

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 09.12.2022

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLE 1948R / SLN 2455S ON 06.11.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SLE 1948R** , which was involved in the captioned accident with your insured vehicle no: **SLN 2455S** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 5,136.00
2) Loss of Rental	\$ 300.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 5,438.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For FASTECH AUTO PTE LTD



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Han Kok Kiong ("the third party claimant")
of Apt Blk 992A Buangkok Link #03-151 Singapore 531992 (address),
owner of SLE 1948R (vehicle no.) hereby authorize
Fastech Auto Pte Ltd

("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SLE 1948R that was
damaged pursuant to the accident which occurred on 06.11.2022 (date) along
Cairnhill Road (location)
involving vehicle no/s SLN 2455S ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 15 day of NOV (month) 2022 (year)

Signed by "the third party claimant"



Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **FASTECH AUTO PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,430.00** (Global Sum) for vehicle no. **SLE 1948R** that was damaged pursuant to the accident which occurred on **06/11/2022** (date) along **CAIRNHILL ROAD** (location) involving vehicle no/s **SLN 2455S**.

This is pursuant to the inspection conducted on **15/11/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **HAN KOK KIONG** (the third party claimant”) of vehicle no. **SLE 1948R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLE 1948R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of February (month) 2023 (year)



cks

Signed by appointed surveyor



Signed by “the workshop” (with chop)

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn : Motor Claim Department

Tax Invoice : 23257

Date : 09.12.2022

Vehicle No : SLE 1948R

Make/Model : TOYOTA COROLLA

Chassis/Eng# :

Accident Date : 06.11.2022

Claim No :

Reference : 1122 -23257

Policy No :

	Amount
To proceed on lump sum repair	S\$ 4800.00

E. & O. E.

Total : S\$ 4800.00

GST @ 7% : S\$ 336.00

Amount Due : **S\$ 5136.00**

for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: HAN KOK KIONG

Invoice : DCR-2022-11-21

Date : 17.11.2022

Agreement No : 23016

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SLH 7631Z</u> (1122-23257)	\$ 300.00
Rental Period from <u>14.11.2022</u> to <u>17.11.2022</u> .	
E. & O. E.	Total <u>\$ 300.00</u>

SZE LIN
for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 23016

Name Han Kok Kiong			REG. No. SLH7631Z		MAKE MODEL:					
ADDRESS Apt Bk 992A Buangkok Link #03-151 Singapore 531992			KM IN		DATE & TIME IN 17.11.2022 @ 1120hrs					
			KM OUT		DATE & TIME OUT 14.11.2022 @ 1620hrs					
			KM DRIVEN		TIME USED					
NAMED DRIVER										
DRIVING LICENCE NO S7225098B	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@ \$					
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	3 DAYS		@ \$ 100.00 \$ 300.00					
ADD NAMED DRIVER			WEEKS		@ \$					
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@ \$					
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL					
IMPORTANT NOTES:					TOTAL RENTAL \$ 300.00					
<p>This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonese Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore & West Malaysia Driver must be: a) 18 years old and above b) Holding a valid relevant class of driving license The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.</p> <p>ADDITIONAL CONDITIONS:</p> <p>COMPREHENSIVE COVERED EXCESS:</p> <p>*Section I – Used in S'pore only : SGD 2000.00 *Section I – Used outside S'pore : SGD 4000.00 *Section II – Used in S'pore only : SGD 1500.00 *Section II – Used outside S'pore : SGD 3000.00 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00</p> <p>THIRD PARTY COVERED EXCESS:</p> <p>*Hirer must bear all costs to the damages of the return vehicle *Section II – Used in S'pore only : SGD 1500.00</p> <p>*Hirer must bear all costs to the damages of the return vehicle *Section II – Used outside S'pore : SGD 3000.00</p> <p>YOUNG AND INEXPERIENCE DRIVER</p> <p>Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience.</p> <p>COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</p> <p>*Section I – Used in S'pore only : SGD 6000.00 *Section I – Used outside S'pore : SGD 12,000.00 *Section II – Used in S'pore only : SGD 6000.00 *Section II – Used outside S'pore : SGD 12,000.00 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00</p> <p>THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</p> <p>*Hirer must bear all costs to the damages of the return vehicle. *Section II – Used in S'pore only : SGD 6000.00</p> <p>*Hirer must bear all costs to the damage of the return vehicle. *Section II – Used outside S'pore : SGD 12,000.00</p> <p>Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.</p>			X		PER DAY \$ PER WEEK \$ PER MONTH \$					
			X		BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)					
			X		PER DAY \$ PER WEEK \$ PER MONTH \$					
					PREPAYMENT					
		CHECK								
		CASH								
		RECEIPT NO.								
		TOTAL CHARGE								
		DEPOSIT								
		NETT CHARGE								
		AMOUNT DUE / REFUND								

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X 

RENTER'S/DRIVER'S SIGNATURE

X 

DYNAMIC CAR RENTAL


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLN2455S

Date of Accident

06/11/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **01/06/2022 - 31/05/2023**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **14/11/2022 16:16**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 18 November 2022 10:18 AM
To: yuka.wise@gmail.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLN2455S(AIG) AND SLE1948R AT/ ALONG NEAR 83 CAIRNHILL ROAD ON 06/11/2022

WISE YUKA

[By Email Only]

Dear Sir/Madam,

Our Ref: CC6/AIG22011259/Upa3

You Ref: SLN2455S

ACCIDENT INVOLVING SLN2455S(AIG) AND SLE1948R AT/ ALONG NEAR 83 CAIRNHILL ROAD ON 06/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from SLE1948R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Nov 2022 19:39	Clm Dtl Modified	Claimant's Name: -> HAN KOK KIONG. Claimant's ID: -> SXXXX098B.	[A] HOW MEI KWAN
2	09 Nov 2022 19:39	Clm Veh Model Changed	(204463) TOYOTA COROLLA ALTIS 1.6 CLASSIC CVT (A).	[A] HOW MEI KWAN
3	09 Nov 2022 19:39	Clm Created	Reg No: SLE1948R. Acct Date: 2022/11/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Cheng Hoe Motor Pte Ltd (Yishun)	[A] HOW MEI KWAN
4	09 Nov 2022 19:39	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Nov 2022 19:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/18	[A] HOW MEI KWAN
6	09 Nov 2022 19:39	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Nov 2022 19:39	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	09 Nov 2022 19:39	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	09 Nov 2022 19:40	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	09 Nov 2022 19:40	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	15 Nov 2022 17:18	Adj Adjuster Assigned	KENNETH KONG -> MARCUS CHUA	[A] HOW MEI KWAN
12	15 Nov 2022 17:19	Clm Registration Modified	Rep:200126->200268.	[A] HOW MEI KWAN
13	15 Nov 2022 17:21	Clm Dtl Modified	Claimant's ID: SXXXX098B -> S7225098B.	[A] HOW MEI KWAN
14	15 Nov 2022 22:12	Clm Registration Modified	Acct Time:11:00:00->10:30:00. Pol No:7210055199->7210055199-01.	[I] AIG OneClaim Integration User
15	08 Jan 2023 23:40	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	08 Jan 2023 23:40	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	08 Jan 2023 23:40	Clm Dtl Modified	JPJ Reg. Date: -> 2016/07/13.	[A] JOANNE LEE KHANG MIN
18	08 Jan 2023 23:40	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	17 Jan 2023 09:24	Adj Mandate Request	Cur Req:5438.00:Liability: 100%(BOLA 27) *Quantum: \$5,438.00(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
20	17 Jan 2023 14:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/18. Mandate Remarks: mandate approved. subject to documents in order. settle at best	[I] Goh, Jeremy-CX
21	17 Jan 2023 14:04	Adj Mandate Set	Approved:5438.00:mandate approved. subject to documents in order. settle at best	[I] Goh, Jeremy-CX

Date From



Date To



Audit Type

None

Go

ACTIVITY	
[10/11/2022 18:28] HOW MEI KWAN: OINR. To send out first letter. (via email only)	

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2867010	09 Nov 2022 19:48:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLE1948R	SLN2455S	11.00

2894864	08 Jan 2023 23:40:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLE1948R	SLN2455S	11.00
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