

To: **Allianz Insurance Singapore Pte. Ltd.**
12 Marina View #14-01
Asia Square Tower 2
Singapore 018961

Attn: **Motor Claims Department**

Date: 8th December 2022

Dear Sir/Madam,

Claimant: **Tan Hock Chuan**

"WITHOUT PREJUDICE"

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 06/11/2022 at along PIE(Changi) near Simei Exit involving our client's vehicle registration number SLC 4596 M and vehicle registration number SMM 9886 D driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$2,000.00
2) Loss of Rental (SGD\$80.00 x 5Days)	\$400.00

Total : **\$2,400.00**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road
#08-1339 Singapore 470130

Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com

**LETTER OF AUTHORIZATION**

Accident on 06/11/2022 @ 22:40 along PTE (Changi) near Simei Exit.
Involving vehicles SLC4596M and SMM9886D.

In consideration of **Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130**, repairing my/our motor vehicle no SLC4596M at my request, I/We, Tan Hock Chuan ("the claimant") of _____ (address) bearing NRIC No S1229235Z the owner of motor vehicle no SLC4596M, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Zoom Autowerks Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Zoom Autowerks Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Zoom Autowerks Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Zoom Autowerks Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Zoom Autowerks Pte Ltd** shall amount to a good discharge of **Zoom Autowerks Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 07 day of 11 (month) 20 22 (year)

Signed by "the claimant"

Name: TAN HOCK CHUAN

NRIC No: S1229235Z



Signed by Zoom Autowerks Pte Ltd

Name: Elin Cai

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

INVOICE

To: **Allianz Insurance Singapore Pte Ltd**
12 Marina View #14-01
Asia Square Tower 2
Singapore 018961

INV No. : ZP0000724
Date : 8/12/2022
VRN : SLC 4596 M
Make & Model : Honda Vezel
DOA : 6/11/2022
Terms : COD

	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			2,000.00

TOTAL :	\$2,000.00
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All crossed cheques must be made to "**ZOOM AUTOWERKS PTE LTD**"

Bank Name: Oversea-Chinese Banking Corporation Ltd

Account Number: 623326998001

Paynow UEN: 201725603G

Company Name	Zoom Autowerks Pte Ltd
Company Reg No.	201725603G
Address	130 Bedok Reservoir Road, #08-1339 Singapore 470130
Contact No.	9450 7920

Bank Transfer Details

Beneficiary	Zoom Autowerks Pte Ltd
Bank Name	Zoom Autowerks Pte Ltd
Bank Branch	OCBC Bedok Branch
Bank Code	7339
Branch Code	623
SWIFT Code	OCBCSGSG
Bank Account No.	623326998001
Currency	SGD
Remittance Attention To Email	zoomautowerks@gmail.com

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 11 January 2023 12:38 PM
To: Zoom Autowerks
Cc: Admin A
Subject: RE: Letter of Claim for SLC 4596 M

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$2,200.00** (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **06 Nov 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Thursday, 5 January 2023 11:09 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Letter of Claim for SLC 4596 M

Dear Hsiao Tong,

We confirm acceptance, please send us DV.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road
#08-1339 Singapore 470130
☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

On Thu, Jan 5, 2023 at 2:55 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs,

We propose settlement at **\$2,200.00(all-in).**

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Thursday, 8 December 2022 11:53 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Letter of Claim for SLC 4596 M

Dear Hsiao Tong,

- Without Prejudice -

Enclosed please find Letter of Claim for your kind attention.

Look forward to your favorable reply.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 5 January 2023 2:53 PM
To: RICARDOLEEMS@GMAIL.COM
Subject: ACCIDENT INVOLVING SMM9886D(ALLIANZ) / SLC4596M / OTHERS AT/ALONG PIE (CHANGI) NEAR SIMEI EXIT ON 06/11/2022

RICARDO LEE MING SHU

[By Email Only]

Dear Sir/Madam,

You Ref: SMM9886D

Our Ref: CC4/AIS22011219/Upa3

ACCIDENT INVOLVING SMM9886D(ALLIANZ) / SLC4596M / OTHERS AT/ALONG PIE (CHANGI) NEAR SIMEI EXIT ON 06/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SLC4596M against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Nov 2022 15:53	Clim Dtl Modified	Insured Name: -> RICARDO LEE MING SHU. Insured ID: -> S9043981B. Claimant's Name: -> TAN HOCK CHUAN. Claimant's ID: -> S1229235Z.	[A] HOW MEI KWAN
2	09 Nov 2022 15:53	Clim Veh Model Changed	(205710) HONDA VEZEL 1.5 X HYBRID CVT (A).	[A] HOW MEI KWAN
3	09 Nov 2022 15:53	Clim Created	Reg No: SLC4596M. Policy No: SP2002790578-01. Acct Date: 2022/11/06. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Zoom Autowerks Pte Ltd (HQ)	[A] HOW MEI KWAN
4	09 Nov 2022 15:53	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Nov 2022 15:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/18	[A] HOW MEI KWAN
6	09 Nov 2022 15:53	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Nov 2022 15:53	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	30 Dec 2022 12:25	Adj Mandate Request	Cur.Req:2300.00:Hi, Please advise if we may proceed DS. If so, we seek your mandate at \$2,300.00(all-in). TP-Mandate IA had been uploaded in Merimen. Kindly let us have your approval/instruction.	[A] CHEW HSIAO TONG
9	30 Dec 2022 14:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/18. Mandate Remarks: lou at 50 per day	[I] Chan Kian Chuan
10	30 Dec 2022 14:38	Adj Mandate Set	Approved:2250.00:lou at 50 per day	[I] Chan Kian Chuan

Date From   Date To   Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2866816	09 Nov 2022 15:53:20	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SLC4596M	RICARDO LEE MING SHU	xx.xx