Meng Yan (LKK Auto)

Constitutive Const

5035 Ang Mo Kio Ind Park 2

#01-365

assigninients, aunim-u

Cc: MTPRI; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck

(Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte

Ltd)

Subject: FW: PRI for SLA5085A – Our Insured: SMB 5021S on 05.11.2022 Our Ref:

D22003495MFBP/SMRT/KT/TPD-1

Attachments: 2nd PRS (reject).pdf; 1st PRS.pdf; P GIA_Redacted.pdf

Ref: TBA

Dear Yan,

Kindly survey on "Without Prejudice" basis.

TP: SLA5085A Insured: SMB5021S

Workshop: Car Hub Holdings Pte Ltd

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>HuaYen.Ong@strides.com.sg</u>

From: Motor Claims <motorclaims@kscgp.com> **Sent:** Tuesday, 8 November 2022 10:23 am

To: Ong Hua Yen (Strides Automotive Services Pte Ltd) < HuaYen. Ong@strides.com.sg>

Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; jiapei <jiapei@kscgp.com>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Foo Chit Yan (Strides

Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>

Subject: Re: PRI for SLA5085A - Our Insured: SMB 5021S on 05.11.2022 Our Ref: D22003495MFBP/SMRT/KT/TPD-1

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Dear Sirs,

We refer to your email of even date.

Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey for your necessary action.

You and/or your appointed surveyor may contact the workshop directly to arrange for a suitable time, the contact & survey details of which are as follows:-

Survey location as follows:-

Singapore 569538

Contact person: Zhi Wei - 96217860

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Sharon

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

133 New Bridge Road

#17-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Sent: 08 November 2022 09:48

To: Motor Claims < motorclaims@kscgp.com >

Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) < <u>WeiTeck.Tan@strides.com.sg</u>>; jiapei < <u>jiapei@kscgp.com</u>>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) < <u>SiauChin.Chan@strides.com.sg</u>>; Foo Chit Yan (Strides Automotive Services Pte Ltd) < <u>ChitYan.Foo@strides.com.sg</u>>; MTPRI < <u>MTPRI@smrt.com.sg</u>>

Subject: RE: PRI for SLA5085A - Our Insured: SMB 5021S on 05.11.2022 Our Ref: D22003495MFBP/SMRT/KT/TPD-1

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB5021S as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay. Thank you.

However, we have 8 surveyors for you to choose from :-

- 1. M/s LKK Bryan Ang Tani
- 2. M/s LKK Adrian Ling Wai Ping
- 3. M/s LKK Kenneth Kong Seng Cheong
- 4. M/s LKK Marcus Chua Kang Seng
- 5. M/s LKK Mohammed Rasul Bin Mohd Yunus
- 6. M/s LKK Mohamad Taufikh Bin Hamid
- 7. M/s LKK Xing Guo Qiang
- 8. M/s LKK Steve Chen Tsue Yee

Regards,

Hua Yen Claim Department

 $\textbf{Strides Automotive Services Pte Ltd} \mid 60 \ \text{Woodlands Industrial Park E4 Singapore } 757705$

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>Huayen.Ong@strides.com.sg</u>

From: Joanne Tan Jo Ann < joannetan@msfirstcapital.com.sg>

Sent: Tuesday, 8 November 2022 9:21 am

To: MTPRI < MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) < <u>HuaYen.Ong@strides.com.sg</u>>; Tan Wei Teck (Strides Automotive Services Pte Ltd) < <u>WeiTeck.Tan@strides.com.sg</u>>; Motor Claims < <u>motorclaims@kscgp.com</u>>; jiapei < jiapei@kscgp.com>; Karen Tan < karentan@msfirstcapital.com.sg>

Subject: PRI for SLA5085A - Our Insured: SMB 5021S on 05.11.2022 Our Ref: D22003495MFBP/SMRT/KT/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen.

For PRI.

Thank you and Regards, Joanne Tan Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581 D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website http://www.msfirstcapital.com.sg

A member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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From: Motor Claims < motorclaims@kscgp.com>
Sent: Monday, November 7, 2022 5:12 PM

To: CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg; Motor Claims

<MotorClaims@msfirstcapital.com.sg>

Cc: jiapei <jiapei@kscgp.com>

Subject: SW - Your insured: SMB 5021S; Our Ref: JP/SW/22/SLA 5085A/CHH - Accident involving SLA 5085A and SMB

5021S along PIE (Changi) before Steven Road Exit, Lane 4 on 05.11.2022

Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Sharon

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

133 New Bridge Road

#17-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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