

Rajes (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 8 November 2022 4:07 PM
To: yvonne; assignments; Admin A
Cc: Anu
Subject: CTP REF NO. SNM22D208024C02 ---- [PRI]Our ref: TA.2022.3528.ya(b)Your ref: GBJ5695K

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with SHENG LI LAI to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: yvonne <yvonne@everestlawllc.com>
Sent: Tuesday, 8 November 2022 1:31 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Anu <anu@everestlawllc.com>
Subject: [PRI]Our ref: TA.2022.3528.ya(b)Your ref: GBJ5695K

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Our ref : TA.2022.3528.ya(b)
Your ref : **GBJ5695K**

PLEASE REPLY VIA EMAIL (yvonne@everestlawllc.com)

China Taiping Insurance (Singapore) Pte. Ltd.
No. 3 Anson Road,
#16-00 Springleaf Tower,
Singapore 079909
Attn: Motor Claims Department
2 DAYS' PRE-REPAIR NOTICE

Surveyor from M/s China Taiping Insurance (Singapore) Pte. Ltd. Vehicle SMU6945U inspected as follows by Name:		
Before repair	Parts removed	After repair
_____	_____	_____
Signature	Signature	Signature
Date/ Time:	Date/ Time:	Date/ Time:

Dear Sir/Madam,

NOTICE TO THIRD PARTY INSURERS FOR PRE-REPAIR NOTICE

CLAIMANT: TAN CHONG NGEE (CHEN CONGYI)

ACCIDENT INVOLVING SMU6945U & GBJ5695K ON 05 NOVEMBER 2022 ALONG MANDAI AT ABOUT 0755 HOURS

We refer to the above matter wherein we are instructed to act for TAN CHONG NGEE (CHEN CONGYI), the owner of vehicle no. **SMU6945U**.

There is no agreement to the surveyors proposed by parties.

Our client's vehicle **SMU6945U** is available as follows, **please call prior appointment** for the pre-repair inspection:

M/s Sheng Li Lai
No. 2 Kaki Bukit Ave 2,
#01-36 Autohub Kaki Bukit,
Singapore 417921.
Tel: 91119222 (Mr Low)

Please arrange for the pre-repair inspection on the damaged vehicle within 2 working days from the time of notification, excluding Saturdays, Sundays and public holidays.

[Please attention the email to solicitor Ms Tiwary and copy to yvonne@everestlawllc.com. As part of our COVID-19 measures, we encourage telecommuting, please communicate with us via email only to avoid any delay in reply.]

Regards,
Yvonne Ang (Bao)
(Paralegal/In-house counsel)
For and on behalf of solicitor Ms Tiwary
M/s Everest Law LLC
No. 151 Chin Swee Road, #12-12 Manhattan House, Singapore 169876
Tel: 69707502 | Fax: 69707503

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From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, 8 November 2022 1:00 pm

To: yvonne <yvonne@everestlawllc.com>

Cc: Anu <anu@everestlawllc.com>

Subject: RE: OUR REF: SNM22D208024 /C02/ GBJ5695K /TAYHP & YOUR REF: . SMU6945U TO CONDUCT PRS DOA: 05.11.2022

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 8 November 2022 12:27 PM

To: yvonne <yvonne@everestlawllc.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Anu <anu@everestlawllc.com>

Subject: OUR REF: SNM22D208024 /C02/ GBJ5695K /TAYHP & YOUR REF: . SMU6945U TO CONDUCT PRS DOA: 05.11.2022

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Irene,

Please refer to the below email.

Please conduct **PRS SMU6945U** soonest possible.

Please contact our claims department Irene Tay **6389 6192** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: yvonne <yvonne@everestlawllc.com>
Sent: Monday, 7 November 2022 3:17 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Anu <anu@everestlawllc.com>
Subject: [NOA]Our ref: TA.2022.3528.ya(b)Your ref: GBJ5695K

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Our ref : TA.2022.3528.ya(b)
Your ref : GBJ5695K

PLEASE REPLY VIA EMAIL (yvonne@everestlawllc.com)

China Taiping Insurance (Singapore) Pte. Ltd. For your information only
No. 3 Anson Road, Owner of GBJ5695K
#16-00 Springleaf Tower,
Singapore 079909
Attn: Motor Claims Department
NOTICE OF ACCIDENT

Dear Sir/Madam,

CLAIMANT: TAN CHONG NGEE (CHEN CONGYI)
ACCIDENT INVOLVING SMU6945U & GBJ5695K ON 05 NOVEMBER 2022 ALONG MANDAI AT ABOUT 0755 HOURS

We are instructed by **TAN CHONG NGEE (CHEN CONGYI)** to notify you (the insurer of **GBJ5695K**) of a road traffic accident on **05 NOVEMBER 2022 ALONG MANDAI AT ABOUT 0755 HOURS** involving our client's vehicle registration number SMU6945U and vehicle registration number GBJ5695K driven by your insured at the material time.

A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's vehicle **SMU6945U** has been damaged. Before our client proceed to repair the damaged vehicle:

1. Please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle; and
2. Please forward a copy of your insured's report.

Our client proposes to use one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- | | |
|---|--|
| 1. Terrence Hong (TY5 Consultancy) | 5. Patrick Ng (Carlink Consultancy) |
| 2. Michael Yap (Mc-Coy Appraisal Pte Ltd) | 6. Dennis Yap Teck Wee (Pal's Appraiser Pte Ltd) |
| 3. Andrew How (Prominent Appraiser Services) | 7. Kent Ong (KTO Automobile Assessors) |
| 4. Kelvin Teo (KAAS Automotive Appraising Services) | 8. Andy Yap (LCW Appraiser Pte Ltd) |

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

[Please attention the email to solicitor Ms Tiwary and copy to yvonne@everestlawllc.com. As part of our COVID-19 measures, we encourage telecommuting, please communicate with us via email only to avoid any delay in reply.]

Regards,
Yvonne Ang (Bao)
(Paralegal/In-house counsel)
For and on behalf of solicitor Ms Tiwary
M/s Everest Law LLC
No. 151 Chin Swee Road, #12-12 Manhattan House, Singapore 169876
Tel: 69707502 | Fax: 69707503

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