

## Meng Yan (LKK Auto)

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**From:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>  
**Sent:** Wednesday, 9 November 2022 10:32 AM  
**To:** assignments; admin-d  
**Cc:** MTPRI; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)  
**Subject:** FW: REQUEST FOR DIRECT SETTLEMENT - SLQ8989M (BMW) & SMB1468M ON 08/11/2022  
**Attachments:** TP VF (Rear view).mp4; SKM\_558e22110815560.pdf; SLQ8989M.pdf

Ref: TBA

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SLQ8989M  
Insured: SMB1468M  
Workshop: Performance Motors Ltd

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>  
**Sent:** Tuesday, 8 November 2022 4:46 pm  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>  
**Subject:** FW: REQUEST FOR DIRECT SETTLEMENT - SLQ8989M (BMW) & SMB1468M ON 08/11/2022

Dear Hua Yen,

For survey. Thanks.

Best Regards,  
Karen Chan  
Claims Department  
Tel : 6556 3523

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**From:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>  
**Sent:** Tuesday, 8 November 2022 4:09 pm  
**To:** Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>  
**Subject:** FW: REQUEST FOR DIRECT SETTLEMENT - SLQ8989M (BMW) & SMB1468M ON 08/11/2022

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NON-REPORTING

Dear Karen,

Part 2 of the VF.

Thank you.

Chris Lim  
Motor Claims Dept.

**MS First Capital Insurance Ltd**  
16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

D: 6507 3853 | M: 6507 3848 | F: 6507 3849  
Website <http://www.msfirstcapital.com.sg>  
A Member of **MS&AD** INSURANCE GROUP

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Tuesday, 8 November 2022 3:41 pm  
**To:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>  
**Cc:** Han Kwan Yong <[han.kwan.yong@simedarby.com.sg](mailto:han.kwan.yong@simedarby.com.sg)>; Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLQ8989M (BMW) & SMB1468M ON 08/11/2022

Dear Chris,

Further to our email, please find attached Video footage and GIA report for your review.

Thank you.

Best regard,  
Cindy

Bodyshop

BMW  
Performance Motors Ltd

DDI: +65 6319 0175  
FAX: +65 6479 4601  
Address: 303 Alexandra Road, Singapore 159941  
Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

**Sime Darby Motors**  
**A member of the Sime Darby Group**



**From:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Sent:** Tuesday, 8 November 2022 3:31 pm

**To:** PBSP <[pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg)>

**Cc:** Han Kwan Yong <[han.kwan.yong@sime-darby.com.sg](mailto:han.kwan.yong@sime-darby.com.sg)>; Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLQ8989M (BMW) & SMB1468M ON 08/11/2022

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Without Prejudice

Dear Sir/Mdm,

We refer to your email below.

Pls note that our Insured had not reported the accident.

Kindly fwd us the video footage as stated in your client's GIA report.

Thank you.

Chris Lim  
Motor Claims Dept.

**MS First Capital Insurance Ltd**  
16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

D: 6507 3853 | M: 6507 3848 | F: 6507 3849  
Website <http://www.msfirstcapital.com.sg>

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Tuesday, 8 November 2022 3:01 pm  
**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>  
**Cc:** Han Kwan Yong <[han.kwan.yong@simedarby.com.sg](mailto:han.kwan.yong@simedarby.com.sg)>  
**Subject:** REQUEST FOR DIRECT SETTLEMENT - SLQ8989M (BMW) & SMB1468M ON 08/11/2022

Dear Sirs

We refer to the above matter.

Please see attached Accident Report, Estimates and Supporting documents.

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Should liability is disputed, please let us have your insured's sketch plan / statement.

Thank you.

Best regards  
Claims Team

Body and Paint

BMW  
Performance Motors Ltd  
Performance Munich Autos  
DDI: +65 6319 0174  
FAX: +65 6479 4601  
Address : 303 Alexandra Road, Singapore 159941  
Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

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