

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 18 January 2023 3:57 PM
To: Ramesh S/O Somasundrem (Ramesh@goldbell.com.sg); SUR
Cc: Catherine Chong Kai Ling; William Oh Soon Lee
Subject: Repair Authorization-SNH 4369C-DOA: 1/11/2022
Attachments: SNH4369C_04012023.pdf

Importance: High

Dear William,

Confirmed COR 9086.95 before GST @ 7 days

Will offer in merimen shortly.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ramesh <Ramesh@goldbell.com.sg>
Sent: Wednesday, 4 January 2023 9:51 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Subject: RE: Repair Authorization-SNH 4369C-DOA: 1/11/2022
Importance: High

Dear Ms. Veron and Ms. Xin Yu,

SNH4369C was surveyed by Mr. Steve but now he had resigned from LKK.

We have attached all necessary document here (refer to my email dated 15 Dec 22),

please help to finalise the repair cost.

(Note: Supplementary items, steven taken photos but did not mark on estimate).

Thank you.

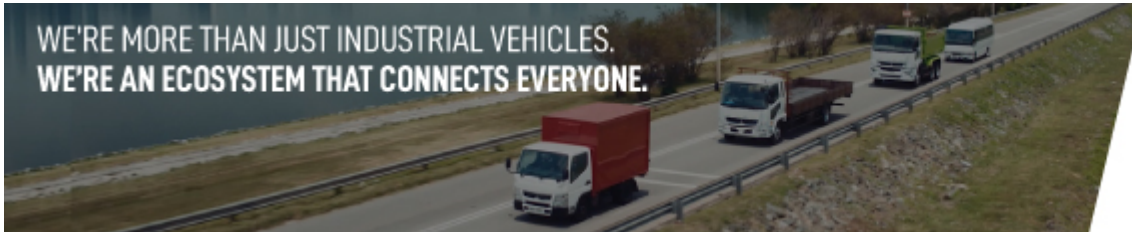


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Ramesh | Senior Executive, Motor Claims
Goldbell Engineering Pte Ltd

t: +65 6864 0695 | **m:** +65 8157 8014 | **f:** +65 6863 0425

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From: Ramesh

Sent: Thursday, 15 December 2022 3:15 pm

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Xin Yu (LKK Auto) <xinyu@lkkauto.com>

Subject: RE: Repair Authorization-SNH 4369C-DOA: 1/11/2022

Importance: High

Dear Ms. Veron,

SNH4369C was surveyed by Mr. Steve but now he had resigned from LKK.

We have attached all necessary document here, please help to finalise the repair cost.
(Note: Supplementary items, steven taken photos but did not mark on estimate).

Thank you.



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From: Ramesh

Sent: Wednesday, 16 November 2022 10:58 am

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Xin Yu (LKK Auto) <xinyu@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>

Subject: RE: Repair Authorization-SNH 4369C-DOA: 1/11/2022

Dear Ms. Veron,

Ok noted with thanks.

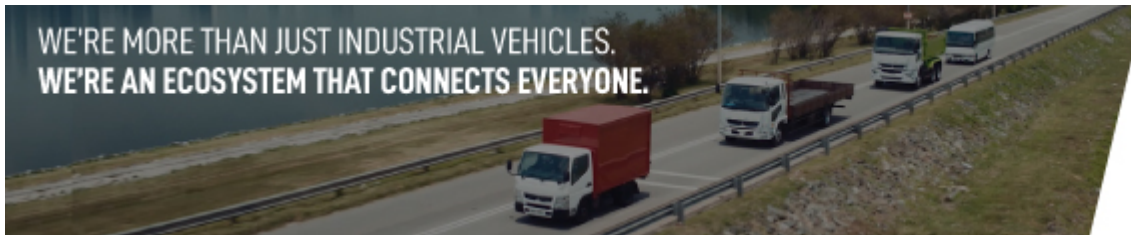


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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Wednesday, 16 November 2022 10:47 am

To: Xin Yu (LKK Auto) <xinyu@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>

Cc: SUR <sur@lkkauto.com>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; William Oh Soon Lee <williamohsl@goldbell.com.sg>

Subject: RE: Repair Authorization-SNH 4369C-DOA: 1/11/2022

Dear Ramesh,

As instructed by our client , please proceed to repair the **insured vehicle SNH 4369C (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>

Sent: Monday, 14 November 2022 11:09 AM

To: Ramesh <Ramesh@goldbell.com.sg>
Cc: SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: Repair Authorization

Dear Ramesh,

We are still pending insurance approval for SNH4369C.

Thanks and Warmest Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ramesh <Ramesh@goldbell.com.sg>
Sent: Monday, November 14, 2022 10:39 AM
To: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Repair Authorization SMD 4193A

Hi Xin Yu

How about SNH4369C?

Thanks

Sent from my Galaxy

----- Original message -----

From: "Xin Yu (LKK Auto)" <xinyu@lkkauto.com>
Date: 14/11/2022 10:14 am (GMT+08:00)
To: Ramesh <Ramesh@goldbell.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: FW: Repair Authorization SMD 4193A

Dear Ramesh,

As instructed by our client, please proceed to repair the **insured vehicle SMD 4193A (Excess NIL)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Thanks and Warmest Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, November 11, 2022 1:08 PM
To: Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>
Cc: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: RE: Repair Authorization

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi SUR team,

|

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ramesh <Ramesh@goldbell.com.sg>
Sent: Friday, 11 November 2022 12:22 PM
To: Admin A <admin-a@lkkauto.com>
Cc: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: Repair Authorization
Importance: High

Dear Sir / Madam,

Kindly refer to SNH4369C and SMD4193A survey by Mr. Steve,

Please update on repair authorisation.

Thank you.



Ramesh | Senior Executive, Motor Claims
Goldbell Engineering Pte Ltd

t: +65 6864 0695 | **m:** +65 8157 8014 | **f:** +65 6863 0425

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