

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 23.11.2022

Allianz Insurance Singapore Pte Ltd

79 Robinson Road

#09-01

Singapore 068897

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SJN 1184D / SME 6039U ON 06.11.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SJN 1184D**, which was involved in the captioned accident with your insured vehicle no: **SME 6039U**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	2,140.00
2) Loss of Rental	\$	540.00
3) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>2,682.00</u>

We enclosed herewith the following documents to support the claims:

- |                          |                                    |
|--------------------------|------------------------------------|
| a) Final Repair Invoice  | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result     | d) Letter of Authorisation, etc... |
| e) GIA Report            | f) I/C & Driving Licence           |
| g) Insurance Certificate | i) Vehicle Registration Log Card   |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For FASTECH AUTO PTE LTD



DATE : 07.11.2022

TO : ALLIANZ INSURANCE SINGAPORE PTE LTD

RE : ACCIDENT INVOLVING VEHICLE NO. SJN 1184D / SME 6039U

ALONG PIE TOWARDS CHANGI NEAR THOMPSON ROAD

ON 06.11.2022

I/We, LEE SEUNG JAE  
of (NRIC No./ROC No.) G5789514X  
of 116 SIMEI STREET 1 #08-590 SINGAPORE 520116  
owner of vehicle no. SJN 1184D in consideration of M/s FASTECH AUTO  
PTE LTD repairing my/our vehicle SJN 1184D at my/our instruction and hereby  
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever  
amount settled/payable by the Insurance Company and/or third party or to commence legal  
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,  
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and  
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost  
which may arisen therewith.

Signature of Owner : 

Name of Owner : LEE SEUNG JAE

## TAX INVOICE

### FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice : 23246

Allianz Insurance Singapore Pte Ltd

79 Robinson Road

#09-01

Singapore 068897

Attn : Motor Claim Department

Date : 17.11.2022

Vehicle No : SJN 1184D

Make/Model : MAZDA 3SP LUX

Chassis/Eng# :

Accident Date : 06.11.2022

Claim No :

Reference : 1122 -23246

Policy No :

Amount

To proceed on lump sum repair

S\$

2000.00

E. & O. E.

Total : S\$

2000.00

GST @ 7% : S\$

140.00

Amount Due : S\$

2140.00

  
for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



# Dynamic Car Rental


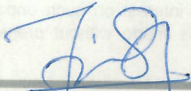
1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. 22548

Name <b>LEE SEUNG JAE</b>			REG. No. <b>SLJ 5059D</b>		MAKE MODEL:					
ADDRESS <b>116 SIMBI STREET 1</b>					DIESEL		PETROL		E 1/4 1/2 3/4 F	
<b>#08-590</b>			KM IN		DATE & TIME IN <b>10.11.2022 @ 17:15pm</b>					
<b>SINGAPORE 520116</b>			KM OUT		DATE & TIME OUT <b>07.11.2022 @ 11:50am</b>					
			KM DRIVEN		TIME USED					
NAMED DRIVER										
DRIVING LICENCE NO <b>G5789514X</b>	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@ \$					
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	<b>3 DAYS</b>		@ \$		<b>180.00</b>		<b>\$540.00</b>	
ADD NAMED DRIVER			WEEKS		@ \$					
			MONTHS		@ \$					
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL					
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE								
<b>IMPORTANT NOTES:</b>										
<p>This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore &amp; West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.</p>										
<b>ADDITIONAL CONDITIONS:</b>										
<p><b>COMPREHENSIVE COVERED EXCESS:</b> *Section I - Used in S'pore only : SGD 2000.00 *Section II - Used in S'pore only : SGD 1500.00 *W/Screen Excess In S'pore : SGD 100.00</p>			<p>*Section I - Used outside S'pore : SGD 4000.00 *Section II - Used outside S'pore : SGD 3000.00 *W/Screen Excess Outside S'pore : SGD 100.00</p>							
<p><b>THIRD PARTY COVERED EXCESS:</b> *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 1500.00</p>										
<p>*Hirer must bear all costs to the damages of the return vehicle. *Section II - Used outside S'pore : SGD 3000.00</p>										
<p><b>YOUNG AND INEXPERIENCE DRIVER</b> Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience.</p>										
<p><b>COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</b> *Section I - Used in S'pore only : SGD 6000.00 *Section II - Used in S'pore only : SGD 6000.00 *W/Screen Excess In S'pore : SGD 100.00</p>			<p>*Section I - Used outside S'pore : SGD 12,000.00 *Section II - Used outside S'pore : SGD 12,000.00 *W/Screen Excess Outside S'pore : SGD 100.00</p>							
<p><b>THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</b> *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 6000.00</p>										
<p>*Hirer must bear all costs to the damage of the return vehicle. *Section II - Used outside S'pore : SGD 12,000.00</p>										
<p><b>Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.</b></p>										
<p>I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.</p>										
<p>SIGNED BY THE PARTIES HERETO ON THE ..... DAY OF .....</p>										
<p><b>X</b> </p>										
<p>RENTER'S/DRIVER'S SIGNATURE</p>										
<p><b>X</b> </p>										
<p>DYNAMIC CAR RENTAL</p>										



# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: LEE SEUNG JAE

Invoice : DCR-2022-11-03

Date : 10.11.2022

Agreement No : 22548

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SLJ 5059D</u> ( 1122-23246 )	\$ 540.00
Rental Period from <u>07.11.2022</u> to <u>10.11.2022</u> .	
<hr/>	
E. & O. E.	Total \$ <u>540.00</u>

JIN EE

for Dynamic Car Rental

## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SME6039U

Date of Accident

06/11/2022



Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... Allianz Insurance Singapore P...

Period of Insurance ..... 01/08/2022 - 31/07/2023

Requested By ..... JASON TANG (KIM CHWEE AUT...

Requested Date ..... 07/11/2022 12:02

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAUTO)

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**From:** Siow Szelin <szelin.siow@fastechauto.com.sg>  
**Sent:** Thursday, 9 February 2023 10:03 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Jason; Admin A; Korrie Chew  
**Subject:** RE: FASTECH REF: SJN 1184D DOA: 06.11.2022 YOUR REF: TBC/KC - SME 6039U  
**Attachments:** LOA of SJN 1184D.pdf

Without Prejudice

Dear Hsiao Tong,

As requested, please refer to the attachment for your attention

Company Name :	Fastech Auto Pte Ltd
Bank Name :	Oversea-Chinese Banking Corporation Limited
Bank Account Number :	665438008001
Bank Code :	7339
Branch Code :	665
Swift Code :	OCBCSGSG

Thank you

Best Regards,  
Szelin  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
Autobay Singapore 417883  
Tel: 6746 5405  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, 5 January 2023 2:48 PM  
**To:** Keif Tan Yong Heng  
**Cc:** CS A Team; Admin A  
**Subject:** RE: ACCIDENT INVOLVING SME 6039U & SJN 1184D ON 06/11/2022 14:49  
ALONG/AT PIE TOWARDS CHANGI NEAR THOMPSON RD

Dear Sirs,

Thank you for your email.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to inform you that there is Section II excess of \$2,000.00(Before GST) for third party claim settlements.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [customerservice@allianz.com.sg](mailto:customerservice@allianz.com.sg) or deliver it by hand to Allianz Customer Care Centre.

This letter should not be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Thank you.



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Keif Tan Yong Heng <[keiftan@bismotoring.com.sg](mailto:keiftan@bismotoring.com.sg)>

**Sent:** Wednesday, 9 November 2022 5:39 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SME 6039U & SJN 1184D ON 06/11/2022 14:49 ALONG/AT PIE TOWARDS CHANGI NEAR THOMPSON RD

Hi Hsiao Tong

The GIA was lodge yesterday, 8 Nov 2022.

Enclosed is a copy for your reference.

Btw for matters pertaining to BIS Motoring Pte Ltd, pls email to me via [keiftan@bismotoring.com.sg](mailto:keiftan@bismotoring.com.sg) to prevent confusion.

Regards

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, November 9, 2022 3:34 PM

**To:** Keif Tan Yong Heng <[keif.tan@premier-corp.net](mailto:keif.tan@premier-corp.net)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** ACCIDENT INVOLVING SME 6039U & SJN 1184D ON 06/11/2022 14:49 ALONG/AT PIE TOWARDS CHANGI NEAR THOMPSON RD

Dear Sir,

**OUR REF : CC4/AIS22011218/Upa3**

**YOUR REF : SME 6039U**

**ACCIDENT INVOLVING SME 6039U & SJN 1184D ON 06/11/2022 14:49 ALONG/AT PIE TOWARDS CHANGI NEAR THOMPSON RD**

We write to inform you that we are the appointed loss adjuster by your motor insurer, Allianz Insurance Singapore Pte. Ltd. to deal with the third-party claim against your motor policy.

We have received a third-party claim(s) from **SJN 1184D** against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to Allianz. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of Allianz Authorised Workshops or reporting centres (subject to your policy). For the list of Allianz Authorised Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder or visit <https://www.allianz.sg>.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [customerservice@allianz.com.sg](mailto:customerservice@allianz.com.sg).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven **(7) days** from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

If you need any clarification, please do not hesitate to contact as at [6742 3197](tel:67423197) or [chewht@lkkauto.com](mailto:chewht@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,  
Chew Hsiao Tong

CC : ALLIANZ INSURANCE SINGAPORE PTE LTD  
Motor Claim Department



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Nov 2022 15:23	<b>Clim Dtl Modified</b>	Claimant's Name: -> LEE SEUNG JAE. Claimant's ID: -> G5789514X.	[A] HOW MEI KWAN
2	09 Nov 2022 15:23	<b>Clim Veh Model Changed</b>	(204612) MAZDA 3 1.6 SP LUX (A).	[A] HOW MEI KWAN
3	09 Nov 2022 15:23	<b>Clim Created</b>	Reg No: SJN1184D. Acct Date: 2022/11/06. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	09 Nov 2022 15:23	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Nov 2022 15:23	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/11/18	[A] HOW MEI KWAN
6	09 Nov 2022 15:23	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Nov 2022 15:23	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	09 Nov 2022 17:57	<b>Clim Dtl Modified</b>	Insured Name: -> BIS MOTORING PTE LTD. Insured ID: -> 2XXXXX055D.	[A] HOW MEI KWAN
9	09 Nov 2022 17:57	<b>Clim Registration Modified</b>	Pol No:->SP2002451400.	[A] HOW MEI KWAN
10	06 Dec 2022 11:55	<b>Adj Mandate Request</b>	Cur Req:2442.00:Dear Sirs, Liability: 100%. Insured driver rear-ended third party. Liability is not in our driver's favour. Seek your mandate at \$2,442.00(ALL-IN). TP-Mandate IA had been uploaded in Merimen. Kindly let us have your approval/	[A] CHEW HSIAO TONG
11	30 Jan 2023 10:45	<b>Adj Mandate Request Cancelled</b>		[A] CHEW HSIAO TONG
12	30 Jan 2023 10:45	<b>Adj Mandate Request</b>	Cur Req:2442.00:Dear Sirs, Liability: 100%. Insured driver rear-ended third party. Liability is not in our driver's favour. Seek your mandate at \$2,442.00(ALL-IN). TP-Mandate IA had been uploaded in Merimen. Kindly let us have your approval/	[A] CHEW HSIAO TONG
13	30 Jan 2023 10:45	<b>Adj Mandate Request Cancelled</b>		[A] CHEW HSIAO TONG
14	30 Jan 2023 10:45	<b>Adj Mandate Request</b>	Cur Req:2442.00:Dear Sirs, Liability: 100%. Insured driver rear-ended third party. Liability is not in our driver's favour. Seek your mandate at \$2,442.00(ALL-IN). TP-Mandate IA had been uploaded in Merimen. Kindly let us have your approval/	[A] CHEW HSIAO TONG
15	30 Jan 2023 15:40	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/11/18. Mandate Remarks: HI HSIAO TONG CLAIM LESS THAN 5K, TP EXCESS 2K B4 GST	[I] Chan Kian Chuan
16	30 Jan 2023 15:40	<b>Adj Mandate Set</b>	Approved:2442.00:HI HSIAO TONG CLAIM LESS THAN 5K, TP EXCESS 2K B4 GST	[I] Chan Kian Chuan

Date From



Date To



Audit Type

None



Go

### ACTIVITY

[09/11/2022 15:37] HOW MEI KWAN:  
OINR. To send out first letter. (via email only)

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2866782	09 Nov 2022 15:23:30	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SJN1184D		xx.xx