

Huey Yon (LKKAUTO)

From: Huey Yon (LKKAUTO)
Sent: Monday, 5 December 2022 11:35 AM
To: Claims
Cc: SUR
Subject: RE: OD CLAIM FOR SMX 7901 Z, DOA: 6/11/2022 - KS

Dear kee Siang,

Please be informed that excess has been revised to \$400.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 11 November 2022 5:58 PM
To: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SMX 7901 Z, DOA: 6/11/2022 - KS

Dear Huey Yon,

Thanks for the approval.

Attached is the revised GIA report for your perusal. Video footage had been uploaded in the GEARS system.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Friday, 11 November 2022 9:38 AM
To: claims@premiumauto.com.sg
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMX 7901 Z, DOA: 6/11/2022 - KS

Dear En Qi,

As instructed by our client , please proceed to repair the **insured vehicle SMX 7901Z, (Excess \$800/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Huey Yon | case handler

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 7 November 2022 4:58 PM
To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SMX 7901 Z, DOA: 6/11/2022 - KS

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 8/11/2022 @2pm. 24 Benoi Sector, S629857. Vehicle In.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

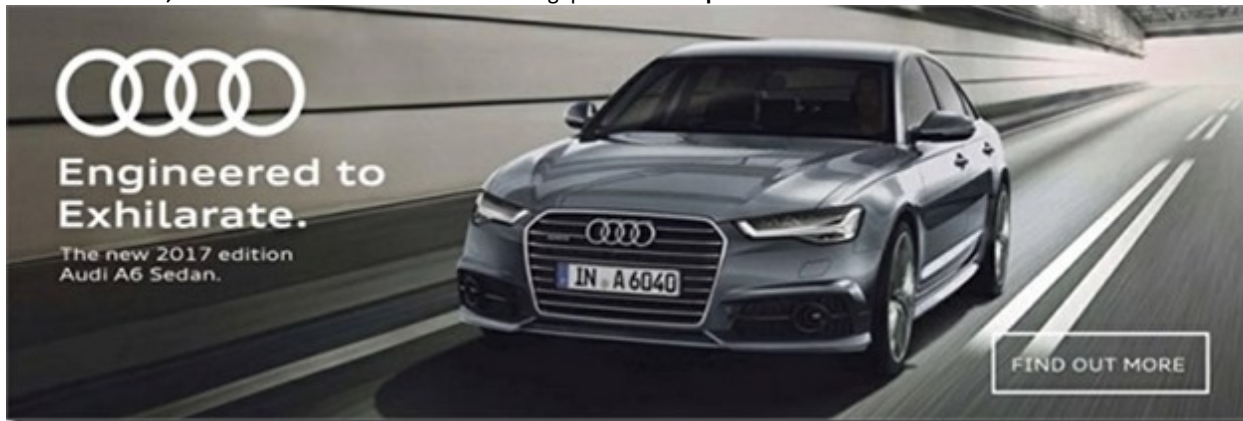
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