

**HD PERFECT AUTOWORK PTE LTD**

Co. & GST Reg. No.: 202136904Z

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#08-09, Singapore 415875

Tel: +65 6341 6789 | Fax: +65 6341 6778

Email: hdperfectautowork@gmail.comOur Ref.: YM9310GYour Ref.: XB9376LDate: 04.01.2023

ATTN: Motor Claims Department

INS : **ALLIANZ INSURANCE SINGAPORE PTE LTD**

Dear Sir/Madam,

Accident Involving: YM9310G & XB9376LDate of Accident: 28.10.2022 @ 20:40 HOURSLocation: CLEMENTI AVENUE 6 TOWARDS AYE

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	<u>\$ 9,700.00</u>
Loss of Use:	
(11Days x \$450):	<u>\$ 4,950.00</u>
LTA Search:	<u>\$ 7.45</u>
3rd party GIA Report:	<u>\$ 31.00</u>
Grand Total:	<u>\$ 14,688.45</u>

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

For any further queries, please kindly contact Irene @ 8297 9787, or email to hdperfectautowork@gmail.com

Thank You,


Irene



HD PERFECT
AUTOWORK PTE LTD

HD Perfect Autowork Pte. Ltd.
Co. Reg No: 202136904Z
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789 Fax: 6341 6778
Email: hdperfectautowork@gmail.com

Authorisation To Act

I, Poh Tiong Choon Logistics Limited ("the third party claimant") of
48, Pandan Road, Poh Tiong Choon Logistics Hub, Singapore 609289
(address), owner of YM9310G (vehicle no.)
hereby authorise HD Perfect Autowork Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and / or rental and / or
loss of use ("claim") for my vehicle no. YM9310G that was
damaged pursuant to the accident which occurred on 28/10/2022 (date)
at/along Clementi Avenue 6 towards AYE
(location) involving vehicle no/s XB9376L ("the accident").

I further hereby authorise the workshop to settle my above mentioned claim in a manner that
they deem it fit and the workshop is further authorised to receive payment further to settlement
of my claim with payment cheque/s being made in favour of the workshop.

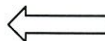
I further authorise the workshop to execute and/or sign any documents/discharge
vouchers/agreements regarding my/our claim/case for my/our convenience.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis in so far as any other claim (s) whatsoever by
me and/or the driver/owner/insurers of the other vehicle/s arising from the aforesaid accident
concerned.

Dated this 04 day of 11 (month) 20 22 (year)



Signed by "the third party claimant"





Signed by "the workshop"


HD PERFECT
AUTOWORK PTE LTD
TEL: 202136904Z

TAX INVOICE

HD PERFECT AUTOWORK PTE LTD

Co. Reg No: 202136904Z

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: hdperfectautowork@gmail.com



**HD PERFECT
AUTOWORK PTE LTD**

Date	Invoice Number	Vehicle Number
04.01.2023	HDP202301-00308	YM9310G

ALLIANZ INSURANCE SINGAPORE PTE LTD

79 ROBINSON ROAD

#09-01

SINGAPORE 068897

Description	Amount (SGD)
Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 9,700.00
Total	\$ 9,700.00

Cross cheques and pay: HD PERFECT AUTOWORK PTE LTD

Please indicate the invoice number on the reverse side.

HD PERFECT AUTOWORK PTE LTD

AUTO Generated - Signature Not Required



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 02 Nov 2022 / 14:36:08

Receipt Date/Time : 02 Nov 2022 / 14:36:08

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221102-002257

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - XB9376L				
As at 28 Oct 2022/20:40:00				
Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
1	Insurance Enquiry - XB9376L			
	Enquiry Fee	7.00	0.49	7.49
	20221102143518607463			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	421808XXXXXX9928	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: gears-support@shift-technology.com

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

HD PERFECT AUTOWORK PTE LTD -
POH TIONG CHOON LOGISTICS
LIMITED

Invoice Number

GR-2022-004207

Invoice Issue Date

08 Nov 2022

Invoice Due Date

15 Nov 2022

Total Amount (\$\$) 28.97

Total GST 7.00% (\$\$) 2.03

Total Amount Incl. of GST (\$\$) 31.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	07/11/2022,28/10/2022,YM9310G,XB9376L	28.97	2.03	31.00
		Total Amount (\$\$)		28.97
		Total GST 7.00% (\$\$)		2.03
		Total Amount Incl. of GST (\$\$)		31.00

This is a computer generated document.

No signature is required.

Re: Accident involving YM9310G and XB9376L on 28.10.22 (Your Ref: 2022 22007794KC-XB9376L) *** LKK REF: CC4/AIS22011178/Apa3

HD Perfect Autowork <hdperfectautowork@gmail.com>

Sat 11/3/2023 8:33 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>;CS A Team <cs-a@lkkauto.com>

 1 attachments (722 KB)

Letter of Authorisation - YM9310G.pdf;

Dear Hsiao Tong,

We refer to your email dated 06/03/2023.

We confirmed the settlement at **\$10,600.00 (all-in for property claims only)**.

Please find enclosed the Letter of Authorisation of vehicle YM9310G for your kind attention.

We provide our company's bank details as follows:

Company Name	HD Perfect Autowork Pte. Ltd.
Company Registration Number	202136904Z
Company Address	8 Kaki Bukit Avenue 4, #08-09 Premier @ Kaki Bukit Singapore 415875
Bank Name	DBS Bank
Bank Account Number	072-490500-9
Bank Code	7171
Branch Code	072
Bank Branch	Raffles Place
Swift Code	DBSSSGSG
Email Address	hdperfectautowork@gmail.com

Kindly proceed with DV / payment accordingly.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Mon, Mar 6, 2023 at 9:25 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$10,600.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **28 OCT 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Saturday, March 4, 2023 1:53 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: Accident involving YM9310G and XB9376L on 28.10.22 (Your Ref: 2022 22007794KC-XB9376L) *** LKK REF: CC4/AIS22011178/Apa3

Dear Hsiao Tong,

We refer to your email dated 03/03/2023.

We are agreeable to accept the settlement at **\$10,600.00 (all-in for property claims only)**.

Kindly proceed with DV / payment accordingly.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Fri, Mar 3, 2023 at 5:44 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We propose settlement at a global sum of **\$10,600.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Saturday, February 25, 2023 10:59 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: Accident involving YM9310G and XB9376L on 28.10.22 (Your Ref: 2022 22007794KC-XB9376L) *** LKK REF: CC4/AIS22011178/Apa3

Dear Hsiao Tong,

We refer to your email dated 23/02/2023.

For amicable settlement, we would like to counter propose the settlement at a global sum of **\$14,100.00 (all-in for property claim only)**.

Kindly reconsider and we are looking forward to hearing the offer from you soon.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Feb 23, 2023 at 8:07 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We propose settlement at a global sum of **\$10,100.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, February 13, 2023 10:42 AM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Hsiao Tong

(LKKAuto) <chewht@lkkauto.com>

Cc: HD Perfect Autowork <hdperfectautowork@gmail.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Accident involving YM9310G and XB9376L on 28.10.22 (Your Ref: 2022 22007794KC-XB9376L) *** LKK REF: CC4/AIS22011178/Apa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

|

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Saturday, 11 February 2023 5:30 PM

To: Admin A <admin-a@lkkauto.com>

Cc: admin-d <admin-d@lkkauto.com>; HD Perfect Autowork <hdperfectautowork@gmail.com>

Subject: FW: Accident involving YM9310G and XB9376L on 28.10.22 (Your Ref: 2022 22007794KC-XB9376L)

Internal

Dear LKK

Kindly assist pls

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Wednesday, January 4, 2023 12:21 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] Accident involving YM9310G and XB9376L on 28.10.22 (Your Ref: 2022 22007794KC-XB9376L)

Dear Sir/ Madam,

Kindly refer to the attached LOD.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

CLAIM NOTIFICATION - ACCIDENT INVOLVING XB9376L(ALLIANZ) AND YM9310G AT/ALONG CLEMENTI AVENUE 6 TOWARDS AYE ON 28/10/2022

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sun 11/12/2022 3:14 PM

To: VEHICLES@SNL.COM.SG <VEHICLES@SNL.COM.SG>

SNL LOGISTICS PTE LTD

[By Email Only]

DRIVER: RAVICHANDRAN DEVA

Dear Sir/Madam,

You Ref: XB9376L

Our Ref: CC4/AIS22011178/Apa3

ACCIDENT INVOLVING XB9376L(ALLIANZ) AND YM9310G AT/ALONG CLEMENTI AVENUE 6 TOWARDS AYE ON 28/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from YM9310G against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

12/11/22, 3:14 PM

Mail - Hsiao Tong (LKKAuto) - Outlook

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Nov 2022 18:16	Clim Dtl Modified	Insured Name: -> SNL LOGISTICS PTE LTD. Insured ID: -> 199407022Z. Claimant's Name: -> PO H TIONG CHOON LOGISTICS LIMITED. Claimant's ID: -> 196900049H.	[A] HOW MEI KWAN
2	08 Nov 2022 18:16	Clim Veh Model Changed	(203095) MITSUBISHI FM65FM1RDEA 7.5 D (M).	[A] HOW MEI KWAN
3	08 Nov 2022 18:16	Clim Created	Reg No: YM9310G. Policy No: SPCM1000000944. Acct Date: 2022/10/28. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Works hop: HD Perfect Autowork Pte Ltd (HQ)	[A] HOW MEI KWAN
4	08 Nov 2022 18:16	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	08 Nov 2022 18:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/17	[A] HOW MEI KWAN
6	08 Nov 2022 18:16	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	08 Nov 2022 18:17	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
8	22 Feb 2023 09:50	Adj Mandate Request	Cur.Req:11388.45:Liability: 100%. Insured rear-ended third party. We seek your mandate at \$11,388.45(ALL-IN). TP-Mandate IA had been uploaded in Merimen. Kindly let us have your approval/instruction.	[A] CHEW HSIAO TONG
9	22 Feb 2023 14:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/17. Mandate Remarks: cor 8750 lou 1320 (11 days) Ita 38.45 total 10108.45	[I] Chan Kian Chuan
10	22 Feb 2023 14:13	Adj Mandate Set	Approved:10108.45:cor 8750 lou 1320 (11 days) Ita 38.45 total 10108.45	[I] Chan Kian Chuan
11	02 Mar 2023 08:40	Adj Mandate Request	Cur.Req:14100.00:Please be informed that third party rejected our offer at \$10,100.00(all-in) and proposed \$14,100.00(all-in). Please review and advise further mandate.	[A] CHEW HSIAO TONG
12	02 Mar 2023 09:18	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/11/17. Mandate Remarks: cor 9250 lou 1320 (11 days) Ita 38.45 total 10608.45	[I] Chan Kian Chuan
13	02 Mar 2023 09:18	Adj Mandate Set	Approved:10608.45:cor 9250 lou 1320 (11 days) Ita 38.45 total 10608.45	[I] Chan Kian Chuan

Date From  Date To  Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2866349	08 Nov 2022 18:16:21	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	YM9310G	SNL LOGISTICS PTE LTD	xx.xx