

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 10 November 2022 6:24 AM
To: Taxis Customer Service; assignments; Admin A
Cc: Kelly Ding; sarah@dingautomotive.com; claims@dingautomotive.com
Subject: RE: CTP REF NO. SNM22D208067C02 -- 50114620 / OUR INSURED - SHB3363C / TP VEH NUMB : SMC1144S / DOA 09.11.2022 - ARRANGE FOR SURVEY

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with DING AUTOMOTIVE to conduct survey.

Aside to Ding Automotive;

Please let us have a copy of your client GIA REPORT.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Taxis Customer Service <taxiscs@stengg.com>
Sent: Wednesday, 9 November 2022 5:12 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Kelly Ding <kelly@dingautomotive.com>; sarah@dingautomotive.com; claims@dingautomotive.com
Subject: Re: 50114620 / OUR INSURED - SHB3363C / TP VEH NUMB : SMC1144S / DOA 09.11.2022 - ARRANGE FOR SURVEY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi All,

Please appoint Steve Chen from LKK to conduct the survey for the above mentioned vehicle.

Thanks.

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, November 9, 2022 4:35 PM

To: Taxis Customer Service <taxiscs@stengg.com>

Cc: Kelly Ding <kelly@dingautomotive.com>; sarah@dingautomotive.com <sarah@dingautomotive.com>; claims@dingautomotive.com <claims@dingautomotive.com>

Subject: RE: 50114620 / OUR INSURED - SHB3363C / TP VEH NUMB : SMC1144S / DOA 09.11.2022 - ARRANGE FOR SURVEY

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Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat

From: Taxis Customer Service <taxiscs@stengg.com>

Sent: Wednesday, 9 November 2022 10:13 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Kelly Ding <kelly@dingautomotive.com>; sarah@dingautomotive.com; claims@dingautomotive.com

Subject: 50114620 / OUR INSURED - SHB3363C / TP VEH NUMB : SMC1144S / DOA 09.11.2022 - ARRANGE FOR SURVEY

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Without Prejudice

Dear All ,

Kindly assist to arrange survey for the above mentioned SHB3363C (our insured) claiming against your insured – SMC1144S .

The workshop location will be at 31 Corporation Road

Thanks!

With warmest regards,

Loong

Ding Automotive Pte Ltd

31 Corporation Rd, Singapore 649806

Tel : 9689 1857 / 6265 7130

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