

Rajes (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 8 November 2022 2:58 PM
To: Zoom Autowerks; assignments
Subject: RE: OUR REF: SNM22D208022/C02/ SJF4547M/CHNGPW & YOUR REF: . SNC 478 Z TO CONDUCT PRS DOA: 07.11.2022

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Tuesday, November 8, 2022 2:47 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D208022/C02/ SJF4547M/CHNGPW & YOUR REF: . SNC 478 Z TO CONDUCT PRS DOA: 07.11.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All,

Please arrange Marcus Chua LKK.

On Tue, Nov 8, 2022, 14:20 Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:

Without Prejudice, Save as to Costs

Our reference: **SNM22D208022 C02/ SJF4547M /Chngpw**

Your reference: **SNC478Z**

Dear Sirs

ACCIDENT INVOLVING SJF4547M & SNC478Z ON 07/11/2022

We refer to your email of 07/11/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, November 8, 2022 12:18 PM

To: Zoom Autowerks <zoomautowerks@gmail.com>; Adeline Chng
<adeline.chng@sg.cntaiping.com>

Subject: OUR REF: SNM22D208022/C02/ SJF4547M/CHNGPW & YOUR REF: . SNC 478 Z TO CONDUCT
PRS DOA: 07.11.2022

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Adeline,

Please refer to the below email.

Please conduct **PRS SNC 478 Z** soonest possible.

Please contact our claims department Adeline Chng **6389 6155** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Monday, 7 November 2022 2:56 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Pre-Repair Inspection for SNC 478 Z // Accident on 07/11/2022 @ 10:36HR at along Yishun Avenue 8 involving Vehicle Number SNC 478 Z & SJF 4547 M

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Dear Sir/Madam,

We are instructed by Toh Huang Xu, Adrian to notify you of a road traffic accident on 07/11/2022

at about 10:36HR along Yishun Avenue 8 involving our client's vehicle registration number SNC 478 Z and vehicle registration number SJF 4547 M driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53 Singapore 417808.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -