

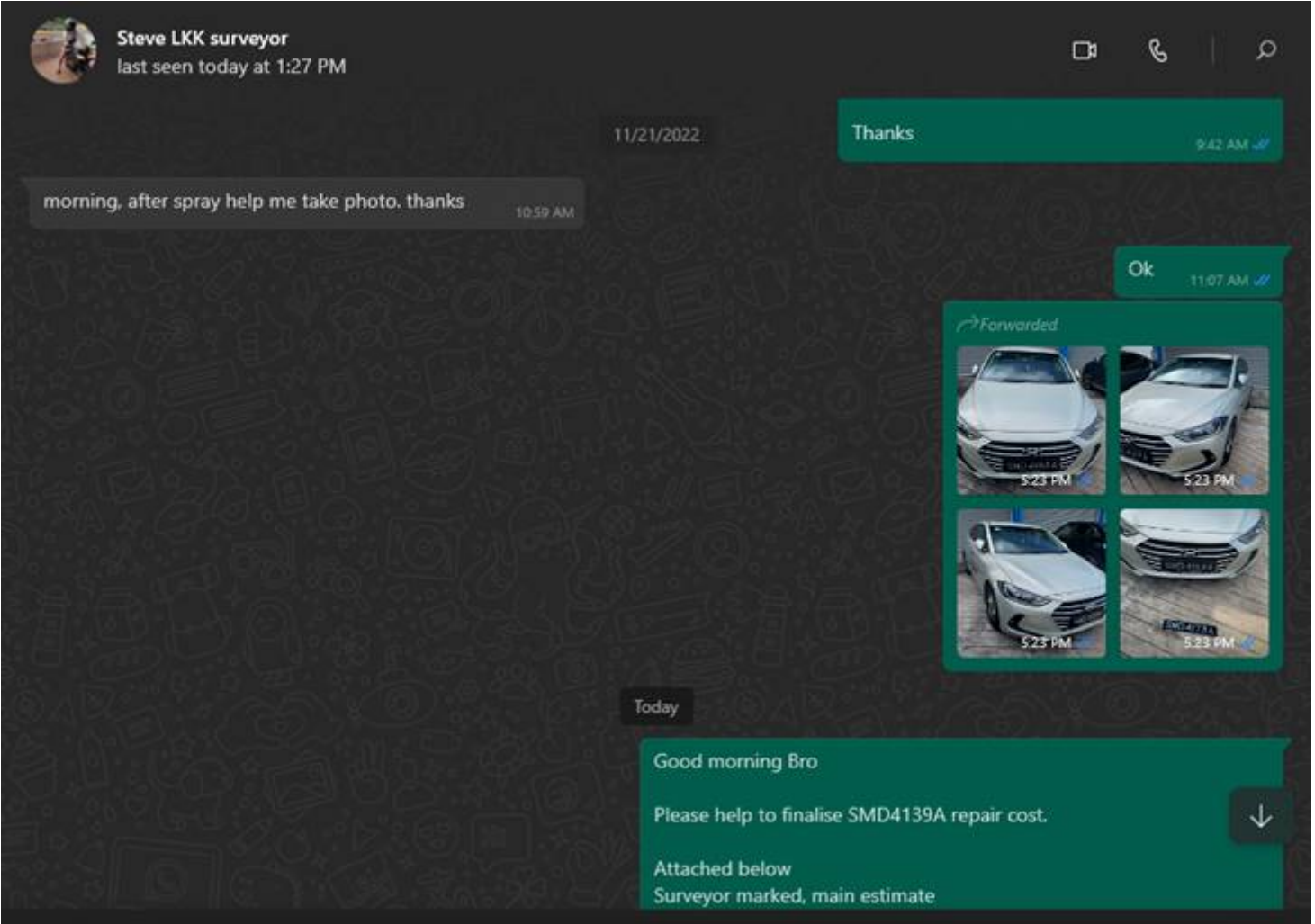
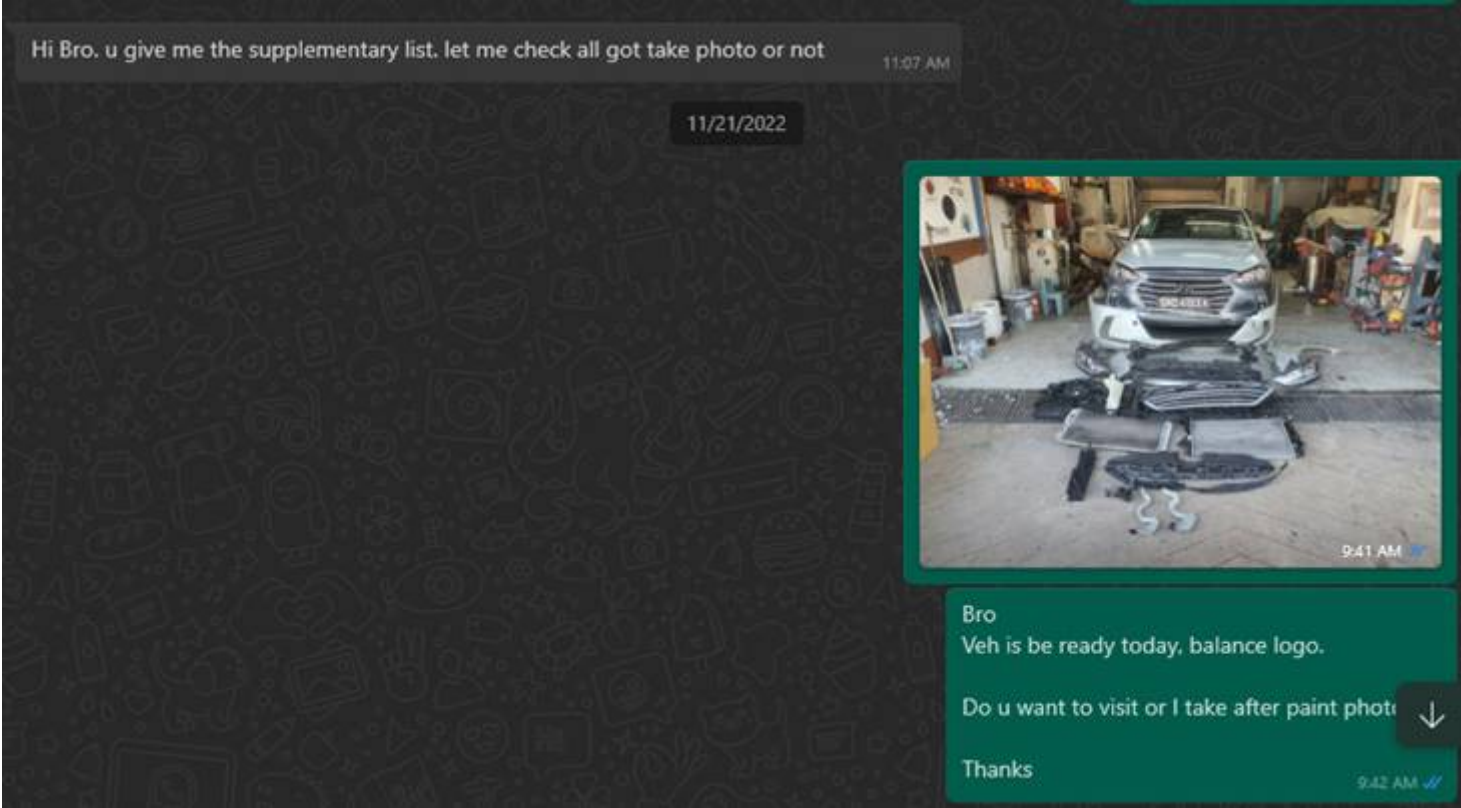
Xin Yu (LKK Auto)

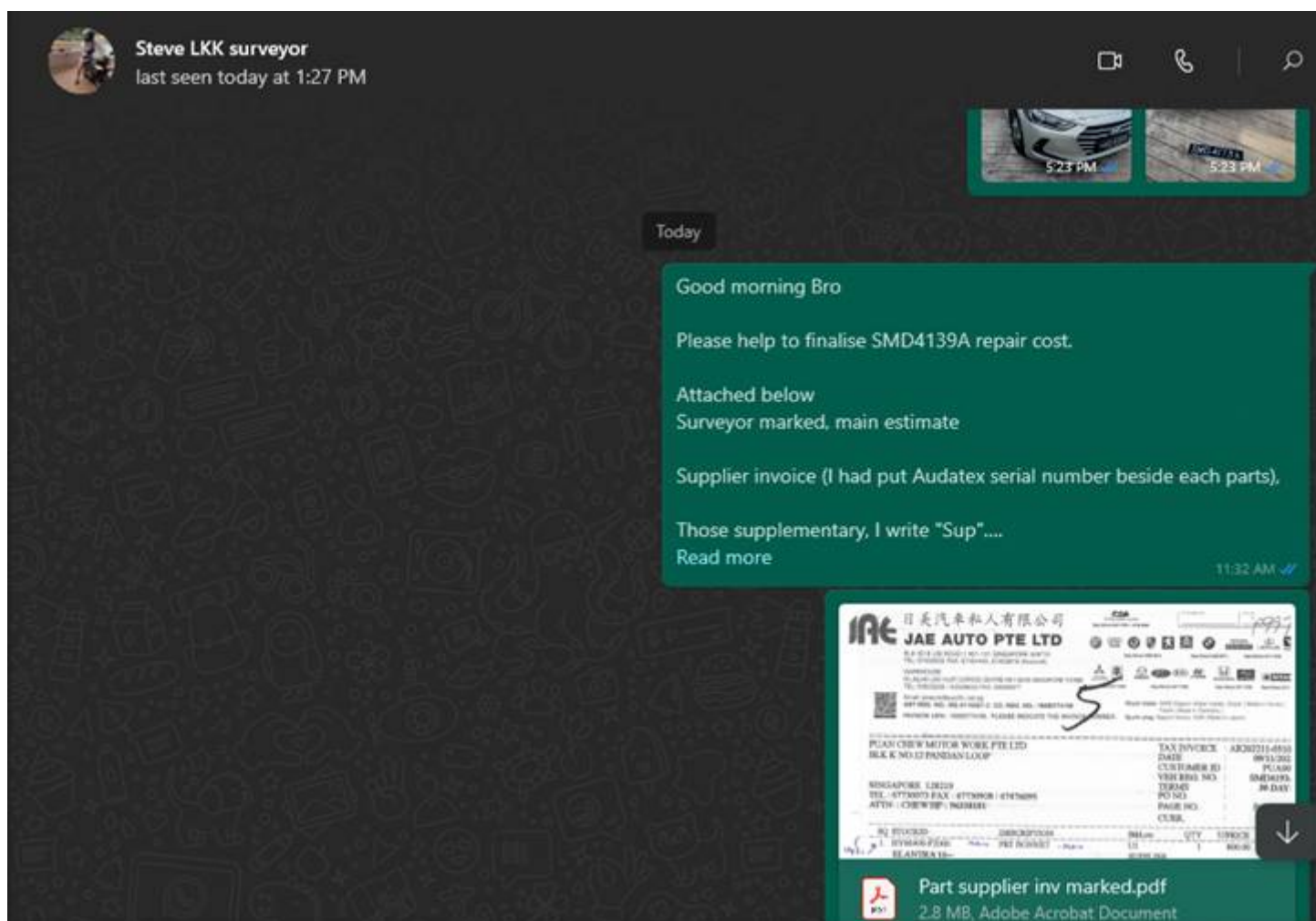
**From:** Ramesh <Ramesh@goldbell.com.sg>  
**Sent:** Friday, December 2, 2022 5:36 PM  
**To:** Xin Yu (LKK Auto)  
**Cc:** SUR  
**Subject:** RE: Repair Authorization SMD 4193A  
**Attachments:** SMD4193A - OD - Surveyor markings.zip; Part supplier inv marked.pdf

Hi Xin Yu,

Steve had done before repair survey (refer to attached, Audatex report with his markings “Main”).  
During repairs there are supplementary parts which he told us to take photos, he did not visit for surveyor markings.

Please refer to attached parts supplier Tax Invoice.  
1. I had noted cross reference to Audatex serial number and “Main”  
2. Supplementary parts, noted as “Sup”.





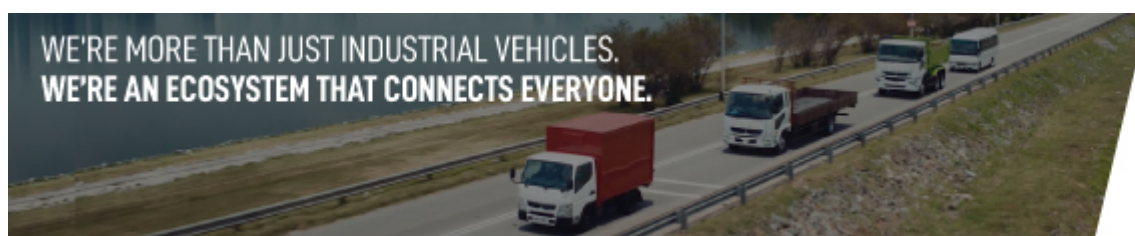
Thank you.



**Ramesh | Senior Executive, Motor Claims**  
Goldbell Engineering Pte Ltd

**t:** +65 6864 0695 | **m:** +65 8157 8014 | **f:** +65 6863 0425

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator



**From:** Xin Yu (LKK Auto) <xinyu@lkkauto.com>  
**Sent:** Friday, 2 December 2022 3:42 pm  
**To:** Ramesh <Ramesh@goldbell.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: Repair Authorization SMD 4193A

Dear Ramesh,

Kindly forward all the necessary documents of SMD 4193A, including resurvey and supplementary item approval to me and CC- [sur@lkkauto.com](mailto:sur@lkkauto.com) for further processing.

Thanks and Warmest Regards,

**Xin Yu** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | fax: 6256-4315 | email: [XinYu@lkkauto.com](mailto:XinYu@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>  
**Sent:** Friday, December 2, 2022 2:33 PM  
**To:** Xin Yu (LKK Auto) <[xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)>  
**Subject:** RE: Repair Authorization SMD 4193A

Hi Xin Yu,

Mr. Steve had done the resurvey inclusive supplementary item approval.  
But not yet finalise repair cost.

Today I send to him supplier invoices by WhatsApp, then he replied he had resigned.

Please share who is taking over SMD4193A, so that I can provide all details to the new surveyor.

Thank you.



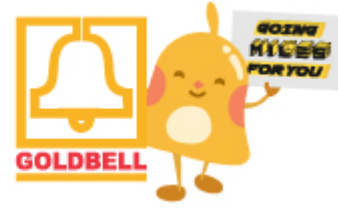
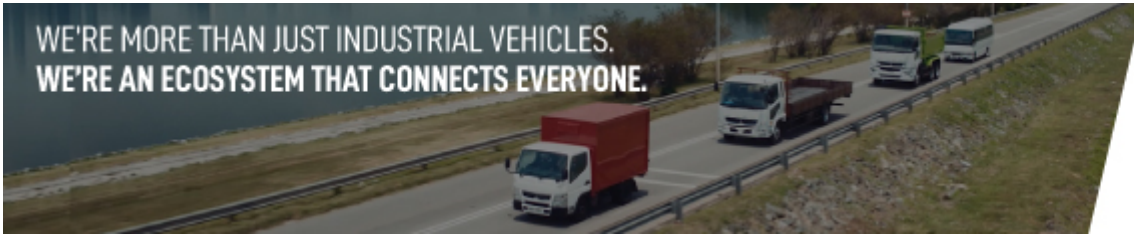


Industrial Vehicles. Financial Services.  
41,000 Served. And Counting.

Ramesh | Senior Executive, Motor Claims  
Goldbell Engineering Pte Ltd

t: +65 6864 0695 | m: +65 8157 8014 | f: +65 6863 0425

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator



**From:** Xin Yu (LKK Auto) <[xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)>  
**Sent:** Friday, 2 December 2022 2:22 pm  
**To:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>  
**Subject:** RE: Repair Authorization SMD 4193A

Dear Ramesh,

May I know is reinspection arrangement or finalisation of this case?

Thanks and Warmest Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: [XinYu@lkkauto.com](mailto:XinYu@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>  
**Sent:** Friday, December 2, 2022 1:52 PM  
**To:** Xin Yu (LKK Auto) <[xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)>  
**Subject:** RE: Repair Authorization SMD 4193A

Dear Xin Yu,

I understand Mr. Steve (surveyor) is no longer with LKK.

Kindly advice who is taking over SMD4193A case.

Regards.

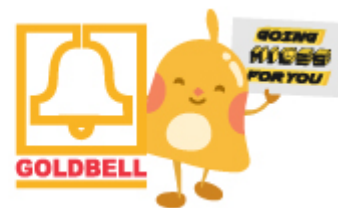
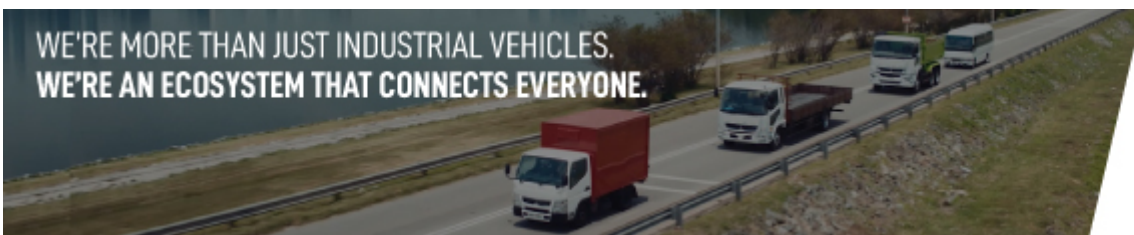


Industrial Vehicles. Financial Services.  
41,000 Served. And Counting.

Ramesh | Senior Executive, Motor Claims  
Goldbell Engineering Pte Ltd

t: +65 6864 0695 | m: +65 8157 8014 | f: +65 6863 0425

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator



**From:** Xin Yu (LKK Auto) <[xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)>  
**Sent:** Monday, 14 November 2022 10:15 am  
**To:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: Repair Authorization SMD 4193A

Dear Ramesh,

As instructed by our client, please proceed to repair the **insured vehicle SMD 4193A (Excess NIL)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Thanks and Warmest Regards,

Xin Yu

**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: [XinYu@lkkauto.com](mailto:XinYu@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, November 11, 2022 1:08 PM  
**To:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Subject:** RE: Repair Authorization

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

**Hi SUR team,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.  
Best Regards,  
**Mei Kwan** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>  
**Sent:** Friday, 11 November 2022 12:22 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Subject:** Repair Authorization  
**Importance:** High

Dear Sir / Madam,

Kindly refer to SNH4369C and SMD4193A survey by Mr. Steve,  
Please update on repair authorisation.

Thank you.



**Ramesh** | Senior Executive, Motor Claims  
Goldbell Engineering Pte Ltd

**t:** +65 6864 0695 | **m:** +65 8157 8014 | **f:** +65 6863 0425

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator

