

## Xin Yu (LKK Auto)

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**From:** Xin Yu (LKK Auto)  
**Sent:** Monday, November 14, 2022 10:15 AM  
**To:** Ramesh@goldbell.com.sg  
**Cc:** SUR  
**Subject:** FW: Repair Authorization SMD 4193A

Dear Ramesh,

As instructed by our client, please proceed to repair the **insured vehicle SMD 4193A (Excess NIL)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Thanks and Warmest Regards,

**Xin Yu**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [XinYu@lkkauto.com](mailto:XinYu@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Friday, November 11, 2022 1:08 PM  
**To:** Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** Steve Chen (LKK Auto) <SteveChen@lkkauto.com>  
**Subject:** RE: Repair Authorization

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

**Hi SUR team,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>  
**Sent:** Friday, 11 November 2022 12:22 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Subject:** Repair Authorization  
**Importance:** High

Dear Sir / Madam,

Kindly refer to SNH4369C and SMD4193A survey by Mr. Steve,  
Please update on repair authorisation.

Thank you.



**Ramesh | Senior Executive, Motor Claims**  
Goldbell Engineering Pte Ltd

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