

Rajes (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 8 November 2022 3:52 PM
To: joshua@falconair.com.sg; assignments
Cc: SUR
Subject: RE: OUR REF: SNM22D208005/C02/ GY2881X/TANKL & YOUR REF: . SJY3943J Y TO CONDUCT PRS DOA: 04.11.2022
Attachments: SJY3943J.pdf

WITHOUT PREJUDICE

Dear Joshua,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: joshua@falconair.com.sg <joshua@falconair.com.sg>
Sent: Tuesday, 8 November 2022 2:01 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D208005/C02/ GY2881X/TANKL & YOUR REF: . SJY3943J Y TO CONDUCT PRS DOA: 04.11.2022

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Dear Kah Leong,

Kindly arrange Marcus from LKK to survey this vehicle.
Please see attach for SJY3943Y video.
Kindly advise on the liability for this claim.

Thanks and regards,
Joshua Ng
Falcon-Air Auto Services (Tampines)
Tel: 67897997

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 8 November 2022 12:41 pm
To: joshua@falconair.com.sg
Subject: RE: OUR REF: SNM22D208005/C02/ GY2881X/TANKL & YOUR REF: . SJY3943J Y TO CONDUCT PRS DOA: 04.11.2022

Without Prejudice

Dear Joshua,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 8 November 2022 12:37 pm

To: joshua@falconair.com.sg; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: OUR REF: SNM22D208005/C02/ GY2881X/TANKL & YOUR REF: . SJY3943J Y TO CONDUCT PRS DOA: 04.11.2022

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Kah Leong,

Please refer to the below email.

Please conduct **PRS SJY3943J** soonest possible.

Please contact our claims department Tan Kah Leong **6389 6193** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: joshua@falconair.com.sg <joshua@falconair.com.sg>

Sent: Monday, 7 November 2022 3:52 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: 3pty claim for SJY3943J against your insured GY2881X DOA:05/11/2022

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Dear Sir/Mdm,

Please refer to attach for SJY3943J accident report.

Kindly provide with the list of 10 surveyors let me know the officer in charge of this claim

Thanks and regards,

Joshua Ng

Falcon-Air Auto Services (Tampines)

Tel: 6789799