

EzLyna (LKKAuto)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Sent: Sunday, 9 April 2023 10:13 pm
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Strides Automotive Services Pte Ltd); Balqish Binte Abdul Halil (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: OUR REF:BUS/10/22/7021(AIG) - ACCIDENT ON 28/10/22 INVOLVING SMB1437C AND SCP1829A ALONG Bedok North Ave 3 after Bedok North Road
Attachments: BUS 10 22 7021 SAS.pdf; BUS 10 22 7021 LTA.pdf; BUS 10 22 7021 INV.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB1437C. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$2,043.00
Loss of Use	\$825.00 (3 days x \$275.00)
LTA search fee	\$1.87
Total	\$2,869.87

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

We, SMRT BUSES LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SMB1437C (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for us with respect to our claim for repair costs and/or rental and/or loss of use ("claim") for our vehicle no SMB1437C that was damaged pursuant to the accident which occurred on 28/10/2022 (date) along NORTH AVE 3 (AT MERGER LANE) (location) involving vehicle no/s SCP1829A ("the accident").

We further authorize the workshop to settle our above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of our claim with payment cheque/s being made in favour of SMRT BUSES LTD.

We further acknowledge that any settlement the workshop may reach on our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 30 (day) of 05 (month) 2023 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,400.00** (Global Sum) for vehicle no. **SMB1437C** that was damaged pursuant to the accident which occurred on **28/10/2022** (date) along **BEDOK NORTH AVE 3 (AT MERGER LANE)** (location) involving vehicle no/s **SCP1829A**. This is pursuant to the inspection conducted on **08/11/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** (the third party claimant") of vehicle no. **SMB1437C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMB1437C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30 (day) of 05 (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Tax Invoice

Customer Code: 3000066

SMRT BUSES LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV230300090
Date : 10.03.2023
Vehicle No. : SMB1437C
Your Ref No. : BUS/10/22/7021
Our Ref No. : 24116822
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
SMRT STICKERS	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Sub-Total					\$ 200.00
Labour					
TO REPAIR RH PORTION	1.00	\$ 795.00	0.00	\$ 0.00	\$ 795.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$1048.00	0.00	\$ 0.00	\$ 1048.00
GRAND TOTAL					\$ 2,043.00

Remark :

Make/Model : MAN A22
Accident Date : 28.10.2022

Payment Instructions

· By Cheque: Crossed and made payable to "Strides
Automotive Services Pte. Ltd." with invoice no. indicated on
the reverse side. No receipt will be issued unless requested.

· By Bank Transfer:
· Account Name : Strides Automotive Services Pte. Ltd.
· Bank Name : DBS Bank Ltd - SGD
· Bank Account No.: 018-008617-4
· Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Mar 10, 2023 16:37 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SCP1829A

Date of Accident

28/10/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **07/09/2022 - 06/09/2023**

Requested By **BALQISH BINTE ABDUL HALIL (...)**

Requested Date **31/10/2022 11:34**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAUTO)

From: Chong Peng Seh <seh_cp@kiso.com.sg>
Sent: Friday, 11 November 2022 11:19 AM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SCP1829A (AIG) AND SMB1437C AT/ALONG BEDOK NORTH AVE 3 (AT MERGER LANE) ON 28/10/2022
Attachments: Full_accident_report_8702264_31-10-2022_155203.pdf

Hi Ezlyna,

Thank you for your e-mail.

I had submitted an Addendum to the accident report on 31/10/2022 (please see Page 30 of 32) in additional to the earlier accident report dated 28/10/2022 (please refer to Pages 4 and 5 of 32) in the attachment of this e-mail. I hope the mentioned reports could assist you in the assessment.

I will leave it to your good judgement and assessment to negotiate the case.

Should you any additional information, please do not hesitate to contact me.

Thank you

Seh Chong Peng – Owner and Driver of Vehicle SCP1829A.

H/P No. : 9826 5620.

From: EzLyna (LKKAUTO) [mailto:ezlyna@lkkauto.com]
Sent: Thursday, 10 November, 2022 12:07 PM
To: seh_cp@kiso.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SCP1829A (AIG) AND SMB1437C AT/ALONG BEDOK NORTH AVE 3 (AT MERGER LANE) ON 28/10/2022

Dear Seh Chong Peng,

Our Ref: CC3/AIG22011170/Rpa3

ACCIDENT INVOLVING SCP1829A (AIG) AND SMB1437C AT/ALONG BEDOK NORTH AVE 3 (AT MERGER LANE) ON 28/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMB1437C against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 20th November 2022, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler



LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Nov 2022 18:00	Clm Dtl Modified	Claimant's Name: -> SMRT BUSES LTD. Claimant's ID: -> 198202292D.	[A] HOW MEI KWAN
2	08 Nov 2022 18:00	Clm Veh Model Changed	(207492) MAN NL320F (A22) 11.0 D L ABS TURBO (A).	[A] HOW MEI KWAN
3	08 Nov 2022 18:00	Clm Created	Reg No: SMB1437C. Acct Date: 2022/10/28. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Strides Automotive Services Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	08 Nov 2022 18:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	08 Nov 2022 18:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/17	[A] HOW MEI KWAN
6	08 Nov 2022 18:00	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	08 Nov 2022 18:00	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	08 Nov 2022 18:00	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	08 Nov 2022 18:00	Label Added	(23):Express.	[A] HOW MEI KWAN
10	08 Nov 2022 18:00	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
11	24 Apr 2023 14:35	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	24 Apr 2023 14:35	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	24 Apr 2023 14:35	Clm Dtl Modified	JPJ Reg. Date: -> 2014/07/24.	[A] JOANNE LEE KHANG MIN
14	24 Apr 2023 14:35	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	25 May 2023 14:55	Adj Mandate Request	Cur.Req:1436.00:Liability: 50% (BOLA 18) *Quantum: \$1,436.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
16	25 May 2023 15:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/17. Mandate Remarks: Approved to settle not exceeding \$1,436.00. subj to submission of all supporting docs	[I] Tam, Ivan-WK
17	25 May 2023 15:05	Adj Mandate Set	Approved:1436.00:Approved to settle not exceeding \$1,436.00. subj to submission of all supporting docs	[I] Tam, Ivan-WK

Date From  Date To  Audit Type 

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount

2866785	09 Nov 2022 15:25:31	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMB1437C	SCP1829A	11.00
2952879	24 Apr 2023 14:35:05	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMB1437C	SCP1829A	11.00