

Xin Yu (LKK Auto)

From: Xin Yu (LKK Auto)
Sent: Thursday, November 10, 2022 4:09 PM
To: Claims
Cc: SUR
Subject: RE: OD CLAIM FOR SLR 3043 U, DOA: 4/11/2022

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle **SLR 3043U (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Thanks and Warmest Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, November 10, 2022 2:45 PM
To: 'Claims' <claims@premiumauto.com.sg>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLR 3043 U, DOA: 4/11/2022

Dear Xinyu,

Please assist to chase AIG for approval on this

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 10 November 2022 10:11 AM

To: 'Claims'; 'Celine Fong (LKKAUTO)'; 'Meng Yan (LKK Auto)'; 'SUR'; 'assignments'

Cc: 'Claims'

Subject: RE: OD CLAIM FOR SLR 3043 U, DOA: 4/11/2022

Dear Celine,

Any update on repair approval ?

Owner is chasing to activate replacement car.

**Best Regards,
Kee Siang Lim
Claims Advisor**

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 9 November 2022 4:12 PM
To: 'Celine Fong (LKKAuto)'; 'Meng Yan (LKK Auto)'; 'SUR'; 'assignments'
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLR 3043 U, DOA: 4/11/2022

Dear Celine,

Append herewith is the CI as per request.

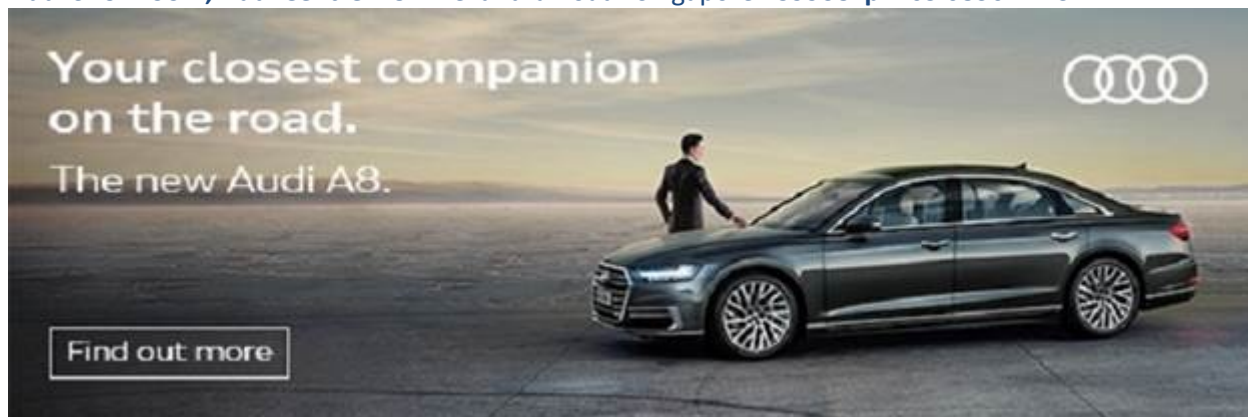
Kindly advise on repair approval.

Note vehicle is in.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Wednesday, 9 November 2022 3:39 PM
To: Claims <claims@premiumauto.com.sg>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SLR 3043 U, DOA: 4/11/2022

Dear Siti,

Please provide us the Certificate of Insurance of above vehicle.

Thank you.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 9 November 2022 9:11 AM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SLR 3043 U, DOA: 4/11/2022

Dear Yan/Sur,

On behalf of Service Advisor: Kee Siang

Kindly advise on repair approval.

Thank you.

Best Regards,

Siti Muhaini

Claims Administrator

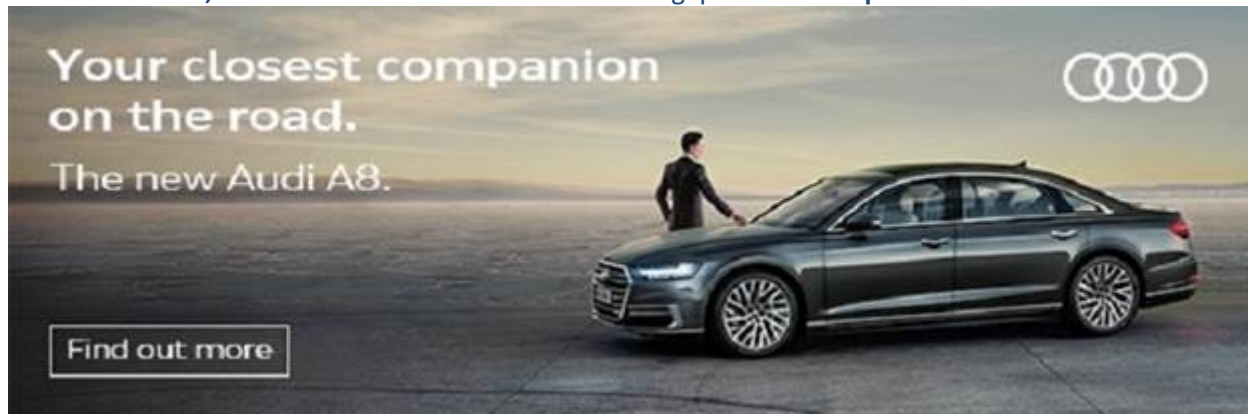
Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 8 November 2022 10:01 AM

To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SLR 3043 U, DOA: 4/11/2022

Dear Yan,

Attached above is the Estimate for your kind reference.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, 7 November 2022 10:57 AM

To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIM FOR SLR 3043 U, DOA: 4/11/2022

Dear En Qi,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Saturday, 5 November 2022 10:37 AM

To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SLR 3043 U, DOA: 4/11/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 8/11/2022 @10am. 24 Benoi Sector, S629857. Vehicle In.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

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