

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 14 November 2022 5:48 PM  
**To:** 'Catherine Chong Kai Ling'; SUR; Steve Chen (LKK Auto)  
**Cc:** Ramesh; Liew Si Ming  
**Subject:** RE: SMF2559G - OD CLAIM-DOA: 5/11/2022

Dear Catherine,

As instructed by our client , please proceed to repair the **insured vehicle SMF 2559G, (Excess \$1000.00).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>  
**Sent:** Monday, 14 November 2022 4:45 PM  
**To:** SUR <sur@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>  
**Cc:** Ramesh <Ramesh@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>  
**Subject:** SMF2559G - OD CLAIM

Dear Sir / Madam,

Kindly update any authorisation given by China Taiping Insurance.

Thank you.

**NOTICE:**

Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



Industrial Vehicles. Financial Services.  
41,000 Served. And Counting.

Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims  
Goldbell Engineering Pte Ltd

t: | m:9736 1300 | f:

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator

