114300.059.pdf 654 KB

Hi Sir/Madam

Attached OI SAS. Password will be sent via separate email.

Please also check on OIV brake system and keep us updated.

Describe circumstances of the accident

On 5th Nov 2022, at about 1345 hrs, I was driving along PIE towards Tuas
just after paya lebar exit going down the slope. I was driving on the first lane at 40km/h
observing safe distance. Suddenly the car in front jammed the brakes to a complete stop.
Once notice the brake light, I dropped gear, applied brakes. The brakes locked up. I tried
pumping the clutch to apply engine braking, also pumping the brakes to release

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Friday, 6 January 2023 3:04 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: {SEEK MANDATE} / SNM22D208002/SJN8603R/LEEPG / Direct Settlement - Accident Involving SJN8603R (OI : CTI - TBA) and SMP5953D (TP : LKK REF - CC6/CTI22011276/Kpa3) on 05/11/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All,

We refer to our email below. Video footages to be sent into next email due to size of the files. Thank you.

With warmest regards,
Ezlyna

From: EzLyna (LKKAUTO)

Sent: Friday, 6 January 2023 2:41 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:{SEEK MANDATE} / SNM22D208002/SJN8603R/LEEPG / Direct Settlement - Accident Involving SJN8603R (OI : CTI - TBA) and SMP5953D (TP : LKK REF - CC6/CTI22011276/Kpa3) on 05/11/2022

Your ref: OUR REF: SNM22D208002/SJN8603R/LEEPG

LKK ref : CC6/CTI22011276/Kpa3

Dear Cecilia,

ACCIDENT INVOLVING SJN8603R (CHINA TAIPING) AND SMP5953D (TP) ON 05/11/2022

We refer to the above matter.

It is an accident under BOLA 27, Based on rear-view video footage (enclosed), OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Alan's United Auto Pte Ltd" at \$6,260.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,782.08	\$ 5,778.00 (inclusive of GST)
2. Loss of Use (10 days x \$60)	\$ 600.00	\$ 480.00 (8 days x \$60)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,384.08	\$ 6,260.00

Surveyor recommended 8 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 10 November 2022 3:51 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJN8603R (OI : CTI - TBA) and SMP5953D (TP : LKK REF - CC6/CTI22011276/Kpa3) on 05/11/2022

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMP 5953D at M/s Alan's United Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)