

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 10 November 2022 9:06 AM
To: service@kkinhin.com.sg; assignments
Cc: Claims Dept of CTI; 'Sandra (Gmail)'; Alfred Toh
Subject: RE: SNM22D207847/C04/ SLJ8719M/TOHHS & YOUR REF: SJP 2542 L TO CONDUCT PRS D.O.A: 01.11.2022

WITHOUT PREJUDICE

Dear Sandra

We refer to your email of 9 November 2022.

Please let us have a set of reserves for our consideration on Direct Settlement while M/s LKK Auto Consultants Pte Ltd conduct survey on SJP2542L.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange for the survey. (email below refers)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

-----Original Message-----

From: service@kkinhin.com.sg <service@kkinhin.com.sg>
Sent: Wednesday, 9 November 2022 3:54 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; service@kkinhin.com.sg; 'Sandra (Gmail)' <sandrakhong@gmail.com>
Subject: RE: SNM22D207847/C04/ SLJ8719M/TOHHS & YOUR REF: SJP 2542 L TO CONDUCT PRS D.O.A: 01.11.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred

Good day to you.

We would like to choose LKK Kenneth. Vehicle is in.

Many thanks for the arrangements.

Please advise us the liability as well.

Best Regards

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd

-----Original Message-----

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Wednesday, 9 November 2022 2:54 pm

To: service@kkimhin.com.sg; 'Sandra Khong' <sandrakhong@gmail.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM22D207847/C04/ SLJ8719M/TOHHS & YOUR REF: SJP 2542 L TO CONDUCT PRS D.O.A: 01.11.2022

Without Prejudice

YOUR REF: SJS2542L

OUR REF: SNM22D207847/C04/SLJ8719M/TOHHS

Dear Sirs

We refer to your email of Friday, 11 November 2022 at 11.22 am.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:
 1. Gary Soon (FTA)
 6. Marcus Chua (LKK)
 2. Chow Bo Xiong (FTA)
 7. Kenneth Kong (LKK)
 3. Ben Chua (FTA)
 8. Adrian Ling (LKK)
 4. Ng You Han (FTA)
 9. Mohd Taufikh (LKK)
 5. Henry Ng (FTA)
 10. Steve Chen (LKK)
3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: <https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcheckpoint.url-protection.com%2Fv1%2Furl%3Fo%3Dwww.sg.cntaiping.com%26g%3DZmM1MjJiYzEyYWFIY2M3OA%3D%3D%26h%3DYzgyMjBhMjM1ZGYzZjMxZWVIMjE4NjRhOWI4ZjUwMmVhMmI1ODM4OGJlODc2ZjYxNTMwMzM3MzgyNjI3NjcyMw%3D%3D%26p%3DYzJlOmN0aXNnOmM6bzozZjAxZDQ1MTMyYzNIYmU5NzJhNDFiNzJhZTYzNWU2Njp2MTpwOIQ%3D&data=05%7C01%7Calfred.toh%40sg.cntaiping.com%7C300a53b956ce484e291708dac227bdbb%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C638035773201486570%7CUnknown%7CTWFpbGZsb3d8eyJWljoimC4wLjAwMDAiLCJlOjIvI2luMzliLCJBTiI6I1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=oNURST1qHcEGtcJJCZeruHaGxapKKS4AAulYn5%2F7jQU%3D&reserved=0> | FB:

<https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcheckpoint.url-protection.com%2Fv1%2Furl%3Fo%3Dwww.facebook.com%2Fchinataipingsg%2F%26g%3DZTM4NDhmMmI5YzNmM2U0ZQ%3D%3D%26h%3DNDRIMmY3YzCwOWE2ZGZINDRIYTQ4ZTBhZGEzNWE4M2JhMTY2ZDYxNjRhNmQ1YTliNDI2YmI4ZjdmMTMwYWQzNg%3D%3D%26p%3DYzJlOmN0aXNnOmM6bzozZjAxZDQ1MTMyYzNIYmU5NzJhNDFiNzJhZTYzNWU2Njp2MTpwOIQ%3D&data=05%7C01%7Calfred.toh%40sg.cntaiping.com%7C300a53b956ce484e291708dac227bdbb%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C638035773201486570%7CUnknown%7CTWFpbGZsb3d8eyJWljoimC4wLjAwMDAiLCJlOjIvI2luMzliLCJBTiI6I1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=EiKpSGxf2rkWqriPHKoo3MWyFV7mzEYeJRFkPx%2BGOF4%3D&reserved=0> | WeChat: 太平獅城TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

-----Original Message-----

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 9 November 2022 10:29 am
To: service@kkimhin.com.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: 'Sandra Khong' <sandrakhong@gmail.com>
Subject: SNM22D207847/C04/ SLJ8719M/TOHHS & YOUR REF: SJP 2542 L TO CONDUCT PRS D.O.A: 01.11.2022

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Alfred,

Please refer to the above matter.

Kindly conduct PRS SJP 2542 L soonest possible.

Please contact our claims department Alfred Toh the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcheckpoint.url-protection.com%2Fv1%2Furl%3Fo%3Dhttps%253A%2F%2Fapc01.safelinks.protection.outlook.com%2F%253Furl%253Dhttp%25253A%25252F%25252Fwww.sg.cntaiping.com%25252F%2526amp%253Bdata%253D05%25257C01%25257Calfred.toh%252540sg.cntaiping.com%25257Ca52f332152ee4014b8da08dac1fa3347%25257C52fbc9ef9a574c5ba4ca46f2633868e5%25257C0%25257C0%25257C638035577592319135%25257CUnknown%25257CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJlIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%25253D%25257C3000%25257C%25257C%25257C%2526amp%253Bdata%253Dvp6LIMMnL0K1AnrSVojoN5E%25252BJzR9y4Dg2ssf0P%25252F83%25252BY%25253D%2526amp%253Breserved%253D0%26g%3DNjkyNjA0M2lyZTYzNzcyOA%3D%3D%26h%3DY2M3ZmRmMGQ4Njc3NTdhZjIhMjhlNzQ2MjA5YWRjMTIhZjIjNjM5OGMyZDYwNWFiYjg5NjhlZWY3Y2Q2Yzc3Zg%3D%3D%26p%3DYzJlOmN0aXNnOmM6bzozZjAxZDQ1MTMyYzNlYmU5NzJhNDFiNzJhZTYzNWU2Njp2MTpwOlQ%3D&data=05%7C01%7Calfred.toh%40sg.cntaiping.com%7C300a53b956ce484e291708dac227bdbb%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C6380355773201486570%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJlIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=XRCCJcNasd80tuvU69iiJNO2fu1LV5bX9qQeY6ILXno%3D&reserved=0> | FB:

<https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcheckpoint.url-protection.com%2Fv1%2Furl%3Fo%3Dhttps%253A%2F%2Fapc01.safelinks.protection.outlook.com%2F%253Furl%253Dhttp%25253A%25252F%25252Fwww.facebook.com%25252Fchinataipingsg%25252F%2526amp%253Bdata%253D05%25257C01%25257Calfred.toh%252540sg.cntaiping.com%25257Ca52f332152ee4014b8da08dac1fa3347%25257C52fbc9ef9a574c5ba4ca46f2633868e5%25257C0%25257C0%25257C638035577592319135%25257CUnknown%25257CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJlIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%25253D%25257C3000%25257C%25257C%25257C%2526amp%253Bdata%253DfHCwdnSmko%25252BR%25252BQhwkwUKOaraYNmHOaPkLpNkzfHTwGo%25253D%2526amp%253Breserved%253D0%26g%3DMDI0ZmlyNTdmN2JhNmY1NA%3D%3D%26h%3DNDJiZDQ4YjU5Nzk3NGUxZGRmNjI3NWNIMDIY2Y2Y5M2JkMjNiNDdhMzNlMzU4NWUyY2IxMTkyNmMyNGU3OA%3D%3D%26p%3DYzJlOmN0aXNnOmM6bzozZjAxZDQ1MTMyYzNlYmU5NzJhNDFiNzJhZTYzNWU2Njp2MTpwOlQ%3D&data=05%7C01%7Calfred.toh%40sg.cntaiping.com%7C300a53b956ce484e291708dac227bdbb%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C6380355773201486570%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJlIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=MWMXZu0tDTONI6bjTCFFCKKyKLHAAkMY52vkujMW%2Fc%3D&reserved=0> | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

-----Original Message-----

From: service@kkimhin.com.sg <service@kkimhin.com.sg>

Sent: Tuesday, 8 November 2022 11:22 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: service@kkimhin.com.sg; 'Sandra Khong' <sandrakhong@gmail.com>

Subject: Accident Involving SJP 2542 L and SLJ 8719 M on 1 Nov 2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your Ref: SLJ 8719 M (China Taiping)

Our Ref: SJP 2542 L

Dear Officer

Enclosed the GIA report of SJP 2542 L who was hit by your insured SLJ 8719 M on 1 Nov 2022.

Vehicle has been towed in.

Please appoint surveyor to arrange for survey and repairs. Please also advise us the liability of the case.

Thank you.

Best Regards

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd