

Rajes (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 8 November 2022 2:10 PM
To: Sally; assignments; Admin A
Cc: 'EM Solution Pte Ltd'; derekkeh@singnet.com.sg; 'JOJO SIM'; 'Judy Soh'
Subject: RE: OUR REF: SNM22D207999/C02/ GBK8671D/TAYHP & YOUR REF: . E21-118681.22 (SJD 3655B @ 6/11/22) TO CONDUCT PRS DOA: 06.11.2022
Attachments: image003.wmz

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with EM SOLUTION to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Sally <sallychong@visionlawllc.com>
Sent: Tuesday, 8 November 2022 1:17 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'EM Solution Pte Ltd' <emautosolution@singnet.com.sg>; derekkeh@singnet.com.sg; 'JOJO SIM' <simjojo3354@gmail.com>; 'Judy Soh' <judysoh@visionlawllc.com>
Subject: RE: OUR REF: SNM22D207999/C02/ GBK8671D/TAYHP & YOUR REF: . E21-118681.22 (SJD 3655B @ 6/11/22)

TO CONDUCT PRS DOA: 06.11.2022

Importance: High

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URGENT

Dear Irene,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: TAN CHAI GOON

ACCIDENT INVOLVING SJD 3655B & GBK 8671D ON 6 NOV 2022 ALONG MEI LING ST MARKET CARPARK ENTRANCE AT ABOUT 09:15 HRS

We refer to your email of even date below and your list of surveyors therein.

Our client now confirms the appointment of **KENNETH KONG- LKK Auto Consultants Pte Ltd** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

Venue	:	E M SOLUTION PTE LTD 160, Sin Ming Drive, #03-18/19, Sin Ming Autocity, Singapore 575722
Contact	:	Ms. Josephine Sim (Tel.: 6456-0226 / 9786-3830) Ms. Sirina Soon (Tel.: 6456-0226 / 9223-6288)

Thank you & regards.

Sally Chong

(Secretary)

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL.: 6534-2811 (ext 115)

FAX : 6535-6802

From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Tuesday, 8 November, 2022 12:01 PM

To: Sally

Cc: 'EM Solution Pte Ltd'; derekkeh@singnet.com.sg; 'JOJO SIM'; 'Judy Soh'

Subject: RE: OUR REF: SNM22D207999/C02/ GBK8671D/TAYHP & YOUR REF: . E21-MISC.22 (SJD 3655B @ 6/11/22) TO CONDUCT PRS DOA: 06.11.2022

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 8 November 2022 11:37 AM

To: Sally <sallychong@visionlawllc.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: 'EM Solution Pte Ltd' <emautosolution@singnet.com.sg>; derekkeh@singnet.com.sg; 'JOJO SIM'

<simjojo3354@gmail.com>; 'Judy Soh' <judysoh@visionlawllc.com>

Subject: OUR REF: SNM22D207999/C02/ GBK8671D/TAYHP & YOUR REF: . E21-MISC.22 (SJD 3655B @ 6/11/22) TO CONDUCT PRS DOA: 06.11.2022

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Irene,

Please refer to the below email.

Please conduct **PRS SJD 3655B** soonest possible.

Please contact our claims department Irene Tay **6389 6192** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Sally <sallychong@visionlawllc.com>

Sent: Monday, 7 November 2022 11:46 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: 'EM Solution Pte Ltd' <emautosolution@singnet.com.sg>; derekkeh@singnet.com.sg; 'JOJO SIM' <simjojo3354@gmail.com>; 'Judy Soh' <judysoh@visionlawllc.com>

Subject: OUR REF.: E21-MISC.22 (SJD 3655B @ 6/11/22) // CHINA TAIPING REF: GBK 8671D

Importance: High

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URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: TAN CHAI GOON

ACCIDENT INVOLVING SJD 3655B & GBK 8671D ON 6 NOV 2022 ALONG MEI LING ST MARKET CARPARK ENTRANCE AT ABOUT 09:15 HRS

We are instructed by **TAN CHAI GOON** to notify you of a road traffic accident **ON 6 NOV 2022 ALONG MEI LING ST MARKET CARPARK ENTRANCE AT ABOUT 09:15 HRS** involving our client's vehicle registration number **SJD 3655B** and vehicle registration number **GBK 8671D** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you & regards.

For Surveyor

Please initial here after completion of pre-repair survey.
Thank you.

Appointed Surveyor: _____
Name & Signature

Contact: _____

Date & Time _____

Sally Chong

(Secretary)

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL.: 6534-2811 (ext 115)

FAX : 6535-6802

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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