

Meng Yan (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Thursday, 3 November 2022 5:22 PM
To: 'Jennifer Guay'; assignments
Cc: ashley@astute.com.sg; mrstan@astute.com.sg; 'Jacqueline Tan'
Subject: RE: PRS - OUR REF : AM-INS-A106-118671 -2022-JGV & YR REF: SNE 5716 M // EQI REF: DM22HO01877/JT

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sirs,

We are not agreeable to your list of surveyors. Please be informed that we will be assigning LKK for the survey of your client's vehicle.

Dear Sirs,

Please assist on PRS assignment on WP basis.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
[Executive | Claims](#)



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Jennifer Guay <jenniferguay@visionlawllc.com>
Sent: Thursday, 3 November 2022 5:01 PM
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: ashley@astute.com.sg; mrstan@astute.com.sg; 'Jacqueline Tan' <jactan@visionlawllc.com>

Subject: RE: PRS - OUR REF : AM-INS-A106-118671 -2022-JGV & YR REF: SNE 5716 M // EQI REF: DM22HO01877/JT

PRE - REPAIR SURVEY

CLAIMANT: RAVINDRAN RAMON

ACCIDENT INVOLVING SME 9398 M (1ST CAR) & SNF 5716 M (2ND CAR) & SLL 5050 S (3RD CAR) & GBC 5594 E (4TH CAR) ON 2 NOVEMBER 2022 ALONG CTE TOWARDS CITY

Dear Sirs

Refer to your email of 3 November 2022 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyors for your consideration:

SL Auto Consultants

Please be informed that the said vehicle can be inspected at:

Astute Autoworks Pte Ltd
60 Jalan Lam Huat
#02-16/17 Carros Centre
Singapore 737869

Contact Person: Mrs Tan (9639-9195)

Please let us hear from you by 3 November 2022. Thank you.

Regards

Jennifer Guay

(Secretary)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

From: Jaime Tay [<mailto:jaime.tay@eqinsurance.com.sg>]

Sent: Thursday, 3 November, 2022 4:55 PM

To: 'Jennifer Guay'

Cc: 'ashley@astute.com.sg'; 'mrstan@astute.com.sg'; 'Jacqueline Tan'

Subject: PRS - OUR REF : AM-INS-A106-SME 9398 M -2022-JGV & YR REF: SNE 5716 M // EQI REF: DM22HO01877/JT

Without Prejudice

Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Announcement

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Regards,

Jaime Tay
Executive | Claims



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From: Jennifer Guay <jenniferguay@visionlawllc.com>

Sent: Thursday, 3 November 2022 3:42 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: ashley@astute.com.sg; mrstan@astute.com.sg; 'Jacqueline Tan' <jactan@visionlawllc.com>

Subject: OUR REF : AM-INS-A106-SME 9398 M -2022-JGV & YR REF: SNE 5716 M

Importance: High

EQ INSURANCE COMPANY LTD

Attn : Motor Claim Dept

PRE - REPAIR SURVEY

CLAIMANT: RAVINDRAN RAMON

ACCIDENT INVOLVING SME 9398 M (1ST CAR) & SNF 5716 M (2ND CAR) & SLL 5050 S (3RD CAR) & GBC 5594 E (4TH CAR) ON 2 NOVEMBER 2022 ALONG CTE TOWARDS CITY

Dear Sirs

We are instructed by **RAVINDRAN RAMON** to notify you of a road accident on **2 NOVEMBER 2022** at about 1530hr **ALONG CTE TOWARDS BRADDELL EXIT** involving our client's **SME 9398 M & SNF 5716 M** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damage. Before our client proceed to repair the damage vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

For Surveyor

Please initial here after completion of pre-repair survey.
Thank you.

Appointed Surveyor: _____
Name & Signature

Jennifer Guay
(Secretary)
VISION LAW LLC
133 New Bridge Road #18-01
Chinatown Point
Singapore 059413
Tel : 6534 2811 (Ext 116)
Fax : 6535 6802

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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VISION LAW LLC
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Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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