

Rajes (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 9 November 2022 9:27 AM
To: benzrallyfirm@gmail.com; assignments
Subject: RE: SNM22D207989 FW: PRI ARRANGMENT FOR SMP 6139 G - HONDA FREED

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 09/11/2022

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: benzrallyfirm@gmail.com <benzrallyfirm@gmail.com>
Sent: Wednesday, November 9, 2022 9:25 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: RE: SNM22D207989 FW: PRI ARRANGMENT FOR SMP 6139 G - HONDA FREED

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Officer,

We disagree to engage your list of surveyor.

We wonder would you like to consider our surveyor from Allied Auto Appraisal or Harvester Appraisal.

Regards

Jackie Koh
Admin

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 9 November 2022 9:24 AM
To: benzrallyfirm@gmail.com
Subject: RE: SNM22D207989 FW: PRI ARRANGMENT FOR SMP 6139 G - HONDA FREED

Without Prejudice, Save as to Costs

Our reference: **SNM22D207989 C02/GBL7366L/Chngpw**
Your reference: SMP6139G

Dear Sirs

ACCIDENT INVOLVING GBL7366L & SMP6139G ON 04/11/2022

We refer to your email of 07/11/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

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From: benzrallyfirm@gmail.com <benzrallyfirm@gmail.com>

Sent: Tuesday, 8 November 2022 10:43 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: RE: PRI ARRANGMENT FOR SMP 6139 G - HONDA FREED

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Dear Officer,

Refer to the email below.

Please be inform that our 1st survey request was sent on 07 November 2022 12:02 PM and till now we have not received any response from your office.

Kindly note that we will consider to add this down loading time in our client's loss of usage / rental during LOD submission.

Your response please.

Regards,

Jackie Koh
Admin

From: Benz Rally <benzrallyfirm@gmail.com>
Sent: Monday, 7 November 2022 12:02 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI ARRANGMENT FOR SMP 6139 G - HONDA FREED

Dear Officer,

Kindly assist to arrange PRI for the said vehicle.

3P VEH NO – GBL 7366 L

DOA – 4/11/2022

3P INS – CHINA TAIPING

Contact : Glenn 9667 1996

Blk 8 Kaki Bukit Ave 4

#02-24

Singapore 415875

Thank you.

Regards,

Jackie Koh
Admin

