Meng Yan (LKK Auto)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sq>

Sent: Wednesday, 9 November 2022 1:39 PM

To: assignments; admin-d

Cc: MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)

Subject: FW: REQUEST FOR PER-REPAIR INSPECTION FOR SMV 8808P DOA: 08.11.2022

Ref: TAX/11/22/2011

Dear Yan,

Kindly survey on "Without Prejudice" basis.

TP: SMV8808P Insured: SHF385M

Workshop: Fastech Auto Pte Ltd

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>HuaYen.Ong@strides.com.sg</u>

From: Siow Szelin <szelin.siow@fastechauto.com.sg> Sent: Wednesday, 9 November 2022 12:24 pm

To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Cc: MTPRI < MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)

<Ana.Magnaye@strides.com.sg>

Subject: RE: REQUEST FOR PER-REPAIR INSPECTION FOR SMV 8808P DOA: 08.11.2022

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Without Prejudice

Dear Hua Yen,

Please arrange (M/s LKK Marcus Chua Kang Seng) to conduct the pre- repair survey.

Thank You

Best Regards, Szelin Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) < HuaYen.Ong@strides.com.sg>

Sent: Wednesday, November 9, 2022 12:18

To: Siow Szelin < szelin.siow@fastechauto.com.sg>

Cc: MTPRI < MTPRI@smrt.com.sg >; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)

<Ana.Magnaye@strides.com.sg>

Subject: RE: REQUEST FOR PER-REPAIR INSPECTION FOR SMV 8808P DOA: 08.11.2022

Ref: TAX/11/22/2011

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHF385M as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay. Thank you.

However, we have 9 surveyors for you to choose from :-

- 1. M/s LKK Bryan Ang Tani
- 2. M/s LKK Adrian Ling Wai Ping
- 3. M/s LKK Kenneth Kong Seng Cheong
- 4. M/s LKK Marcus Chua Kang Seng
- 5. M/s LKK Mohammed Rasul Bin Mohd Yunus
- 6. M/s LKK Mohamad Taufikh Bin Hamid
- 7. M/s LKK Xing Guo Qiang
- 8. M/s LKK Steve Chen Tsue Yee
- 9. In House Low Thian Seng

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>Huayen.Ong@strides.com.sg</u>

From: Siow Szelin < szelin.siow@fastechauto.com.sg>

Sent: Wednesday, 9 November 2022 11:57 am

To: Ong Hua Yen (Strides Automotive Services Pte Ltd) < Hua Yen. Ong@strides.com.sg>

Cc: MTPRI < MTPRI@smrt.com.sg >; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)

<<u>Ana.Magnaye@strides.com.sg</u>>

Subject: RE: REQUEST FOR PER-REPAIR INSPECTION FOR SMV 8808P DOA: 08.11.2022

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Without Prejudice

Dear Hua Yen,

As requested, please refer to the attachment for your attention.

Thank you

Best Regards, Szelin

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-48 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Sent: Wednesday, November 9, 2022 11:31

To: Siow Szelin < szelin.siow@fastechauto.com.sg>

Cc: MTPRI < MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)

<Ana.Magnaye@strides.com.sg>

Subject: RE: REQUEST FOR PER-REPAIR INSPECTION FOR SMV 8808P DOA: 08.11.2022

Dear Szelin,

Kindly provide GIA report and video footage.

Thanks & Regards

Hua Yen

From: Caroline Cabrera < <u>Caroline@msfirstcapital.com.sg</u>>

Sent: Wednesday, 9 November 2022 11:19 am

To: MTPRI < MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) < Hua Yen. Ong@strides.com.sg>; Eric Woo

<EricWoo@msfirstcapital.com.sg>; szelin.siow@fastechauto.com.sg

Subject: FW: REQUEST FOR PER-REPAIR INSPECTION FOR SMV 8808P DOA: 08.11.2022

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

For PRI

Thank you & Regards,

Caroline Cabrera

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581 D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C Website http://www.msfirstcapital.com.sg

A member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system

and notify the sender immediately by return e-mail.

From: Siow Szelin < szelin.siow@fastechauto.com.sg > Sent: Wednesday, November 9, 2022 10:39 AM

To: Motor_Claims < Motor_Claims@msfirstcapital.com.sg >

Cc: Jason Jason@fastechauto.com.sg

Subject: REQUEST FOR PER-REPAIR INSPECTION FOR SMV 8808P DOA: 08.11.2022

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: SHF 385M.

Date of accident: <u>08/11/2022</u>

Please arrange Pre-repair Inspection for my client's vehicle no: <u>SMV 8808P.</u>

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least $\underline{10 \text{ motor surveyors}}$ within $\underline{2}$ $\underline{\text{days}}$ of the notice.

Thank you

Best Regards, Szelin Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.