

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 9 November 2022 4:57 PM
To: Lim Jonathan; admin1@jssmautosolutions.com; 'Shien Lee'; assignments
Cc: Claims Dept of CTI; Chong Boon Sen; Alfred Toh
Subject: RE: SNM22D207975/C02/ PC3079Z/TOHHS & YOUR REF: SMA2088A TO CONDUCT PRS D.O.A: 02.11.2022

M/S LKK AUTO CONSULTANTS PTE LTD

Dear Sirs

Please assist to conduct survey on SMA2088A on Without Prejudice Basis.

M/s JSSM AUTOSOLUTIONS PTE LTD
8 Kaki Bukit Avenue 4
#03-27 Premier@Kaki Bukit
Singapore 415875

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 9 November 2022 4:46 pm
To: Lim Jonathan <motorclaims@ampl.com.sg>; admin1@jssmautosolutions.com; 'Shien Lee' <shien@satmotors.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM22D207975/C02/ PC3079Z/TOHHS & YOUR REF: SMA2088A TO CONDUCT PRS D.O.A: 02.11.2022

Dear Boon Sen

M/s Auto Mega Mall Pte Ltd claimed that they have sent PRS notification on Friday, 5 November 2022, Monday 7 November 2022 and Tuesday 8 November 2022. (email below refers)

Please check whether the emails of 5 November 2022 and 7 November 2022 have been received.

Best Regards

Alfred Toh
Assistant Manager

Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Lim Jonathan <motorclaims@ammpl.com.sg>
Sent: Wednesday, 9 November 2022 4:38 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; admin1@jssmautosolutions.com; 'Shien Lee' <shien@satmotors.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: Re: SNM22D207975/C02/ PC3079Z/TOHHS & YOUR REF: SMA2088A TO CONDUCT PRS D.O.A: 02.11.2022

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Thanks Alfred for replying.

We have send out the PRS request on Friday 05.11.2022, 07.11.2022 and yesterday 08.11.2022 reminders for the PRS. We only hear from you just now.

I apologizes but we have engaged a Independent surveyor for the assessment of the damages and to process with the repairs.

Please just appoint any of your surveyor to come and assess the vehicle to their best of their abilities as the car might be under repair.

Motor Claims Department
AUTO MEGA MALL PTE LTD [HQ]
51 Ubi Avenue 1 #05-28
Paya Ubi Industrial Park S408933
Mobile: (65) 9126 9987
Email: Motorclaims@ammpl.com.sg

WORKSHOP ADDRESS:

No. 8 Kaki Bukit Ave 4 @ Premier @02-13
Singapore 415875

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Date: Wednesday, 9 November 2022 at 4:35 PM
To: "admin1@jssmautosolutions.com" <admin1@jssmautosolutions.com>, 'Lim Jonathan' <motorclaims@ammpl.com.sg>, 'Shien Lee' <shien@satmotors.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>, Chong Boon Sen <boonsen.chong@sg.cntaiping.com>, Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM22D207975/C02/ PC3079Z/TOHHS & YOUR REF: SMA2088A TO CONDUCT PRS D.O.A: 02.11.2022

Without Prejudice

YOUR REF: SMA2088A

OUR REF: SNM22D207975/C02/PC3079Z/TOHHS

Dear Sirs

We refer to your email of Friday, 8 November 2022 at 12.48 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 9 November 2022 2:59 pm

To: admin1@jssmautosolutions.com; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: 'Lim Jonathan' <motorclaims@ammpl.com.sg>; 'Shien Lee' <shien@satmotors.com>

Subject: SNM22D207975/C02/ PC3079Z/TOHHS & YOUR REF: SMA2088A TO CONDUCT PRS D.O.A: 02.11.2022

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Alfred,

Please refer to the above matter.

Kindly **conduct PRS SMA2088A** soonest possible.

Please contact our claims department Alfred Toh the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. **All correspondence should be made via email** claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: admin1@jssmautosolutions.com <admin1@jssmautosolutions.com>

Sent: Tuesday, 8 November 2022 12:48 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Lim Jonathan' <motorclaims@ammpl.com.sg>; 'Shien Lee' <shien@satmotors.com>

Subject: REQUEST PRE-REPAIR INSPECTION OF PC3079Z (CN TAIPING) & SMA2088A AT/ALONG COLLYER QUAY TOWARDS MARINA BLVD ON 02/11/2022 AT 20:13SGT [OUR REF: 202211-03-SMA2088A]

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Your Ref: **PC3079Z**
Our Ref: 202211-03-SMA2088A

To whom it may concern,

We act for **TEO BOON HOCK ANTHONY** the owner **SMA2088A (HONDA CIVIC)** which was involved in the above captioned accident.

We are instructed by our client that the accident was caused by the negligence of the driver of motor vehicle no. **PC3079Z**.

Our search shows that you are insurers of the motor vehicle no. **PC3079Z**. We are putting effort in align with the insurers to direct settle save as to cost.

We are requested to inform you that our client's vehicle is available for pre-repair inspection at the following address:



M/s JSSM AUTOSOLUTIONS PTE LTD

8 Kaki Bukit Avenue 4

#03-27 Premier@Kaki Bukit

Singapore 415875

Please request your assessor to contact our **Mr. DERRICK ENG of AUTO MEGA MALL PTE LTD at mobile no. 8666 9659 within forty-eight (48) hours** from the receipt of this fax to arrange for the inspection.

Motor Claims Department

JSSM AUTOSOLUTIONS PTE LTD [HQ]

8 KAKI BUKIT AVENUE 4 #03-27

PREMIER@KAKI BUKIT S(415875)

Mobile: (65) 8666 9659

Email: admin1@jssmautosolutions.com

WORKSHOP ADDRESS:

No. 8 Kaki Bukit Ave 4

Premier@Kaki Bukit #02-13

Singapore 415875