

Rajes (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 9 November 2022 2:52 PM
To: Ms Goh; assignments
Cc: Irene Tan; Tan Ling Ling; Sales; Claims
Subject: RE: SNM22D208040/C02/ SMM1998S/CHNGPW & YOUR REF: SMU1333T TO CONDUCT PRS D.O.A: 07.11.2022

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 09/11/2022

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Ms Goh <msgoh@iaconsultingsg.com>
Sent: Wednesday, November 9, 2022 1:29 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Sales <sales@garage13.com.sg>; Claims <claims@garage13.com.sg>
Subject: RE: SNM22D208040/C02/ SMM1998S/CHNGPW & YOUR REF: SMU1333T TO CONDUCT PRS D.O.A: 07.11.2022

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Dear Sir

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 09.11.2022 .

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

The vehicle is already at the workshop, 8 Kaki Bukit Ave 4, #02-54/55 Premier@KB S415875

Thank you.

Best regards,
ShiRui
For and On behalf of Garage 13 Pte Ltd
+65 6385 1171

----- On Wed, 09 Nov 2022 12:30:10 +0800 **Adeline Chng** <adeline.chng@sq.cntaiping.com> wrote -
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Without Prejudice, Save as to Costs

Our reference: **SNM22D208040 C02/ SMM1998S /Chngpw**

Your reference: **SMU1333T**

Dear Sirs

ACCIDENT INVOLVING SMM1998S & SMU1333T ON 07/11/2022

We refer to your email of 08/11/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, November 9, 2022 11:41 AM

To: Ms Goh <msgoh@iaconsultingsg.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Sales <sales@garage13.com.sg>; Claims <claims@garage13.com.sg>

Subject: SNM22D208040/C02/ SMM1998S/CHNGPW & YOUR REF: SMU1333T TO CONDUCT PRS D.O.A: 07.11.2022

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Adeline,

Please refer to the above matter.

Kindly **conduct PRS SMU1333T** soonest possible.

Please contact our claims department Adeline Chng **6389 6155** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Ms Goh <msgoh@iaconsultingsg.com>

Sent: Tuesday, 8 November 2022 2:45 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Sales <sales@garage13.com.sg>; Claims <claims@garage13.com.sg>

Subject: ACCIDENT INVOLVING SMU1333T AND SMM1998S ALONG DOUBLE BAY RESIDENCE LEVEL 2 CAR PARK (SIMEI) ON 07.11.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,

ShiRui
For and On behalf of Garage 13 Pte Ltd
+65 6385 1171