

To: **Allianz Insurance Singapore Pte. Ltd.**
12 Marina View #14-01
Asia Square Tower 2
Singapore 018961

Attn: **Motor Claims Department**

Date: 8th December 2022

Dear Sir/Madam,

Claimant: **Ricardo Lee Ming Shu**

"WITHOUT PREJUDICE"

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 06/11/2022 at along PIE(Changi) near Simei Exit involving our client's vehicle registration number SMM 9886 D and vehicle registration number SNH 1420 G driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$6,000.00
2) Loss of Rental (SGD\$150.00 x 8Days)	\$1,200.00
3) Insurance Search Fee	\$2.00
4) Purchase of GIA Report	\$31.00

Total : **\$7,233.00**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- Rental Agreement & Invoice
- Insurance Search Receipt
- Purchase of GIA Report Receipt

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road
#08-1339 Singapore 470130

Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com

**LETTER OF AUTHORIZATION**

Accident on 06/11/2022 @ 22:36 along PIE (Changi) near Simei Exit.
Involving vehicles SMM9886D and SNH14206.

In consideration of **Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130**, repairing my/our motor vehicle no SMM9886D at my request, I/We, Ricardo Lee Ming Shu ("the claimant") of _____ (address) bearing NRIC No S9043981B the owner of motor vehicle no SMM9886D, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Zoom Autowerks Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Zoom Autowerks Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Zoom Autowerks Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Zoom Autowerks Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Zoom Autowerks Pte Ltd** shall amount to a good discharge of **Zoom Autowerks Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 07 day of 11 (month) 20 22 (year)

Signed by "the claimant"

Name: Ricardo Lee Ming Shu

NRIC No: S9043981B



Signed by Zoom Autowerks Pte Ltd

Name: Elin Cai

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

INVOICE

To: **Allianz Insurance Singapore Pte Ltd**
12 Marina View #14-01
Asia Square Tower 2
Singapore 018961

Invoice No. : ZI0000963
Date : 1/2/2023
VRN : SMM 9886 D
Make & Model : Subaru Forester
DOA : 6/11/2022
Terms : COD

	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			6,000.00
2	Loss of Rental			900.00
	Insurance Search Fee			
	Purchase of GIA report			

TOTAL : **\$6,900.00**

All crossed cheques must be made to "**ZOOM AUTOWERKS PTE LTD** "

Bank Name: Oversea-Chinese Banking Corporation Ltd

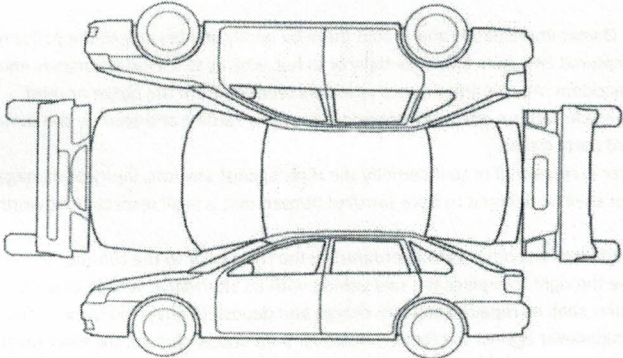


Account Number: 623326998001

Paynow UEN: 201725603G



(by Zoom Autowerks Pte Ltd)

RENTAL AGREEMENT

HIRER'S PARTICULAR		VEHICLE DETAIL																					
Name: <u>Ricardo Lee Ming Shu</u>		Vehicle No.: <u>8KP1847C</u>																					
NRIC/Passport No.: <u>S9043981B</u>		Vehicle Make/Model: <u>Mazda 6</u>																					
Address: <u>129 Wong Ah Ee</u> <u>#13-342 S1</u>		Date/Time Out: <u>07/11/2022</u>																					
Tel: <u>9835 8787</u>		Date/Time In: <u>15/11/2022</u>																					
Driving License No./Exp.:		<table border="1" style="width: 100%; text-align: center;"> <tr> <td>E</td><td>¼</td><td>½</td><td>¾</td><td>F</td> <td>E</td><td>¼</td><td>½</td><td>¾</td><td>F</td> </tr> <tr> <td colspan="5">OUT</td> <td colspan="5">IN</td> </tr> </table>		E	¼	½	¾	F	E	¼	½	¾	F	OUT					IN				
E	¼	½	¾	F	E	¼	½	¾	F														
OUT					IN																		
ADDITIONAL DRIVER'S PARTICULAR		RENTAL CHARGES																					
Name:		Mileage: <u>177173km</u> Mileage:																					
NRIC/Passport No.:		<table border="1" style="width: 100%;"> <tr> <td>Hours @</td> <td>per hour</td> <td></td> </tr> <tr> <td><u>8</u> Days @ <u>\$150</u></td> <td>per day</td> <td><u>\$1200</u></td> </tr> <tr> <td>Weeks @</td> <td>per week</td> <td></td> </tr> <tr> <td>Months @</td> <td>per month</td> <td></td> </tr> </table>		Hours @	per hour		<u>8</u> Days @ <u>\$150</u>	per day	<u>\$1200</u>	Weeks @	per week		Months @	per month									
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<u>8</u> Days @ <u>\$150</u>	per day	<u>\$1200</u>																					
Weeks @	per week																						
Months @	per month																						
Address:		Other Charges																					
Tel:		Petrol Top-Up																					
Driving License No./Exp.:		Sub-total																					
(A) - Accident (D) - Dent (S) - Scratch		TOTAL CHARGES <u>\$1200</u>																					
		PRE-PAYMENT																					
		Downpayment and Deposit Amount Refunded Due																					
PHYSICAL DAMAGE EXCESS Singapore - Own Damage S\$2,000.00 Singapore - 3rd Party S\$2,000.00 Malaysia* S\$8,000.00 For Drivers aged < 27 or > 65 and/or less than 2 years driving experience regardless of age S\$3,000.00 (Additional)		ACKNOWLEDGEMENT 																					
				I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.																			
IMPORT NOTE: 1. ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE 2. Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Zoom Car Leasing 3. Use of vehicle for illegal purposes (e.g. in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited. 4. In case of accident, the hirer shall report to Zoom Car Leasing immediately.		Hirer's Signature / Date  Owner's Signature / Date																					

ZOOM CAR LEASING

Zoom Car Leasing

Registration No.: 5339410M

e-mail : zoomcarleasing@gmail.com

Zoom Autowerks Pte Ltd

Tel: 9450 7920

RENTAL INVOICE

Invoice No. : INV0000746

Date : 27/11/2022

Ref : SKP 1847 C

Your Ref : SMM 9886 M

Terms : 30Days

#	Rental Period	Rate	Quantity	Amount
1	Rental Charges for SKP 1847 C (07/11/2022 to 15/11/2022)	\$150.00	8 Days	\$1,200.00

C/O Ricardo Lee Ming Shu

129 Lorong Ah Soo

#13-342 Singapore

Contact: 9835 8787

Total : **\$1,200.00**

(Customer's Signature/Stamp)

(For Zoom Car Leasing)

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SNH1420G

Date of Accident

06/11/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...

Period of Insurance 13/10/2022 - 12/10/2023

Requested By Elin Cai (Zoom Autowerks Pte ...

Requested Date 07/11/2022 14:45

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Company Name	Zoom Autowerks Pte Ltd
Company Reg No.	201725603G
Address	130 Bedok Reservoir Road, #08-1339 Singapore 470130
Contact No.	9450 7920

Bank Transfer Details

Beneficiary	Zoom Autowerks Pte Ltd
Bank Name	Zoom Autowerks Pte Ltd
Bank Branch	OCBC Bedok Branch
Bank Code	7339
Branch Code	623
SWIFT Code	OCBCSGSG
Bank Account No.	623326998001
Currency	SGD
Remittance Attention To Email	zoomautowerks@gmail.com

CLAIM NOTIFICATION - ACCIDENT INVOLVING SNH1420G (ALLIANZ) / SMM9886D AT/ALONG PIE TOWARDS CHANGI AIRPORT ON 06/11/2022

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sun 11/12/2022 3:19 PM

To: rozainan@yahoo.com <rozainan@yahoo.com>

ROZAINAN BIN ABDUL KARIM

[By Email Only]

Dear Sir/Madam,

You Ref: SNH1420G

Our Ref: CC4/AIS22011230/Upa3

ACCIDENT INVOLVING SNH1420G (ALLIANZ) / SMM9886D AT/ALONG PIE TOWARDS CHANGI AIRPORT ON 06/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SMM9886D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to inform you that there is Section II excess of \$2,000.00(Before GST) for third party claim settlements.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Nov 2022 16:46	Clim Dtl Modified	Claimant's Name: -> RICARDO LEE MING SHU. Claimant's ID: -> S9043981B.	[A] HOW MEI KWAN
2	09 Nov 2022 16:46	Clim Veh Model Changed	(204753) SUBARU FORESTER 2.0 I-L CVT AWD SR (A).	[A] HOW MEI KWAN
3	09 Nov 2022 16:46	Clim Created	Reg No: SMM9886D. Acct Date: 2022/11/06. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: Zoom Autowerks Pte Ltd (HQ)	[A] HOW MEI KWAN
4	09 Nov 2022 16:46	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Nov 2022 16:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/18	[A] HOW MEI KWAN
6	09 Nov 2022 16:46	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Nov 2022 16:47	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	09 Nov 2022 16:47	Clim Registration Modified	Pol No:->P000019111.	[A] HOW MEI KWAN
9	09 Nov 2022 16:47	Clim Dtl Modified	Insured Name: -> ROZAINAN BIN ABDUL KARIM. Insured ID: -> S1652508A.	[A] HOW MEI KWAN
10	27 Dec 2022 16:44	Adj Mandate Request	Cur.Reg:7233.00:Liability: 100%(BOLA 28). We seek your mandate at \$7,233.00(all-in). TP-Mandate IA had been uploaded in Merimen. Kindly let us have your approval/instruction.	[A] CHEW HSIAO TONG
11	28 Dec 2022 13:16	Clim Registration Modified	Acct Time:10:00:00->22:00:00.	[I] Chan Kian Chuan
12	28 Dec 2022 13:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/18. Mandate Remarks: cor 5700 lor 1200 lta 2 total 6902	[I] Chan Kian Chuan
13	28 Dec 2022 13:18	Adj Mandate Set	Approved:6902.00:cor 5700 lor 1200 lta 2 total 6902	[I] Chan Kian Chuan

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2866893	09 Nov 2022 16:46:14	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SMM9886D		xx.xx