

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 16 November 2022 10:47 AM
To: Xin Yu (LKK Auto); Ramesh
Cc: SUR; Catherine Chong Kai Ling; WilliamOhSL@goldbell.com.sg
Subject: RE: Repair Authorization-SNH 4369C-DOA: 1/11/2022

Dear Ramesh,

As instructed by our client , please proceed to repair the **insured vehicle SNH 4369C (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Sent: Monday, 14 November 2022 11:09 AM
To: Ramesh <Ramesh@goldbell.com.sg>
Cc: SUR <sur@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: Repair Authorization

Dear Ramesh,

We are still pending insurance approval for SNH4369C.

Thanks and Warmest Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ramesh <Ramesh@goldbell.com.sg>
Sent: Monday, November 14, 2022 10:39 AM

To: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Repair Authorization SMD 4193A

Hi Xin Yu

How about SNH4369C?

Thanks

Sent from my Galaxy

----- Original message -----

From: "Xin Yu (LKK Auto)" <xinyu@lkkauto.com>
Date: 14/11/2022 10:14 am (GMT+08:00)
To: Ramesh <Ramesh@goldbell.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: FW: Repair Authorization SMD 4193A

Dear Ramesh,

As instructed by our client, please proceed to repair the **insured vehicle SMD 4193A (Excess NIL)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Thanks and Warmest Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, November 11, 2022 1:08 PM
To: Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>
Cc: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: RE: Repair Authorization

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi SUR team,

|

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ramesh <Ramesh@goldbell.com.sg>
Sent: Friday, 11 November 2022 12:22 PM
To: Admin A <admin-a@lkkauto.com>
Cc: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: Repair Authorization
Importance: High

Dear Sir / Madam,

Kindly refer to SNH4369C and SMD4193A survey by Mr. Steve,

Please update on repair authorisation.

Thank you.



Ramesh | **Senior Executive, Motor Claims**
Goldbell Engineering Pte Ltd

t: +65 6864 0695 | **m:** +65 8157 8014 | **f:** +65 6863 0425

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