

Rajes (LKK Auto)

From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)
<SiauChin.Chan@strides.com.sg>
Sent: Monday, 28 November 2022 2:27 PM
To: Shiau Chan (LKKAuto); Ong Hua Yen (Strides Automotive Services Pte Ltd); assignments;
SUR
Cc: MTPRI; Tan Wei Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides
Automotive Services Pte Ltd)
Subject: RE: PRI for SLA5085A – Our Insured: SMB 5021S on 05.11.2022 Our Ref:
D22003495MFBP/SMRT/KT/TPD-1

Dear Shiau Chan

Our case ref if BUS/11/22/5027. Thanks.

Best Regards,
Karen Chan
Claims Department
Tel: 6556 3523

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Monday, 28 November 2022 2:18 pm
To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; assignments
<assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)
<SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>;
Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: PRI for SLA5085A – Our Insured: SMB 5021S on 05.11.2022 Our Ref: D22003495MFBP/SMRT/KT/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Re-send.

Kindly provide us the claim number.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Friday, 11 November 2022 5:48 PM
To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: PRI for SLA5085A – Our Insured: SMB 5021S on 05.11.2022 Our Ref: D22003495MFBP/SMRT/KT/TPD-1

Dear Hua Yen,

Kindly provide us the claim number.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Tuesday, 8 November 2022 11:21 AM
To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: PRI for SLA5085A – Our Insured: SMB 5021S on 05.11.2022 Our Ref: D22003495MFBP/SMRT/KT/TPD-1

Dear Hue Yen,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Sent: Tuesday, 8 November 2022 10:33 AM
To: assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: FW: PRI for SLA5085A – Our Insured: SMB 5021S on 05.11.2022 Our Ref: D22003495MFBP/SMRT/KT/TPD-1

Ref: TBA

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

5035 Ang Mo Kio Ind Park 2
#01-365

TP: SLA5085A
Insured: SMB5021S
Workshop: Car Hub Holdings Pte Ltd

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Motor Claims <motorclaims@kscgp.com>

Sent: Tuesday, 8 November 2022 10:23 am

To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; jiapei <jiapei@kscgp.com>;

Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>

Subject: Re: PRI for SLA5085A – Our Insured: SMB 5021S on 05.11.2022 Our Ref: D22003495MFBP/SMRT/KT/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Sirs,

We refer to your email of even date.

Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey for your necessary action.

You and/or your appointed surveyor may contact the workshop directly to arrange for a suitable time, the contact & survey details of which are as follows:-

Survey location as follows:-

Singapore 569538

Contact person:
Zhi Wei - 96217860

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Sharon

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17-03 Chinatown Point](#)

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: motorclaims@kscgp.com

KSCGP Juris LLP (UEN/Registration No: T10LL1855L) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. This message is intended only for the use of the individual or entity to whom it is addressed (including any attachments) and is confidential and may be protected by legal privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute or copy any information contained herein. Please note that e-mails are susceptible to change and we shall not be liable for the improper or incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. We do not guarantee that the integrity of this communication has been maintained nor that this communication is free of viruses, interceptions or interference.

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Sent: 08 November 2022 09:48

To: Motor Claims <motorclaims@kscgp.com>

Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; jiapei <jiapei@kscgp.com>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>

Subject: RE: PRI for SLA5085A – Our Insured: SMB 5021S on 05.11.2022 Our Ref: D22003495MFBP/SMRT/KT/TPD-1

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB5021S as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.
Thank you.

However, we have 8 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Sent: Tuesday, 8 November 2022 9:21 am

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <Huayen.Ong@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Motor Claims <motorclaims@kscgp.com>; jiapei <jiapei@kscgp.com>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: PRI for SLA5085A – Our Insured: SMB 5021S on 05.11.2022 Our Ref: D22003495MFBP/SMRT/KT/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

For PRI.

Thank you and Regards,
Joanne Tan
Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

A member of  **INSURANCE GROUP**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system

and notify the sender immediately by return e-mail.

From: Motor Claims <motorclaims@kscgp.com>

Sent: Monday, November 7, 2022 5:12 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: jiapei <jiapei@kscgp.com>

Subject: SW - Your insured: SMB 5021S; Our Ref: JP/SW/22/SLA 5085A/CHH - Accident involving SLA 5085A and SMB 5021S along PIE (Changi) before Steven Road Exit, Lane 4 on 05.11.2022

Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Sharon

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: motorclaims@kscgp.com

KSCGP Juris LLP (UEN/Registration No: T10LL1855L) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. This message is intended only for the use of the individual or entity to whom it is addressed (including any attachments) and is confidential and may be protected by legal privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute or copy any information contained herein. Please note that e-mails are susceptible to change and we shall not be liable for the improper or incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. We do not guarantee that the integrity of this communication has been maintained nor that this communication is free of viruses, interceptions or interference.