

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 17 April 2023 4:26 PM
To: Kon Yin Siew
Cc: Catherine Chong Kai Ling; Ramesh; William Oh Soon Lee; SUR
Subject: RE: SND 7658U-DOA: 3/11/2022 (CHINA TAIPING OD)

Dear Yin Siew,

“Without Prejudice”

We will be advising our Principal a cost of repair of \$5,975.24 (before excess \$1250 and GST) with 5 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, April 17, 2023 4:06 PM
To: Kon Yin Siew <KonYinSiew@goldbell.com.sg>
Cc: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SND 7658U-DOA: 3/11/2022 (CHINA TAIPING OD)

Dear Yin Siew,

Kindly ignore email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, April 17, 2023 3:51 PM

To: Kon Yin Siew <KonYinSiew@goldbell.com.sg>
Cc: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SND 7658U-DOA: 3/11/2022 (CHINA TAIPING OD)

Dear Yin Siew,

WITHOUT PREJUDICE

COR \$5975.24 (before excess \$1250 and GST) @ 5 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kon Yin Siew <KonYinSiew@goldbell.com.sg>
Sent: Monday, April 17, 2023 10:15 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SND 7658U-DOA: 3/11/2022 (CHINA TAIPING OD)

Hi Veron,

Done. Please check.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delays are to be expected for handling hardcopy documents.

All correspondence should be made via email instead. Any inconvenience caused is much regretted.



GOLDBELL
ENGINEERING

Industrial Vehicles. Financial Services.
41,000 Served. And Counting.

Kon Yin Siew | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

DID: +65 6861 0007 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |
Mobile: +65 9739 6433 |



Our Goldbell family has always been our **greatest asset**.
We want to **thank our colleagues** for their contribution over the years
and making us one of the **top employers in Singapore**.

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Sunday, April 16, 2023 11:20 AM
To: Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SND 7658U-DOA: 3/11/2022 (CHINA TAIPING OD)

Dear Yin Siew,

Kindly assist us case via Audatex

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Sent: Thursday, April 13, 2023 3:58 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SND 7658U-DOA: 3/11/2022 (CHINA TAIPING OD)

Hi Veron,

Attached the above email for your necessary action.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delays are to be expected for handling hardcopy documents.

All correspondence should be made via email instead. Any inconvenience caused is much regretted.



Industrial Vehicles. Financial Services.
41,000 Served. And Counting.

Kon Yin Siew | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

DID: +65 6861 0007 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |
Mobile: +65 9739 6433 |



Our Goldbell family has always been our **greatest asset**.
We want to **thank our colleagues** for their contribution over the years
and making us one of the **top employers in Singapore**.

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Thursday, April 13, 2023 2:47 PM

To: SUR <sur@lkkauto.com>; Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; Ramesh <ramesh@goldbell.com.sg>; William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>

Subject: RE: SND 7658U-DOA: 3/11/2022 (CHINA TAIPING OD)

Dear Yin Siew,

Kindly advised vehicle repair status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, November 15, 2022 12:12 PM

To: SUR <sur@lkkauto.com>; KonYinSiew@goldbell.com.sg

Cc: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; Ramesh S/O Somasundrem (Ramesh@goldbell.com.sg) <ramesh@goldbell.com.sg>; WilliamOhSL@goldbell.com.sg

Subject: RE: SND 7658U-DOA: 3/11/2022 (CHINA TAIPING OD)

Dear Yin Siew,

Supplementary approved. Attach surveyor's marking

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 10 November 2022 10:12 AM

To: SUR <sur@lkkauto.com>; KonYinSiew@goldbell.com.sg

Cc: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; Ramesh S/O Somasundrem (Ramesh@goldbell.com.sg) <ramesh@goldbell.com.sg>; WilliamOhSL@goldbell.com.sg

Subject: SND 7658U-DOA: 3/11/2022 (CHINA TAIPING OD)

Dear Yin Siew,

As instructed by our client , please proceed to repair the **insured vehicle SND 7658U (Excess \$1250/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)