

Meng Yan (LKK Auto)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Tuesday, 8 November 2022 4:47 PM
To: eunice@harmony.com.sg; quinc@harmony.com.sg
Cc: admin-d; assignments
Subject: RE: RE: AIS REF: 2022 22007948/KC-SMU6546M - Accdt involving SJZ8555H & SMU6546M on 06/11/2022 along PIE towards Tuas (Near Toa Payoh)

Internal

WITHOUT PREJUDICE

Dear Sir,

Please note that we are not agreeable with your proposed list for Single Joint Expert (SJE).

As such, we will proceed to appoint our surveyor to conduct a pre-repair survey of your client's vehicle (as per s. 2.9 of the NIMA Protocol).

We wish to highlight that under the Protocol, the PRS includes survey of dismantled parts prior to repairs (as per s. 2.2 of the NIMA Protocol).

Please also note that we intend to conduct a post-repair survey immediately after repairs before the vehicle is returned to your client (as per s. 2.11 of the NIMA Protocol).

We have appointed LKK Auto Consultants Pte Ltd as our Single Joint Expert (SJE).

Please download the documents from this link below (For Survey)

Passwords will be sent in a separate email

Janice Koh
Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Eunice <eunice@harmony.com.sg>
Sent: 8 November, 2022 04:08 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; quinc@harmony.com.sg
Subject: [EXT] RE: AIS REF: 2022 22007948/KC-SMU6546M - Accdt involving SJZ8555H & SMU6546M on 06/11/2022 along PIE towards Tuas (Near Toa Payoh)

Dear Janice,

Kindly refer to the above reject letter & list of surveyors as per attached.

Look forward to your reply.

Thank you.

Best Regards,

Eunice Chong

Harmony Motor (AMK) Pte Ltd

10 AMK Industrial Park 2A

#02-12 AMK AutoPoint

Singapore 568047

Tel: 64822444

From: Claims Banca (Allianz Insurance Singapore) [<mailto:claims@allianz.com.sg>]

Sent: 08 November, 2022 3:48 PM

To: quinc@harmony.com.sg; eunice@harmony.com.sg

Subject: AIS REF: 2022 22007948/KC-SMU6546M - Accdt involving SJZ8555H & SMU6546M on 06/11/2022 along PIE towards Tuas (Near Toa Payoh)

Internal

Your Ref: SJZ8555H

Our Ref : 2022 22007948/KC-SMU6546M

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- A-PAC Adjusters & Surveyors Pte Ltd
- Form Team Consultancy Pte Ltd
- LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

Janice Koh

Claims Specialist

Claims & Performance Management

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www.allianz.sg



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From: Eunice <eunice@harmony.com.sg>

Sent: Monday, 7 November 2022 5:11 pm

To: customerservice@allianz.com.sg

Cc: quinc@harmony.com.sg

Subject: [EXT] Accdt involving SJZ8555H & SMU6546M on 06/11/2022 along PIE towards Tuas (Near Toa Payoh)

Dear Sir & Madam,

Kindly refer to the PRS as per attached.

Thank you.

Best Regards,

Eunice Chong

Harmony Motor (AMK) Pte Ltd

10 AMK Industrial Park 2A

#02-12 AMK AutoPoint

Singapore 568047

Tel: 64822444