

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay
Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 02.12.2022

AIG Asia Pacific Insurance Pte Ltd
Chartis Building
78 Shenton Way #07-16
Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SMK 2491R / GBK 4090G ON 09.11.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SMK 2491R** , which was involved in the captioned accident with your insured vehicle no: **GBK 4090G** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	5,577.44
2) Loss of Rental	\$	500.00
3) GIA Search Fee	\$	2.00
	\$	<u>6,079.44</u>

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) Police Report |
| g) I/C & Driving Licence | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.
Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For FASTECH AUTO PTE LTD



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, CHUA CHIANG HUAT ("the third party claimant")
of 14 UPPER SERANGOON CRESCENT #16-36 SINGAPORE 534029 (address),
owner of SMK 2491R (vehicle no.) hereby authorize
FASTECH AUTO PTE LTD
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SMK 2491R that was
damaged pursuant to the accident which occurred on 09.11.2022 (date) along
TAMPINES ROAD TOWARDS KPE TUNNEL (location)
involving vehicle no/s GBK 4090G ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 09 day of NOVEMBER (month) 20 22 (year)

[Signature]

Signed by "the third party claimant"



[Signature]

Signed by "the workshop"

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, FASTECH AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,577.44 (Repair Cost), S\$500.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SMK2491R that was damaged pursuant to the accident which occurred on 09/11/2022 (date) along (location) KPE TOWARDS ECP NEAR 25 DEFU LANE 3 involving vehicle no/s GBK4090G. This is pursuant to the inspection conducted on 09/11/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHUA CHIANG HUAT (CAI ZHANGFA) (the third party claimant") of vehicle no. SMK2491R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMK2491R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of April (month) 20 23 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice : 23250

AIG Asia Pacific Insurance Pte Ltd
Chartis Building
78 Shenton Way #07-16
Singapore 079120

Date : 22.11.2022
Vehicle No : SMK 2491R
Make/Model : HONDA CITY 1.5
Chassis/Eng# :
Accident Date : 09.11.2022
Claim No :
Reference : 1122 -23250

Attn : Motor Claim Department

Qty	Particular	Amount S\$
	To proceed on with part by parts repair Inclusive of knocking, spray painting Labor charges and etc.	\$ 5,212.56

E. & O. E.

Total : S\$	5212.56
GST @ 7% : S\$	364.88
Amount Due : S\$	5577.44


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.
 TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786
 Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. **23002**

Name CHUA CHIANG HUAT			REG. No. SLH 7586X	MAKE MODEL:		
ADDRESS 14 UPPER SERANGOON CRESCENT			DIESEL	PETROL	E 1/4 1/2 3/4 F	
# 16-36			KM IN	DATE & TIME IN 14.11.2022 @ 13:30 pm		
SINGAPORE 534029			KM OUT	DATE & TIME OUT 09.11.2022 @ 11:50 am		
NAMED DRIVER			KM DRIVEN	TIME USED		
DRIVING LICENCE NO S7240370C	DATE OF EXPIRY	PLACE OF ISSUE	HOURS	@SS		
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	5 DAYS	@SS 100.00	\$500.00	
ADD NAMED DRIVER			WEEKS	@SS		
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS	@SS		
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL	
IMPORTANT NOTES:			<p>This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonese. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.</p>		TOTAL RENTAL	\$500.00
ADDITIONAL CONDITIONS:			<p>X</p> <p>PER DAY \$ PER WEEK \$ PER MONTH \$</p>		DELIVERY FEE	
<p>COMPREHENSIVE COVERED EXCESS: *Section I - Used in S'pore only : SGD 2000.00 *Section I - Used outside S'pore : SGD 4000.00 *Section II - Used in S'pore only : SGD 1500.00 *Section II - Used outside S'pore : SGD 3000.00 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00</p>			<p>BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)</p>		COLLECTION FEE	
<p>THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 1500.00</p>			<p>X</p> <p>PER DAY \$ PER WEEK \$ PER MONTH \$</p>			
<p>YOUNG AND INEXPERIENCE DRIVER Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience.</p>			PREPAYMENT	TOTAL CHARGE		
<p>COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER) *Section I - Used in S'pore only : SGD 6000.00 *Section I - Used outside S'pore : SGD 12,000.00 *Section II - Used in S'pore only : SGD 6000.00 *Section II - Used outside S'pore : SGD 12,000.00 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00</p>			CHECK	DEPOSIT		
<p>THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER) *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 6000.00</p>			CASH			
<p>*Hirer must bear all costs to the damage of the return vehicle. *Section II - Used outside S'pore : SGD 12,000.00</p>			RECEIPT NO.	NETT CHARGE		
<p>Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.</p>			AMOUNT DUE / REFUND			

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X 
 RENTER'S/DRIVER'S SIGNATURE

X 
 DYNAMIC CAR RENTAL

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: CHUA CHIANG HUAT

Invoice : DCR-2022-11-08

Date : 14.11.2022

Agreement No : 23002

Payment Terms : LOD

DESCRIPTION

AMOUNT

Rental charges for vehicle : SLH 7586X (1122-23250) \$ 500.00

Rental Period from 09.11.2022 to 14.11.2022 .

E. & O. E.

Total \$ 500.00

JIN EE

for Dynamic Car Rental

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBK4090G

Date of Accident

09/11/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **17/07/2022 - 16/07/2023**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **09/11/2022 11:09**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Friday, 9 December 2022 8:16 am
To: projects@liftworks.co
Cc: Admin A
Subject: ACCIDENT INVOLVING GBK4090G (AIG) AND SMK2491R AT/ALONG KPE TOWARDS ECP ON 09/11/2022

M/S LIFT WORKS PTE LTD

Dear Aaron Jacob Lim,

Our Ref: CC6/AIG22011223/Upa3

ACCIDENT INVOLVING GBK4090G (AIG) AND SMK2491R AT/ALONG KPE TOWARDS ECP ON 09/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMK2491R** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

*I am working from home this week. If you wish to contact me, pls use whatsapp call at 80287880 or email.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Nov 2022 16:14	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	09 Nov 2022 16:14	Clm Veh Model Changed	(205382) HONDA CITY 1.5 SV CVT (A).	[A] HOW MEI KWAN
3	09 Nov 2022 16:14	Clm Created	Reg No: SMK2491R. Acct Date: 2022/11/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	09 Nov 2022 16:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Nov 2022 16:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/18	[A] HOW MEI KWAN
6	09 Nov 2022 16:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Nov 2022 16:14	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	09 Nov 2022 16:14	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	09 Nov 2022 16:14	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	09 Nov 2022 16:14	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	14 Nov 2022 07:54	Clm Registration Modified	Acct Time:00:00:00->10:00:00. Pol No:2070107041->2070107041-02.	[I] AIG OneClaim Integration User
12	16 Nov 2022 15:15	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
13	16 Nov 2022 15:15	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
14	16 Nov 2022 15:15	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
15	16 Nov 2022 15:15	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
16	16 Nov 2022 15:15	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
17	16 Nov 2022 15:15	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
18	17 Nov 2022 09:03	Video Downloaded	Downloaded Video - Accident	[I] Chew, Mavis
19	17 Nov 2022 10:45	Video Downloaded	Downloaded Video - Accident	[I] Gan, Angie-GL
20	17 Nov 2022 10:45	Video Downloaded	Downloaded Video - Accident	[I] Gan, Angie-GL
21	17 Nov 2022	Video Downloaded	Downloaded Video - Accident	[I] Gan, Angie-GL

AUDIT TRAIL

No.	On	Audit	Remarks	By
	10:45			
22	17 Nov 2022	Video Downloaded	Downloaded Video - Accident	[I] Gan, Angie-GL
	10:45			
23	17 Nov 2022	Video Downloaded	Downloaded Video - Accident	[I] Gan, Angie-GL
	10:46			
24	17 Nov 2022	Video Downloaded	Downloaded Video - Accident	[I] Gan, Angie-GL
	10:46			
25	04 Jan 2023	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
	17:11			
26	04 Jan 2023	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
	17:11			
27	04 Jan 2023	Clm Dtl Modified	JPJ Reg, Date: -> 2019/04/01.	[A] JOANNE LEE KHANG MIN
	17:11			
28	04 Jan 2023	Clm Details Notified		[A] JOANNE LEE KHANG MIN
	17:11			
29	31 Jan 2023	Adj Mandate Request	Cur.Req:6079.44:Liability: 100% (BOLA 27) *Quantum: \$6,079.44 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
	11:43			
30	16 Feb 2023	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/18. Mandate Remarks: Subject to all docs/billings verified in order, not exceeding \$6079.44 (All-in).	[I] Tan, Bennie-WZ
	00:24			
31	16 Feb 2023	Adj Mandate Set	Approved:6079.44:Subj to all docs/billings verified in order, not exceeding \$6079.44 (All-in).	[I] Tan, Bennie-WZ
	00:24			
32	22 Mar 2023	Video Downloaded	Downloaded Video - Accident	[I] Gan, Angie-GL
	09:45			
33	23 Mar 2023	Video Downloaded	Downloaded Video - Accident	[I] Gan, Angie-GL
	09:28			
34	23 Mar 2023	Video Downloaded	Downloaded Video - Accident	[I] Gan, Angie-GL
	09:28			
35	23 Mar 2023	Video Downloaded	Downloaded Video - Accident	[I] Gan, Angie-GL
	09:28			
36	23 Mar 2023	Video Downloaded	Downloaded Video - Accident	[I] Gan, Angie-GL
	09:29			
37	23 Mar 2023	Video Downloaded	Downloaded Video - Accident	[I] Gan, Angie-GL
	09:29			
38	23 Mar 2023	Video Downloaded	Downloaded Video - Accident	[I] Gan, Angie-GL
	09:29			

Date From Date To Audit Type

ACTIVITY

[14/11/2022 10:22] HOW MEI KWAN:
OINR. To send out first letter. (via email only)

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2866848	09 Nov 2022 16:15:38	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMK2491R	HOW MEI KWAN	xx.xx

2866849	09 Nov 2022 16:15:39	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMK2491R	HOW MEI KWAN	xx.xx
2866850	09 Nov 2022 16:15:40	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMK2491R	HOW MEI KWAN	xx.xx
2866852	09 Nov 2022 16:16:20	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMK2491R	HOW MEI KWAN	xx.xx
2866853	09 Nov 2022 16:16:22	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMK2491R	HOW MEI KWAN	xx.xx
2866854	09 Nov 2022 16:16:23	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMK2491R	HOW MEI KWAN	xx.xx
2866857	09 Nov 2022 16:18:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMK2491R	GBK4090G	11.00
2893007	04 Jan 2023 17:11:28	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMK2491R	GBK4090G	11.00