

## Huey Yon (LKKAuto)

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**From:** Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>  
**Sent:** Thursday, 15 December 2022 2:51 PM  
**To:** Shiau Chan (LKKAuto); Ong Hua Yen (Strides Automotive Services Pte Ltd); assignments; SUR  
**Cc:** MTPRI; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)  
**Subject:** RE: REQUEST PRE-REPAIR INSPECTION OF SMB334Y (FIRST CAPITAL) & SLQ5021A AT/ALONG BEACH ROAD - BUS STOP NO.01619 ON 08/11/2022 AT 21:15SGT [OUR REF: 202211-05-SLQ5021A]

Dear Shiau Chan,

BUS/11/22/7018

Regards

*Patrick Tan*

Claims and Insurance Agency  
Direct line +65 6556 3522 | [WeiTeck.Tan@Strides.com.sg](mailto:WeiTeck.Tan@Strides.com.sg)  
60 Woodlands Industrial Park E4  
Singapore 757705

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**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Friday, 11 November 2022 5:48 pm  
**To:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>  
**Subject:** RE: REQUEST PRE-REPAIR INSPECTION OF SMB334Y (FIRST CAPITAL) & SLQ5021A AT/ALONG BEACH ROAD - BUS STOP NO.01619 ON 08/11/2022 AT 21:15SGT [OUR REF: 202211-05-SLQ5021A]

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Dear Hua Yen,

Kindly provide us the claim number.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Thursday, 10 November 2022 11:24 AM  
**To:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; assignments

<[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <[ChitYan.Foo@strides.com.sg](mailto:ChitYan.Foo@strides.com.sg)>  
**Subject:** RE: REQUEST PRE-REPAIR INSPECTION OF SMB334Y (FIRST CAPITAL) & SLQ5021A AT/ALONG BEACH ROAD - BUS STOP NO.01619 ON 08/11/2022 AT 21:15SGT [OUR REF: 202211-05-SLQ5021A]

Dear Hua Yen,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>

**Sent:** Thursday, 10 November 2022 10:25 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <[ChitYan.Foo@strides.com.sg](mailto:ChitYan.Foo@strides.com.sg)>

**Subject:** FW: REQUEST PRE-REPAIR INSPECTION OF SMB334Y (FIRST CAPITAL) & SLQ5021A AT/ALONG BEACH ROAD - BUS STOP NO.01619 ON 08/11/2022 AT 21:15SGT [OUR REF: 202211-05-SLQ5021A]

Ref: TBA

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: SLQ5021A

Insured: SMB334Y

Workshop: JSSM AUTOSOLUTIONS PTE LTD

Thank you.

Regards,

Hua Yen  
Claim Department

**Strides Automotive Services Pte Ltd** | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** Caroline Cabrera <[Caroline@msfirstcapital.com.sg](mailto:Caroline@msfirstcapital.com.sg)>

**Sent:** Thursday, 10 November 2022 9:10 am

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>; admin1@jssmautosolutions.com; Sithara <[Sithara@msfirstcapital.com.sg](mailto:Sithara@msfirstcapital.com.sg)>

**Subject:** FW: REQUEST PRE-REPAIR INSPECTION OF SMB334Y (FIRST CAPITAL) & SLQ5021A AT/ALONG BEACH ROAD - BUS STOP NO.01619 ON 08/11/2022 AT 21:15SGT [OUR REF: 202211-05-SLQ5021A]

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Dear Hua Yen,

For PRI (NR)

Thank you & Regards,

**Caroline Cabrera**

Motor Claims

**MS First Capital Insurance Ltd**

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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**From:** [admin1@jssmautosolutions.com](mailto:admin1@jssmautosolutions.com) <[admin1@jssmautosolutions.com](mailto:admin1@jssmautosolutions.com)>

**Sent:** Wednesday, November 9, 2022 8:11 PM

**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

**Cc:** 'Lim Jonathan' <[motorclaims@jssmautosolutions.com](mailto:motorclaims@jssmautosolutions.com)>; [shien@jssmautosolutions.com](mailto:shien@jssmautosolutions.com)

**Subject:** REQUEST PRE-REPAIR INSPECTION OF SMB334Y (FIRST CAPITAL) & SLQ5021A AT/ALONG BEACH ROAD - BUS STOP NO.01619 ON 08/11/2022 AT 21:15SGT [OUR REF: 202211-05-SLQ5021A]

Your Ref: **SMB334Y**

Our Ref: 202211-05-SLQ5021A

To whom it may concern,

We act for **SEAH BOON HENG** the owner **SLQ5021A (KIA CERATO K3)** which was involved in the above captioned accident.

We are instructed by our client that the accident was caused by the negligence of the driver of motor vehicle no. **SMB334Y**.

Our search shows that you are insurers of the motor vehicle no. **SMB334Y**. We are putting effort in align with the insurers to direct settle save as to cost.

We are requested to inform you that our client's vehicle is available for pre-repair inspection at the following address:



M/s JSSM AUTOSOLUTIONS PTE LTD  
**8 Kaki Bukit Avenue 4**  
**#03-27 Premier@Kaki Bukit**  
**Singapore 415875**

Please request your assessor to contact our **Mr. DERRICK ENG of AUTO MEGA MALL PTE LTD** at mobile **no.8666 9659** within **forty-eight (48) hours** from the receipt of this fax to arrange for the inspection.

Motor Claims Department  
**JSSM AUTOSOLUTIONS PTE LTD [HQ]**  
8 KAKI BUKIT AVENUE 4 #03-27  
PREMIER@KAKI BUKIT S(415875)  
Mobile: (65) 8666 9659  
Email: [admin1@jssmautosolutions.com](mailto:admin1@jssmautosolutions.com)

**WORKSHOP ADDRESS:**

No. 8 Kaki Bukit Ave 4  
Premier@Kaki Bukit #02-13  
Singapore 415875