

Veron Chen (LKKAUTO)

From: Rasul (LKKAUTO)
Sent: Tuesday, 13 June 2023 10:15 AM
To: Sharon Ten CL
Cc: ESPL - Claims Admin; Moo Wen Zheng; Veron Chen (LKKAUTO)
Subject: Re: FINALIZATION -SLZ718J PORSCHE CAYENNE TP CLAIM CHINA TAIPING DOA: 30/08/2022 - 208010/C02/ SJP2145A/TAYHP & YOUR REF: . SLZ718J TO CONDUCT PRS DOA: 05.11.2022

Hi Sharon,

We will be advising our principal a cost of repair P/P \$6,506.70 /- with 03 days of repair before GST, subject to their approval.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Sharon Ten CL <sharon.ten.cl@eurokars.com.sg>

Sent: Tuesday, 13 June 2023 9:57 am

To: Rasul (LKKAUTO) <Rasul@lkkauto.com>

Cc: ESPL - Claims Admin <claims.espl@eurokars.com.sg>; Moo Wen Zheng <wenzheng.moo@eurokars.com.sg>

Subject: FINALIZATION -SLZ718J PORSCHE CAYENNE TP CLAIM CHINA TAIPING DOA: 30/08/2022 - 208010/C02/ SJP2145A/TAYHP & YOUR REF: . SLZ718J TO CONDUCT PRS DOA: 05.11.2022

Hi Rasul,

Our COR computation is attached for your agreement.

COR: **\$6,506.70** before GST 7%.

03 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH).

Kindly confirm the above as soon as possible.

Thank you.

Best regards.

Sharon Ten

Claims Admin Executive | Body & Paint



27A Tanjong Penjuru, Singapore 609042

Tel. +65 6331 0680 | DID +65 6331 0691 | sharon.ten.cl@eurokars.com.sg

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From: Falcoe Lee WF <falcoe.lee.wf@eurokars.com.sg>

Sent: 12 June 2023 3:43 PM

To: Sharon Ten CL <sharon.ten.cl@eurokars.com.sg>

Cc: Moo Wen Zheng <wenzheng.moo@eurokars.com.sg>

Subject: FW: OUR REF: SNM22D208010/C02/ SJP2145A/TAYHP & YOUR REF: . SLZ718J TO CONDUCT PRS DOA: 05.11.2022

Importance: High

T:\ESPL\Restricted\Claims\2022 CLAIMS CASES\PORSCHE\SLZ718J DOA 05112022 TP China Taiping

Hi Sharon,

Kindly assist to finalise.

Thank you.

Regards,

Falcoe

From: Lim Teng Keat <tengkeat.lim@eurokars.com.sg>

Sent: 12 June 2023 1:36 PM

To: ESPL - Claims Admin <claims.espl@eurokars.com.sg>; Falcoe Lee WF <falcoe.lee.wf@eurokars.com.sg>; Moo Wen Zheng <wenzheng.moo@eurokars.com.sg>

Cc: Keion Toh <keion.toh@porsche.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Eurokars Services <info-espl@eurokars.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: OUR REF: SNM22D208010/C02/ SJP2145A/TAYHP & YOUR REF: . SLZ718J TO CONDUCT PRS DOA: 05.11.2022

Importance: High

Dear Admin,

Please assist on this.

Thank you

Lim Teng Keat



27A Tanjong Penjuru, Singapore 609042

Tel. +65 9349 1174 | tengkeat.lim@eurokars.com.sg

EurokarsGroup.com | [EurokarsGroupSGLinkedIn](#)

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: 06 June 2023 5:02 PM

To: Lim Teng Keat <tengkeat.lim@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>

Cc: Keion Toh <keion.toh@porsche.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Eurokars Services <info-espl@eurokars.com.sg>; Shawn Chua <shawn.chua.cr@eurokars.com.sg>

Subject: RE: OUR REF: SNM22D208010/C02/ SJP2145A/TAYHP & YOUR REF: . SLZ718J TO CONDUCT PRS DOA: 05.11.2022

Dear Teng Keat,

Kindly forward finalize bill.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Teng Keat <tengkeat.lim@eurokars.com.sg>

Sent: Wednesday, May 24, 2023 5:34 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>

Cc: Keion Toh <keion.toh@porsche.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Eurokars Services <info-espl@eurokars.com.sg>; Shawn Chua <shawn.chua.cr@eurokars.com.sg>

Subject: RE: OUR REF: SNM22D208010/C02/ SJP2145A/TAYHP & YOUR REF: . SLZ718J TO CONDUCT PRS DOA: 05.11.2022

Dear Sir/Madam,

Repair done.

Dear Admin team,
Please assist on the finalize.

Thank you

Lim Teng Keat



27A Tanjong Penjuru, Singapore 609042
Tel. +65 9349 1174 | tengkeat.lim@eurokars.com.sg
EurokarsGroup.com | [EurokarsGroupSGLinkedin](https://www.eurokarsgroup.com/data-protection/)

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: 24 May 2023 3:59 PM

To: Keion Toh <keion.toh@porsche.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>; Eurokars Services <info-espl@eurokars.com.sg>; Shawn Chua <shawn.chua.cr@eurokars.com.sg>

Subject: FW: OUR REF: SNM22D208010/C02/ SJP2145A/TAYHP & YOUR REF: . SLZ718J TO CONDUCT PRS DOA: 05.11.2022

Dear Shawn,

WITHOUT PREJUDICE

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, 8 November 2022 3:20 PM

To: Shawn Chua <shawn.chua.cr@eurokars.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Keion Toh <keion.toh@porsche.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>; Eurokars Services <info-espl@eurokars.com.sg>

Subject: RE: OUR REF: SNM22D208010/C02/ SJP2145A/TAYHP & YOUR REF: . SLZ718J TO CONDUCT PRS DOA: 05.11.2022

WITHOUT PREJUDICE

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with EUROKARS to conduct survey.

Aside to Eurokars;

Based on MCF, we are prepared to so a direct settlement with you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 8 November 2022 1:27 PM

To: Shawn Chua <shawn.chua.cr@eurokars.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Keion Toh <keion.toh@porsche.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>; Eurokars Services <info-espl@eurokars.com.sg>

Subject: OUR REF: SNM22D208010/C02/ SJP2145A/TAYHP & YOUR REF: . SLZ718J TO CONDUCT PRS DOA: 05.11.2022

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Irene,

Please refer to the below email.

Please conduct **PRS SLZ718J** soonest possible.

Please contact our claims department Irene Tay **6389 6192** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Shawn Chua <shawn.chua.cr@eurokars.com.sg>

Sent: Monday, 7 November 2022 7:00 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Keion Toh <keion.toh@porsche.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>; Eurokars Services <info-espl@eurokars.com.sg>

Subject: Third Party Claim - Your Insured: SJP2145A / Our Claimant: SLZ718J

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

China Taiping Insured: **SJP2145A**

Our Claimant: **SLZ718J**

Good evening.

We are assisting our claimant, **SLZ718J** to claim against your insured, **SJP2145A**.

Attached is **SLZ718J GIA report** for your perusal.

We would appreciate it if you can kindly let us know the liability / status of this claim.

Survey will be arrange & estimate provided at a later date.

Thanks.

Mr Shawn Chua

Insurance Claims Officer

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 **D:** (65) 6331 0685

E: shawn.chua.cr@eurokars.com.sg **W:** www.eurokarsgroup.com

