

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 8 November 2022 3:59 PM
To: PBSP; SUR; assignments
Cc: Foong Shiuh Jye; Claims Dept of CTI; Jacqueline Tan
Subject: RE: OUR REF: SNM22D208003/C02/ PA5337B/TANCHC & YOUR REF: . SMH8511T TO CONDUCT PRS DOA: 06.11.2022

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: PBSP <pml-pbsp@sime-darby.com.sg>
Sent: Tuesday, 8 November 2022 3:53 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Foong Shiuh Jye <foong.shiuh.jye@sime-darby.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D208003/C02/ PA5337B/TANCHC & YOUR REF: . SMH8511T TO CONDUCT PRS DOA: 06.11.2022

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Dear Sirs

We are agreeable to use any of the following surveyor below as the SJE.

9. Mohd Taufikh (LKK)

10. Steve Chen (LKK)

Thank you.

Best regards,

Cindy / HM / CT

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group



From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 8 November 2022 3:50 pm

To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: Foong Shiuh Jye <foong.shiuh.jye@simedarby.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>;

Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208003/C02/ PA5337B/TANCHC & YOUR REF: . SMH8511T TO CONDUCT PRS DOA: 06.11.2022

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Without Prejudice

Our reference: **SNM22D208003/C02/PA5337B/tanchc**

Your reference: **SMH8511T**

Dear Sirs / Madam,

ACCIDENT INVOLVING PA5337B & SMH8511T on 06/11/2022

We refer to your email of 08/11/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 8 November 2022 3:42 pm
To: PBSP <pml-pbsp@simeidarby.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Foong Shiuh Jye <foong.shiuh.jye@simeidarby.com.sg>
Subject: OUR REF: SNM22D208003/C02/ PA5337B/TANCHC & YOUR REF: . SMH8511T TO CONDUCT PRS DOA: 06.11.2022

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the below email.

Please conduct **PRS SMH8511T** soonest possible.

Please contact our claims department Jacqueline Tan **6389 6185** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Tuesday, 8 November 2022 8:52 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Foong Shiuh Jye <foong.shiuh.jye@simedarby.com.sg>

Subject: ARRANGE FOR SURVEY (CAR IN) REQUEST FOR DIRECT SETTLEMENT - SMH8511T (BMW) & PA5337B ON 06/11/2022

Importance: High

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Dear Survey Team,

Vehicle currently in workshop, kindly arrange for survey ASAP.

Please inform your surveyor to look for our MCA Jye when he is here for the inspection.

Dear Claims Team,

Please see attached Accident Report, Estimates and Supporting documents.

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Should liability is disputed, please let us have your insured's sketch plan / statement.

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

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Email: pml-pbsp@simedarby.com.sg

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Sime Darby Motors
A member of the Sime Darby Group



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